

Applicants : William K. Slate II et al.

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000

Confirmation No.. 3940

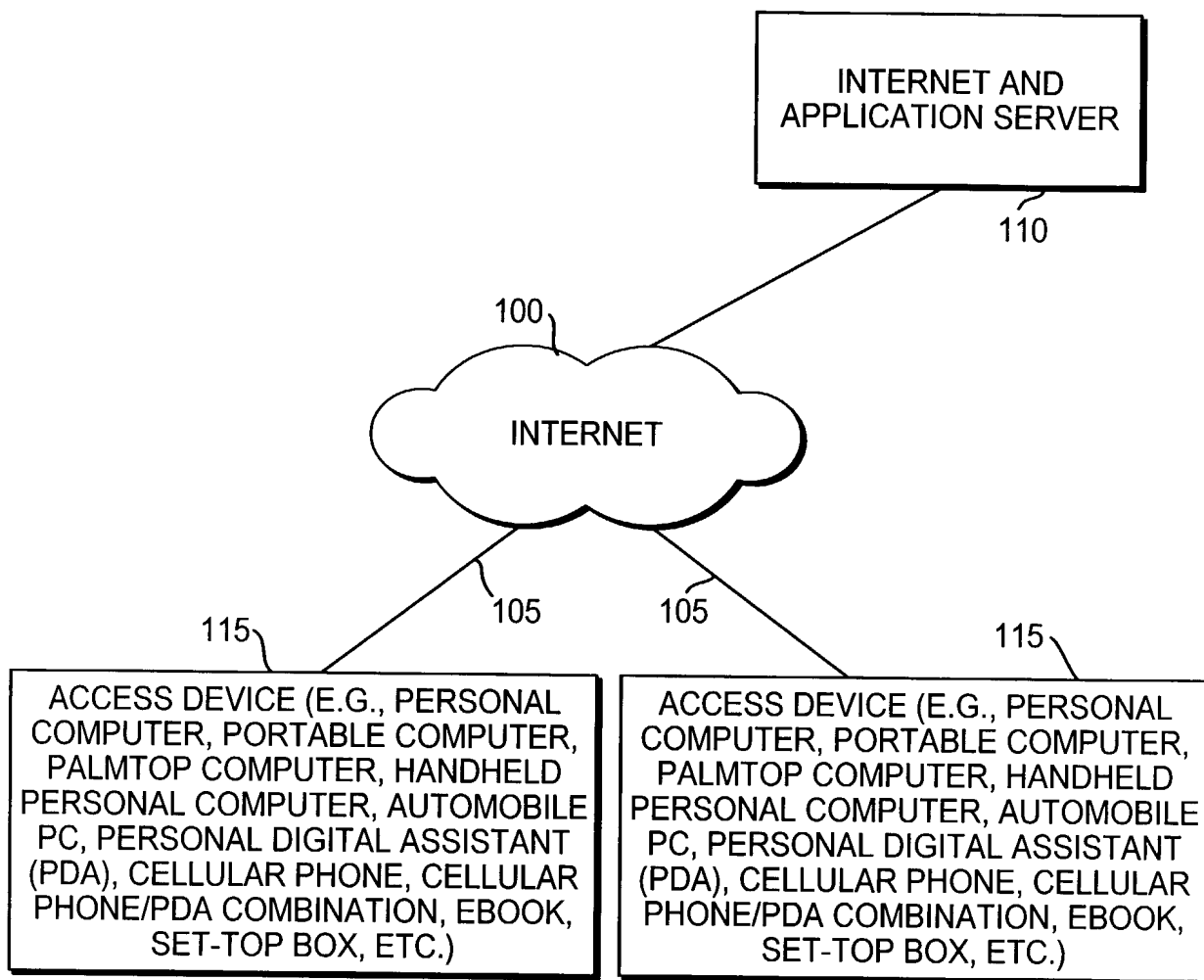
Docket No. AAA-002

Express Mail Label

No. EL889410315US

Sheet 1 of 216

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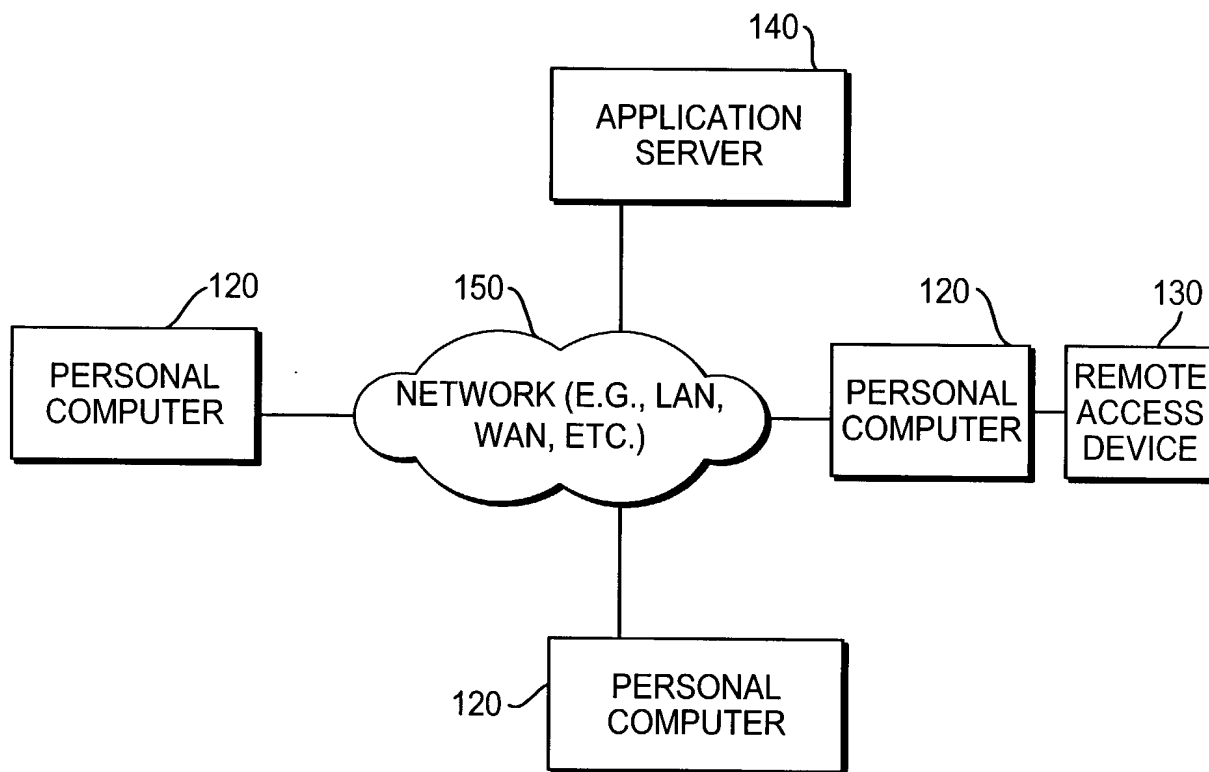


FIG. 2

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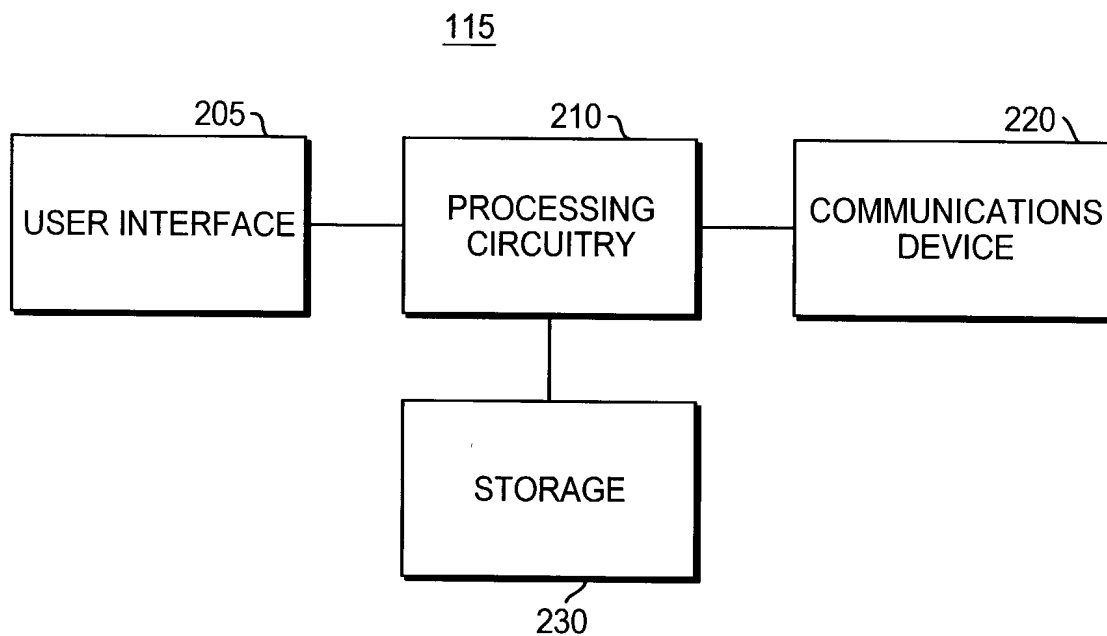


FIG. 3

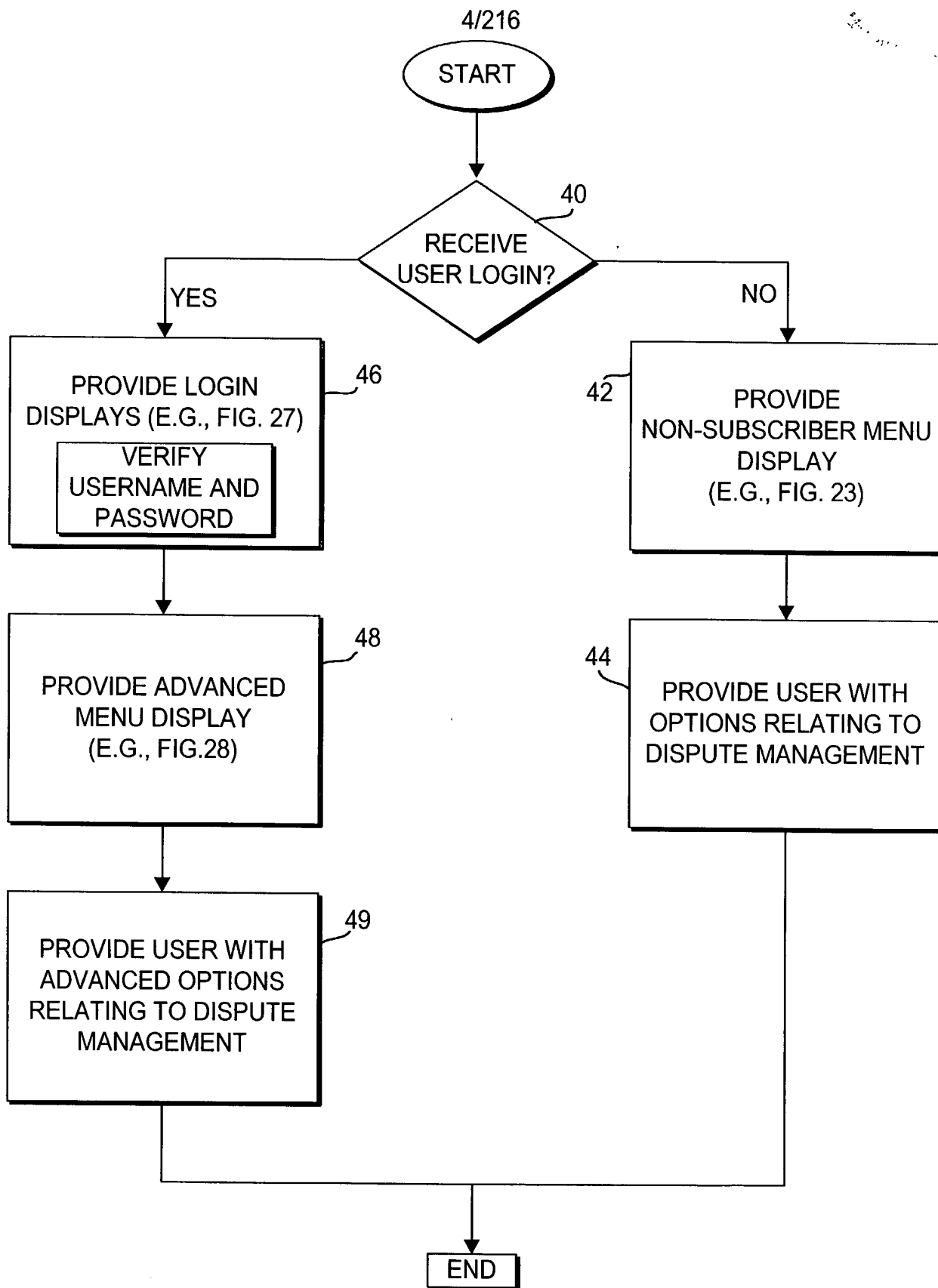


FIG. 4

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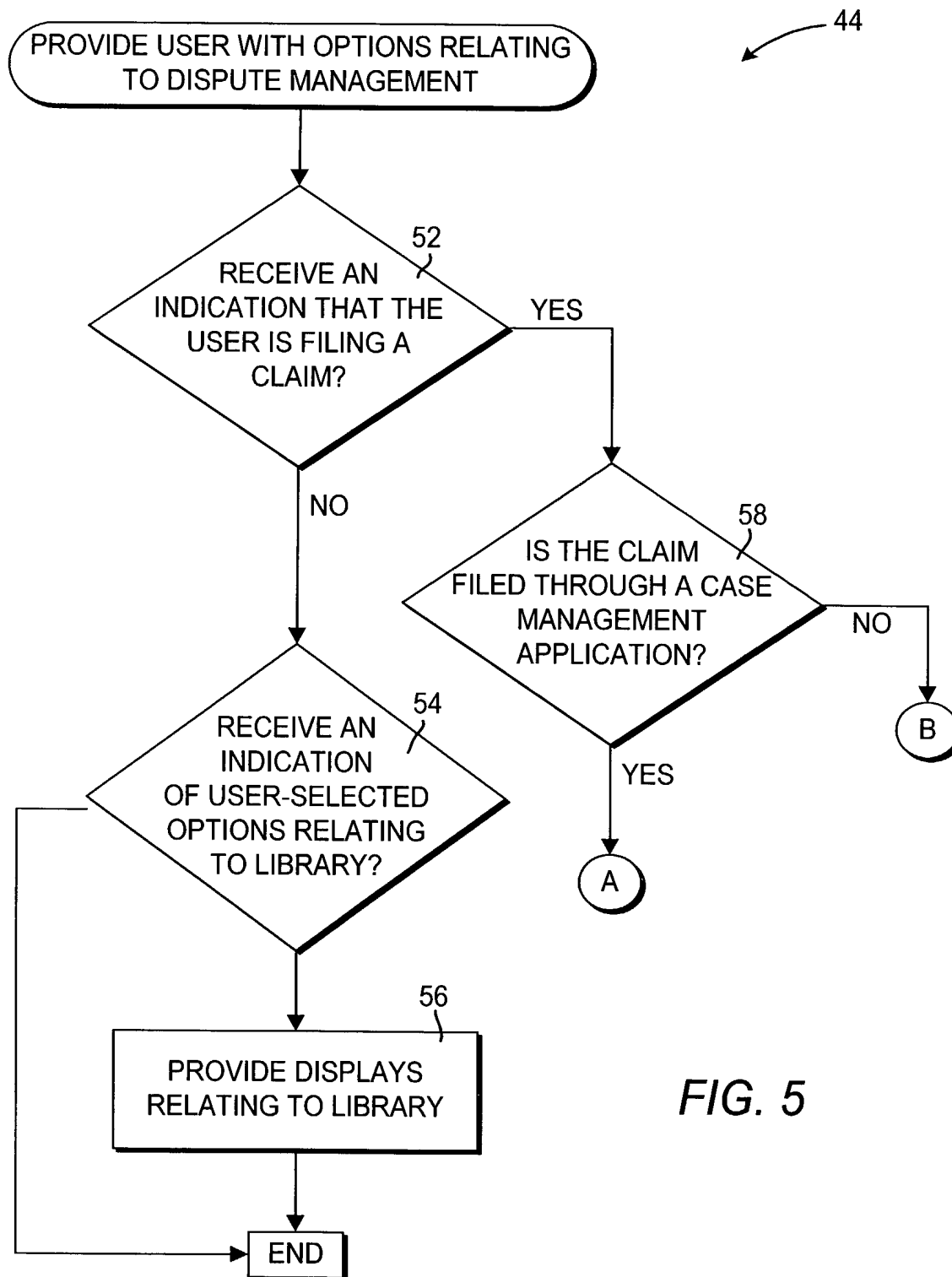


FIG. 5

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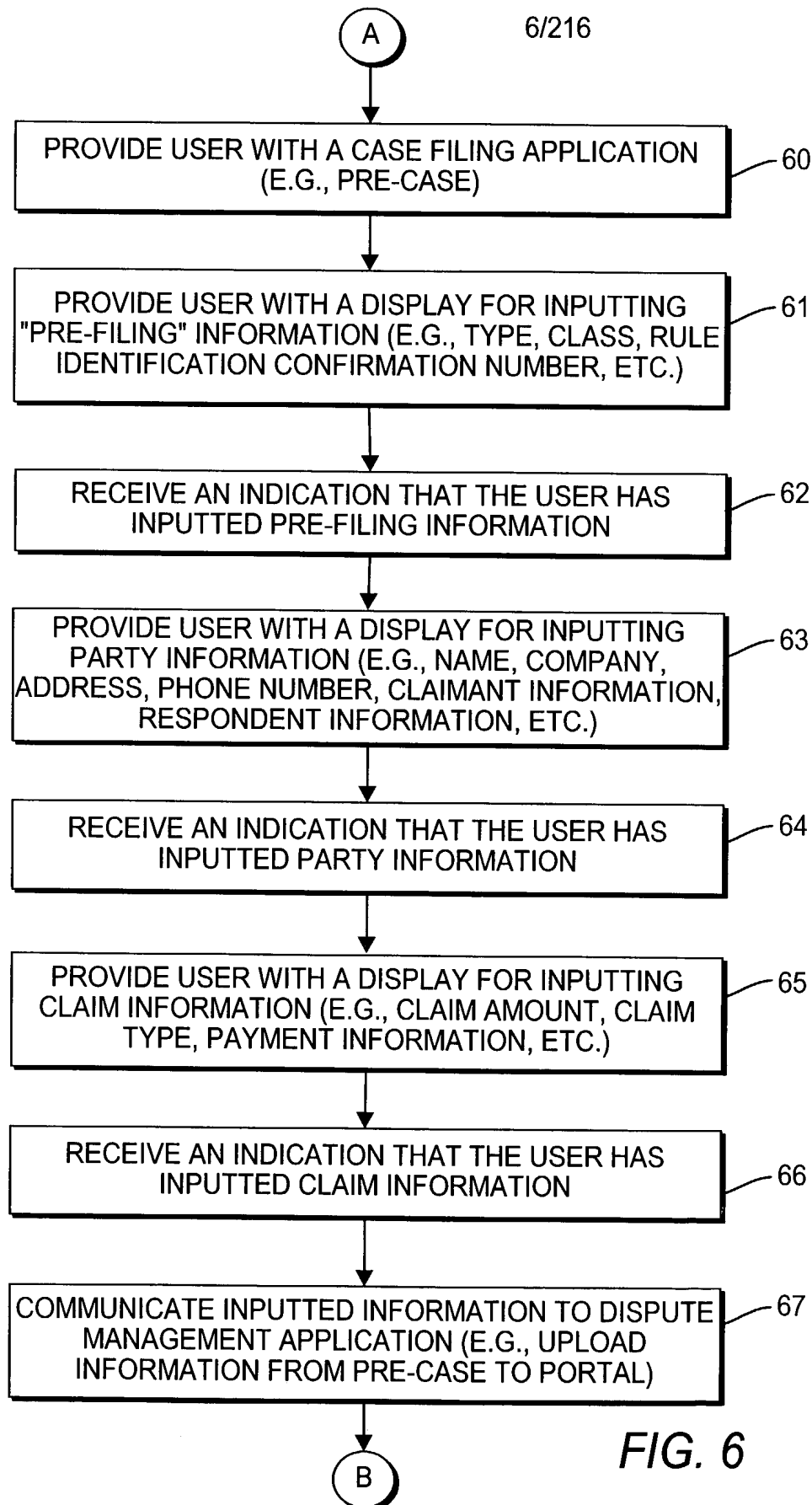
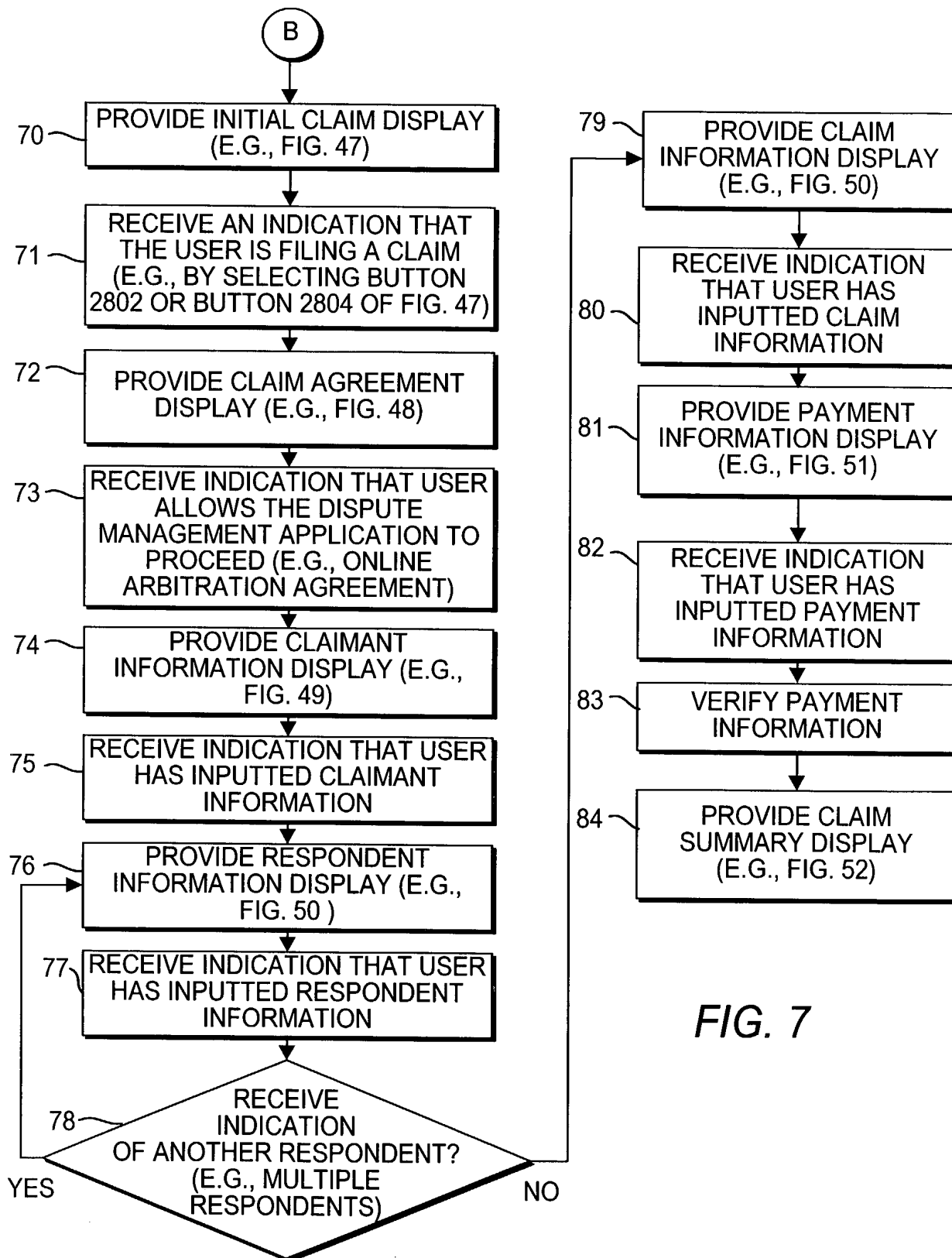
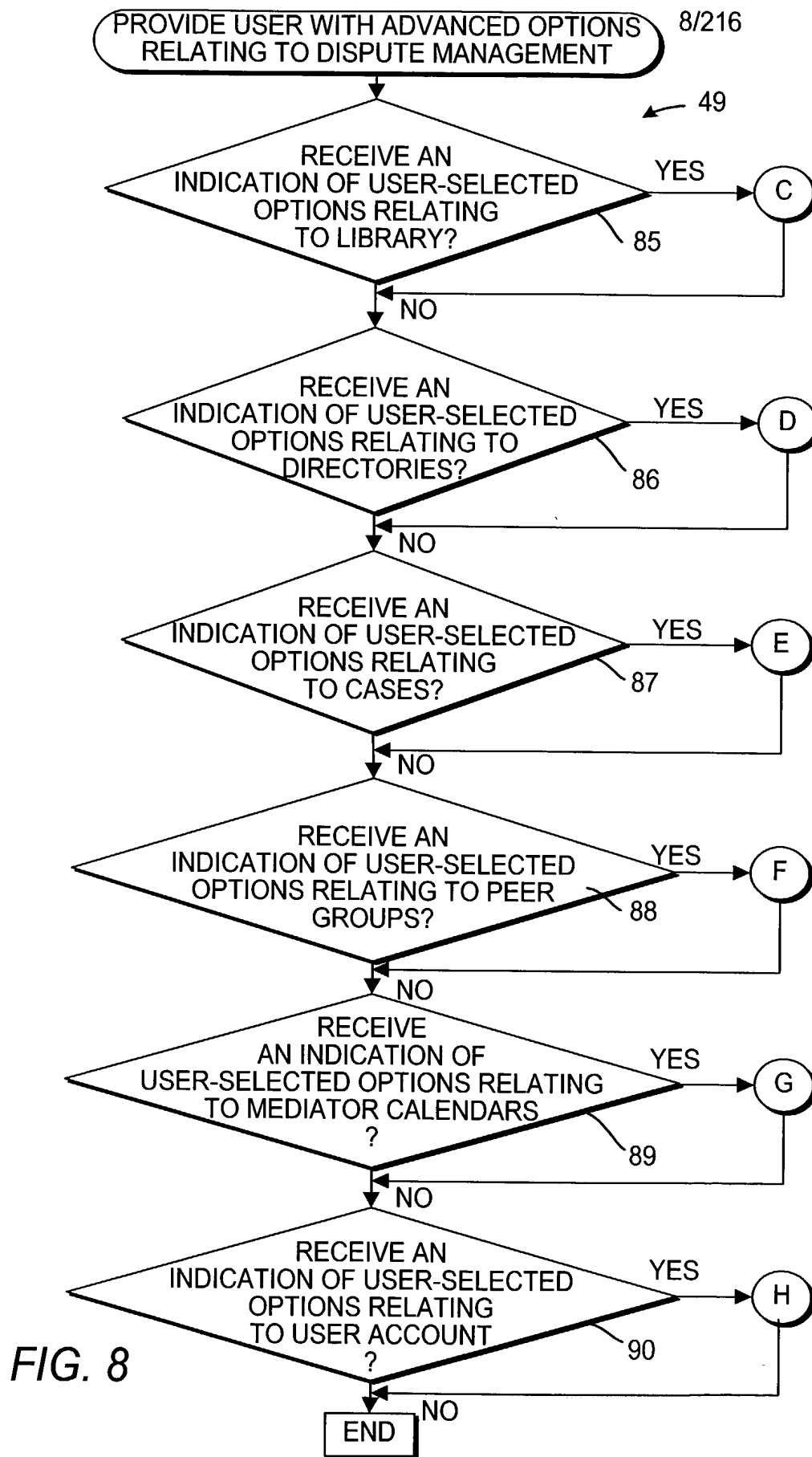


FIG. 6

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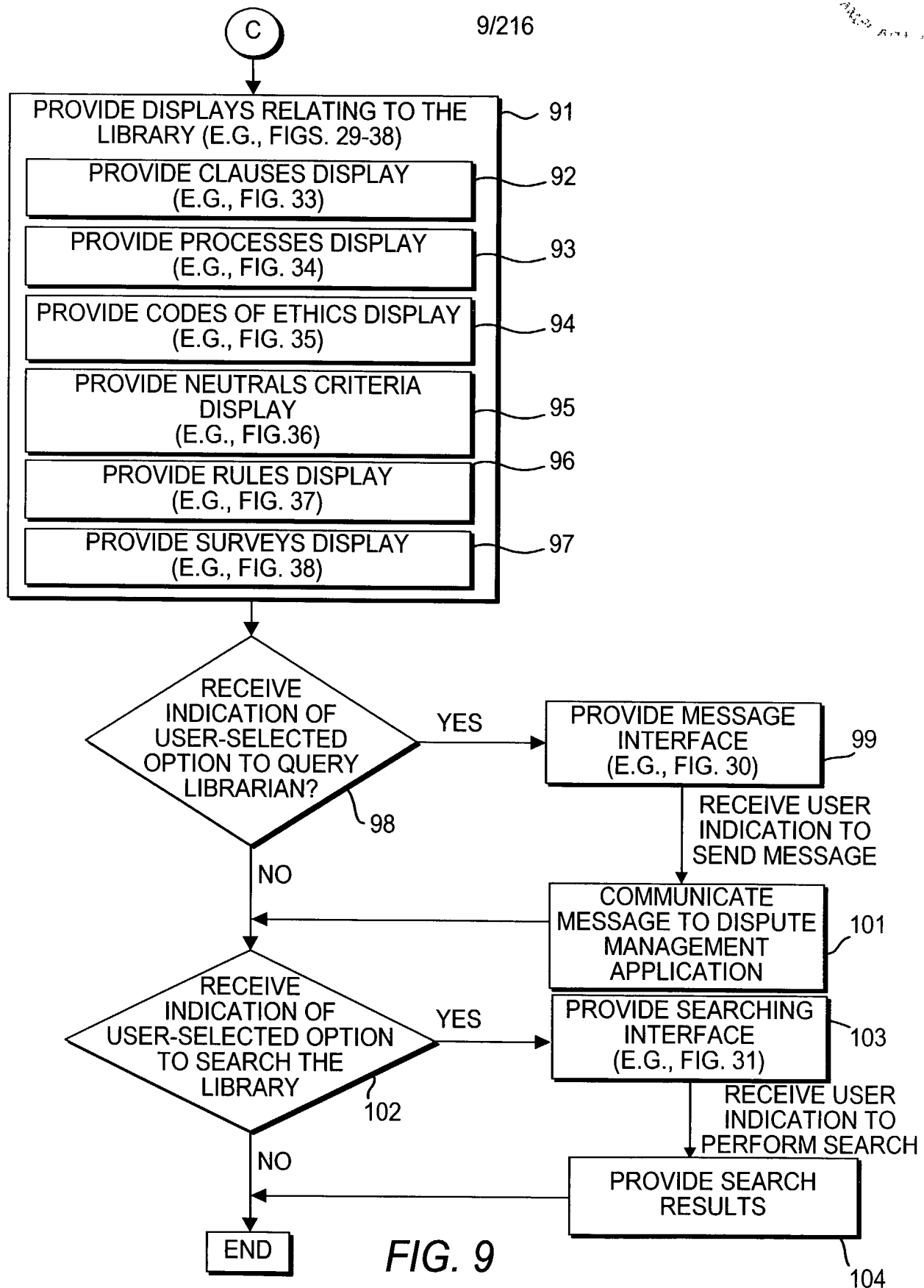
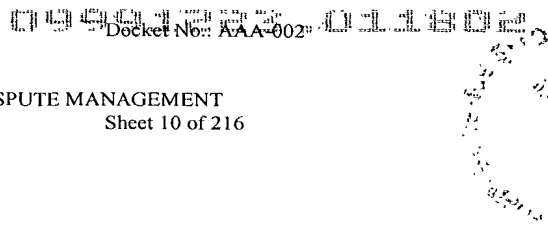


FIG. 9



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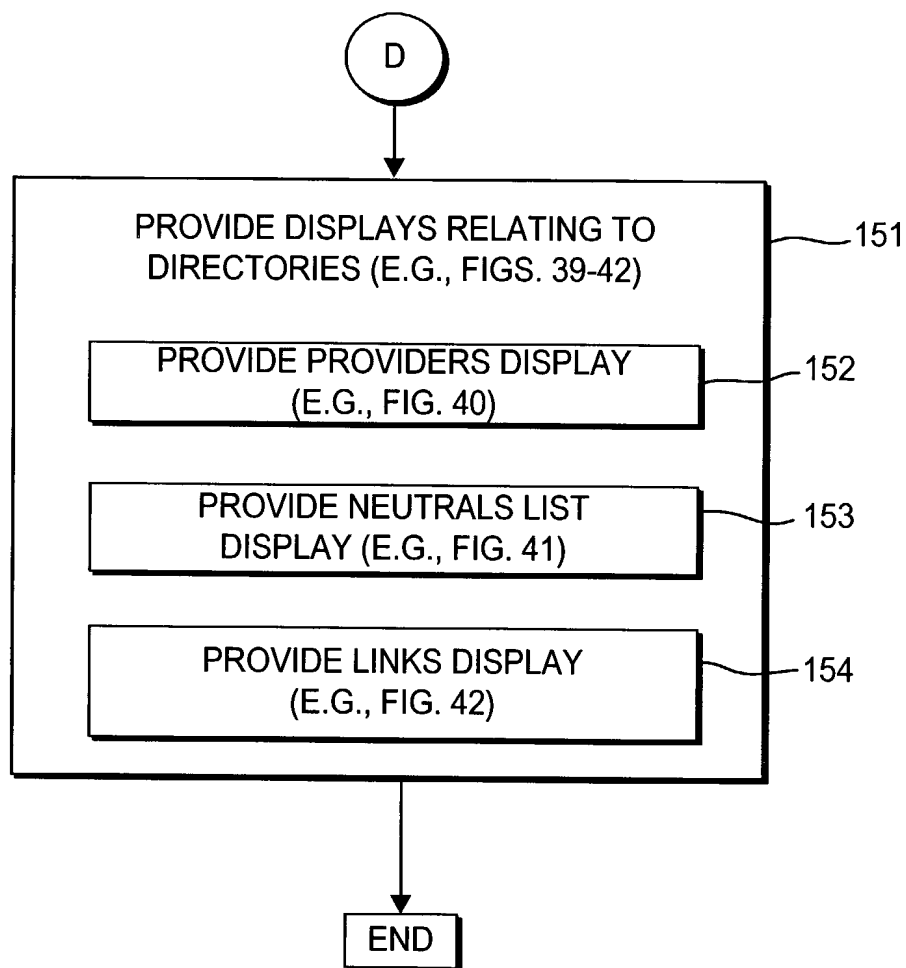
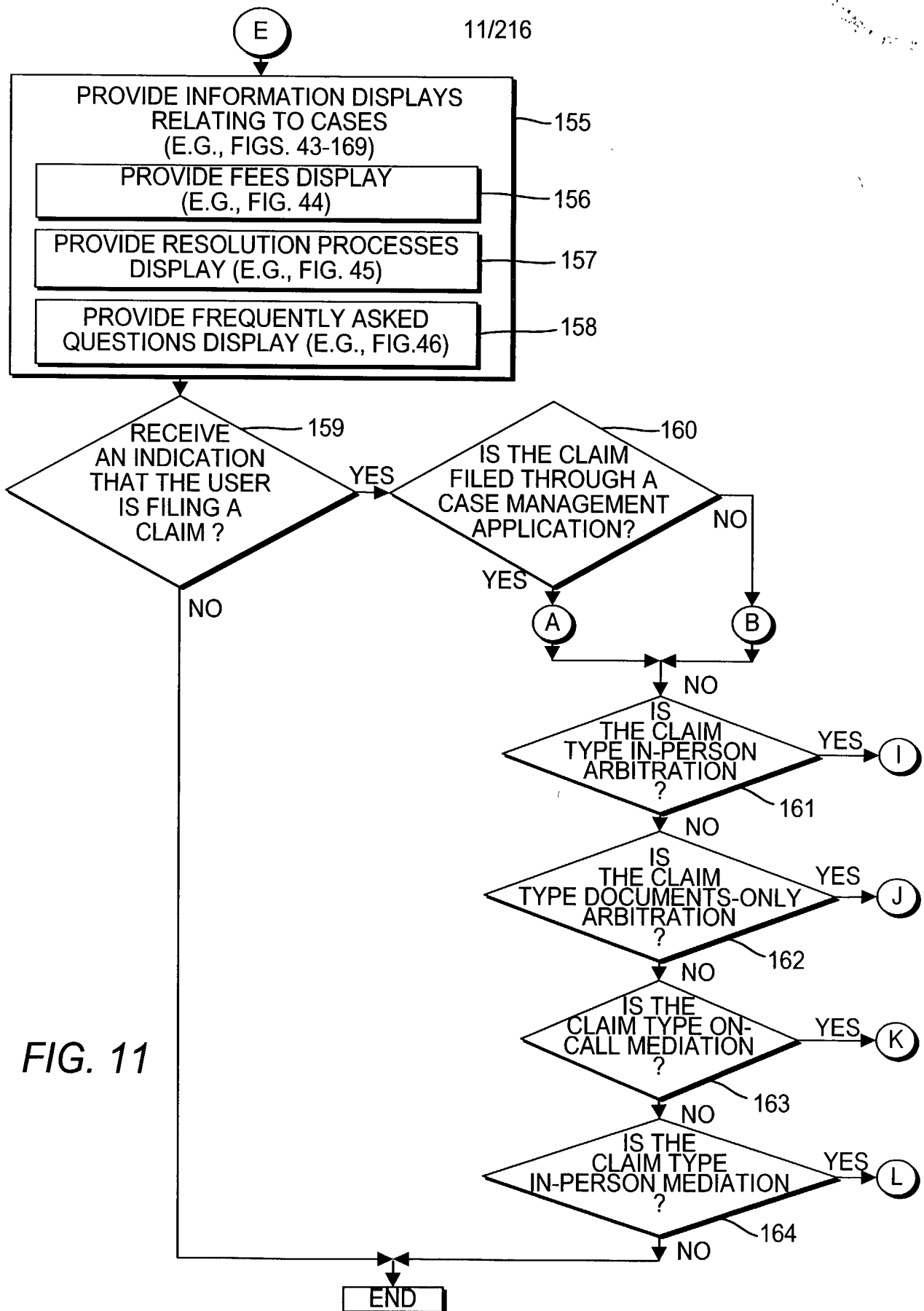


FIG. 10

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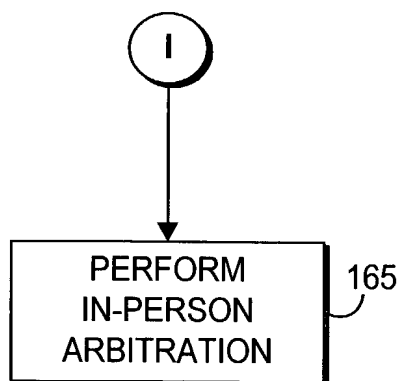


FIG. 12

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"DOCUMENTS - ONLY ARBITRATION"

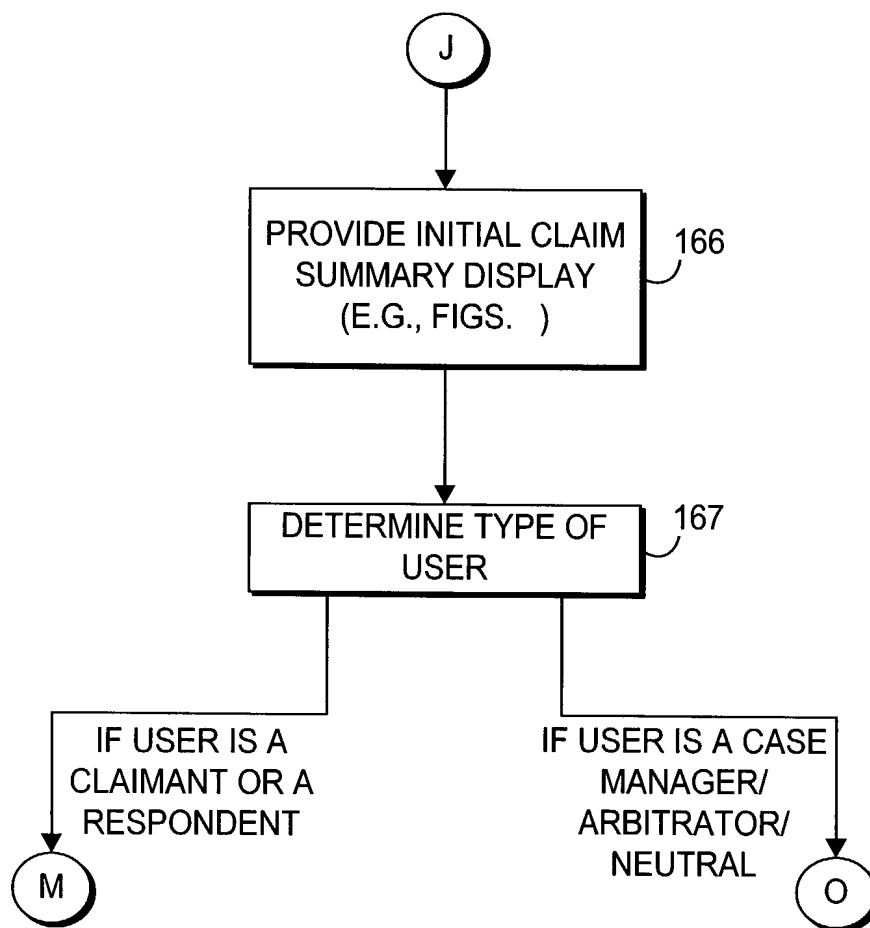


FIG. 13

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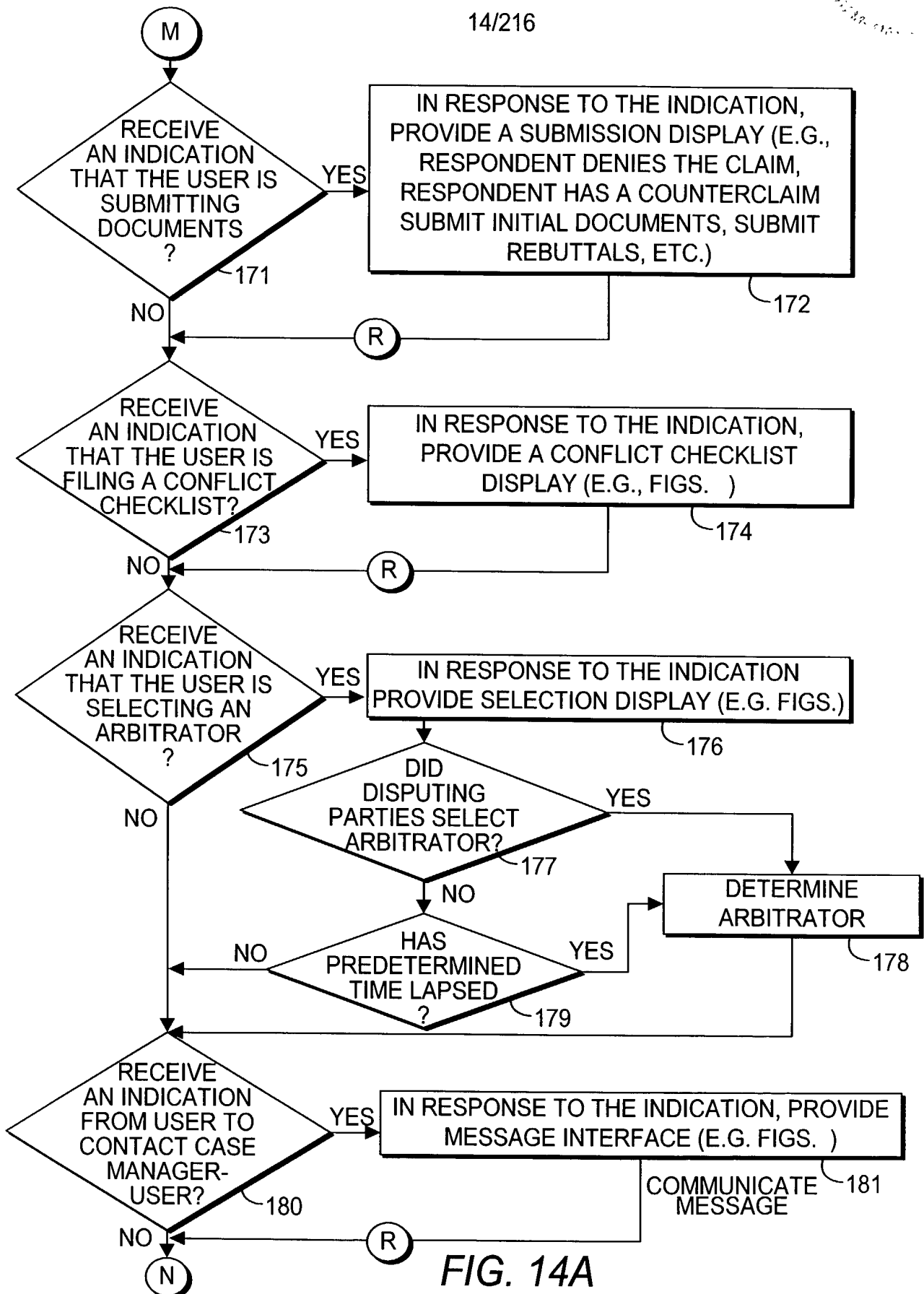


FIG. 14A

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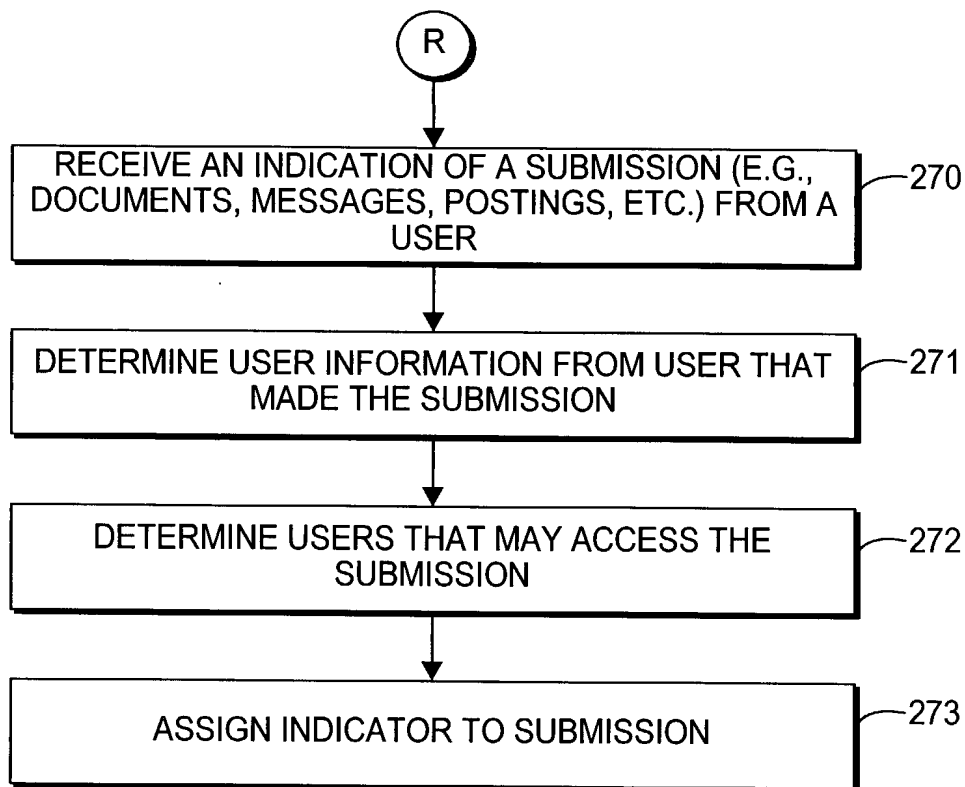


FIG. 14B

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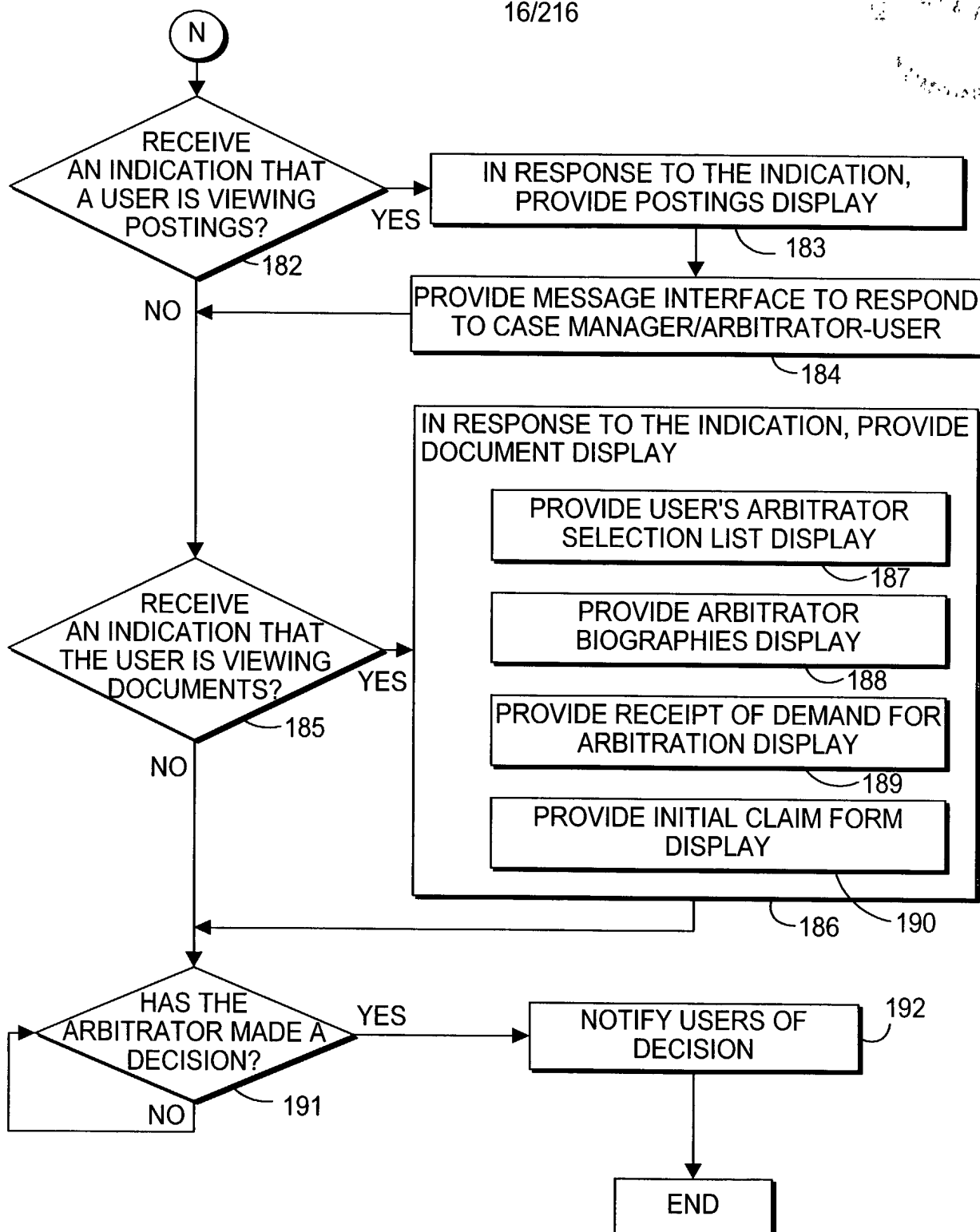
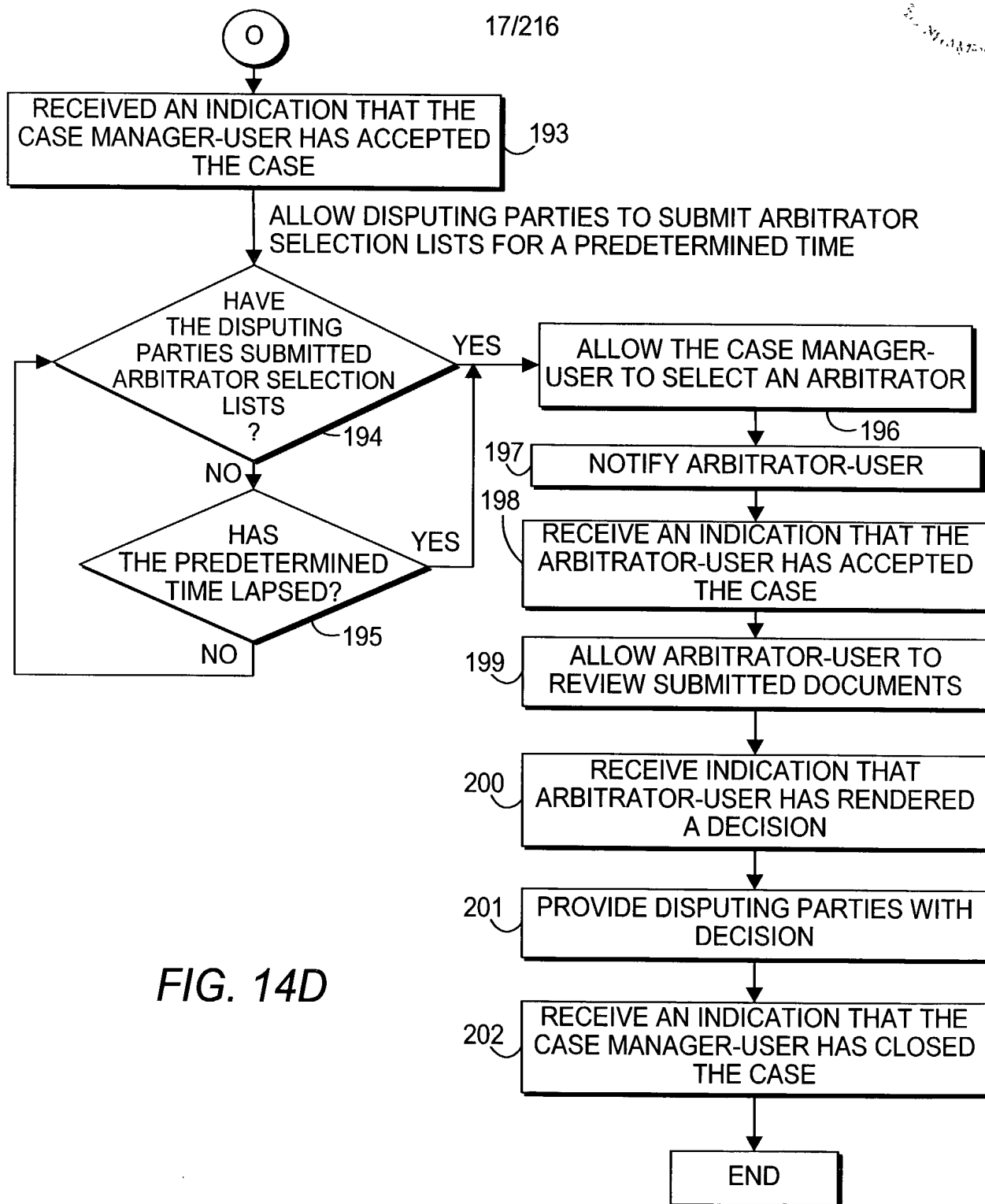
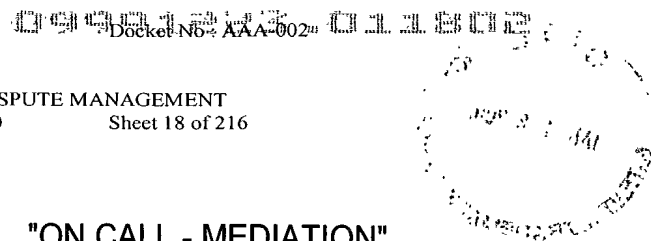


FIG. 14C





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"ON CALL - MEDIATION"

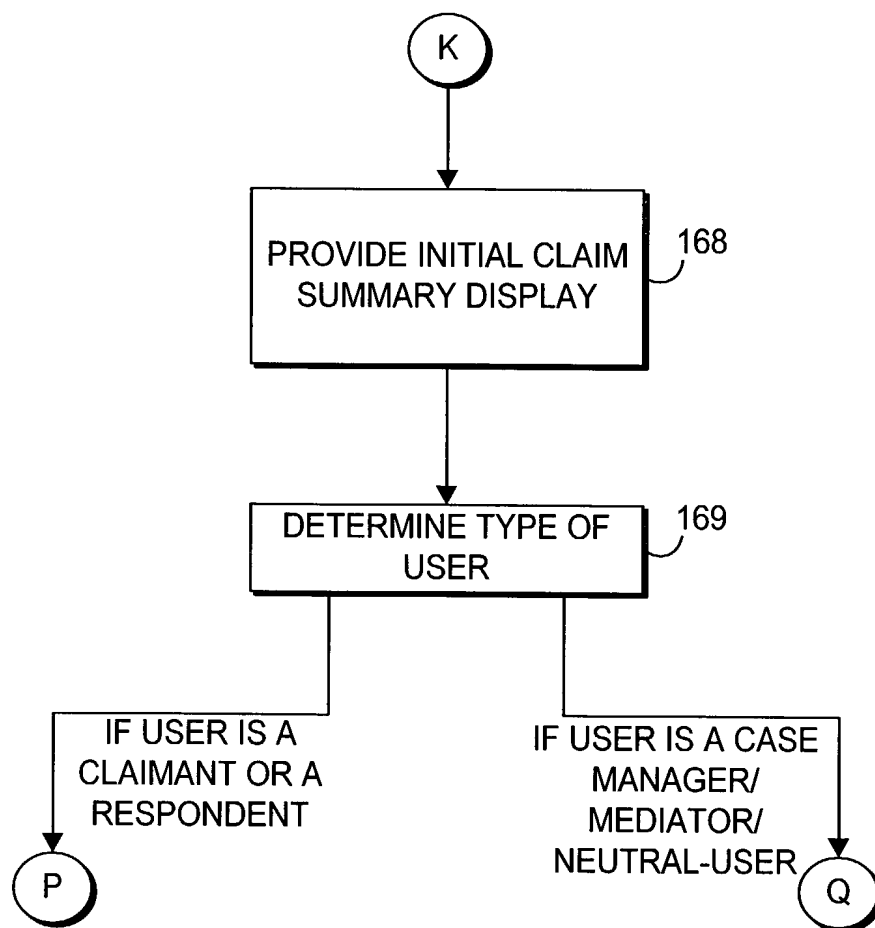


FIG. 15A

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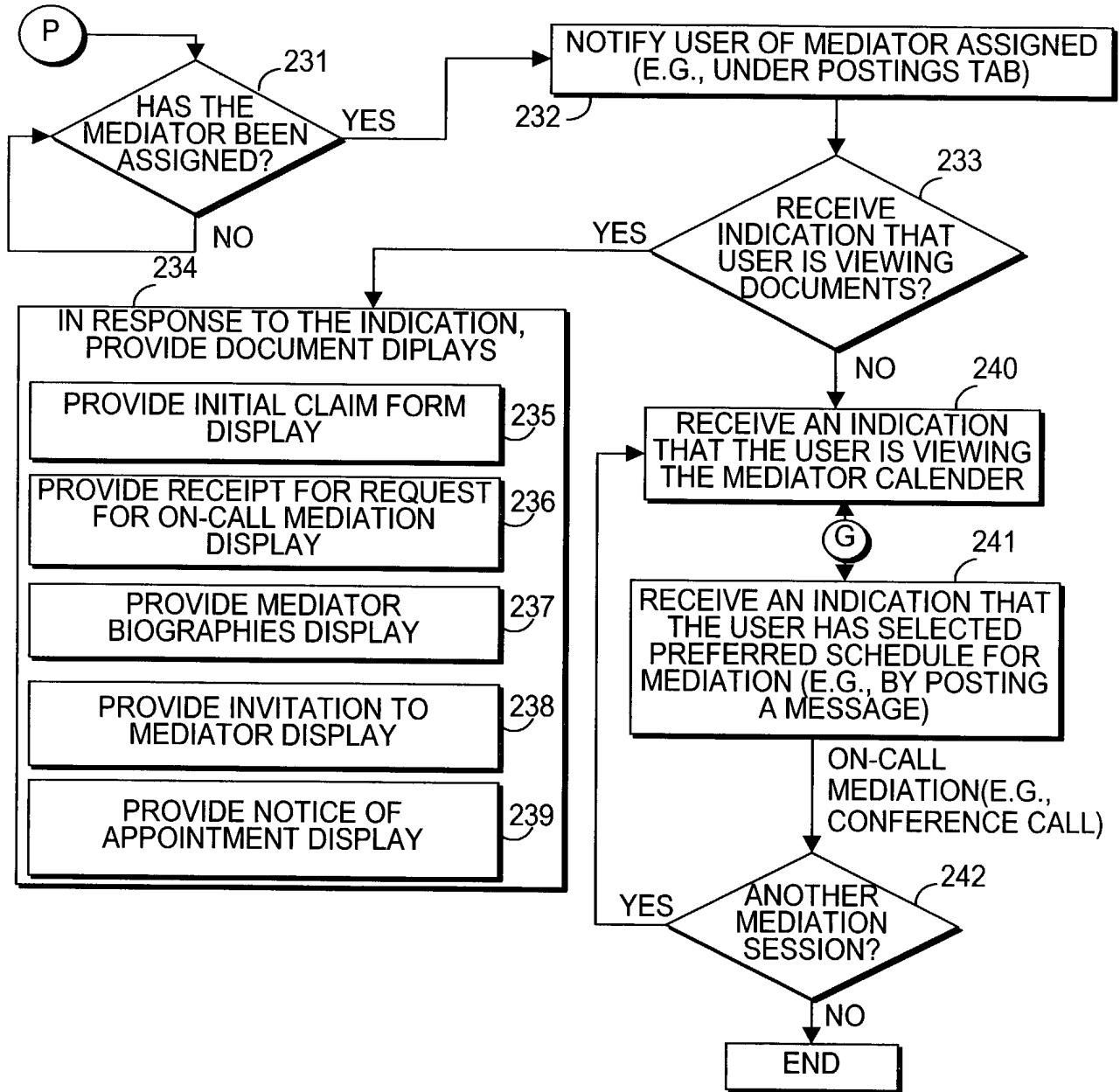
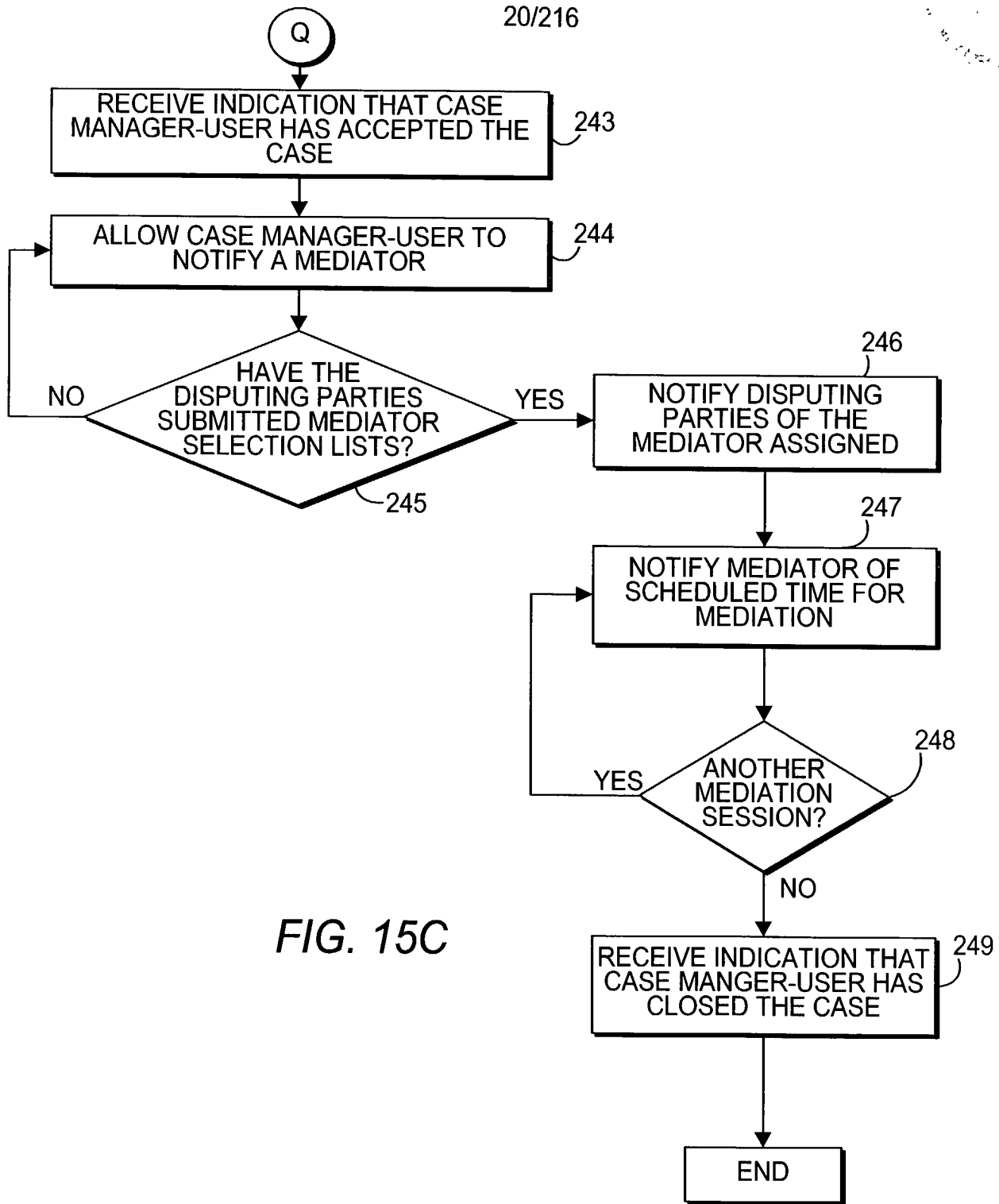


FIG. 15B



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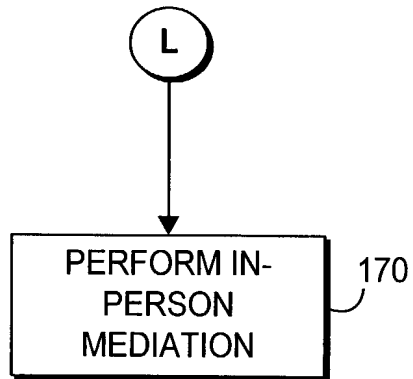
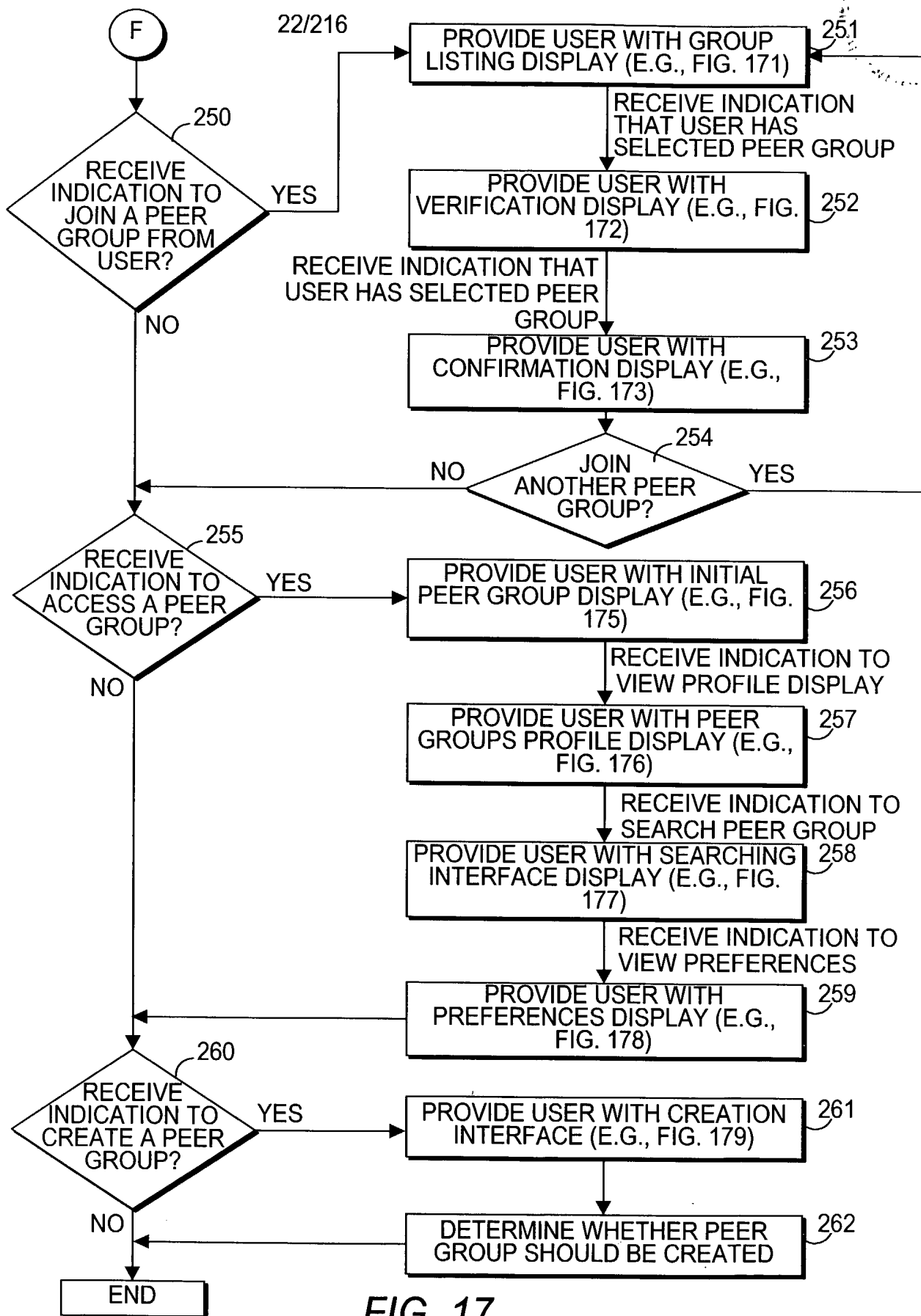


FIG. 16



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Confirmation No. 3940

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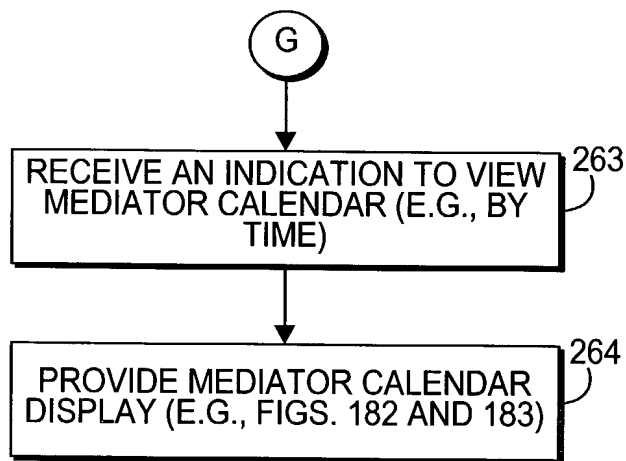


FIG. 18

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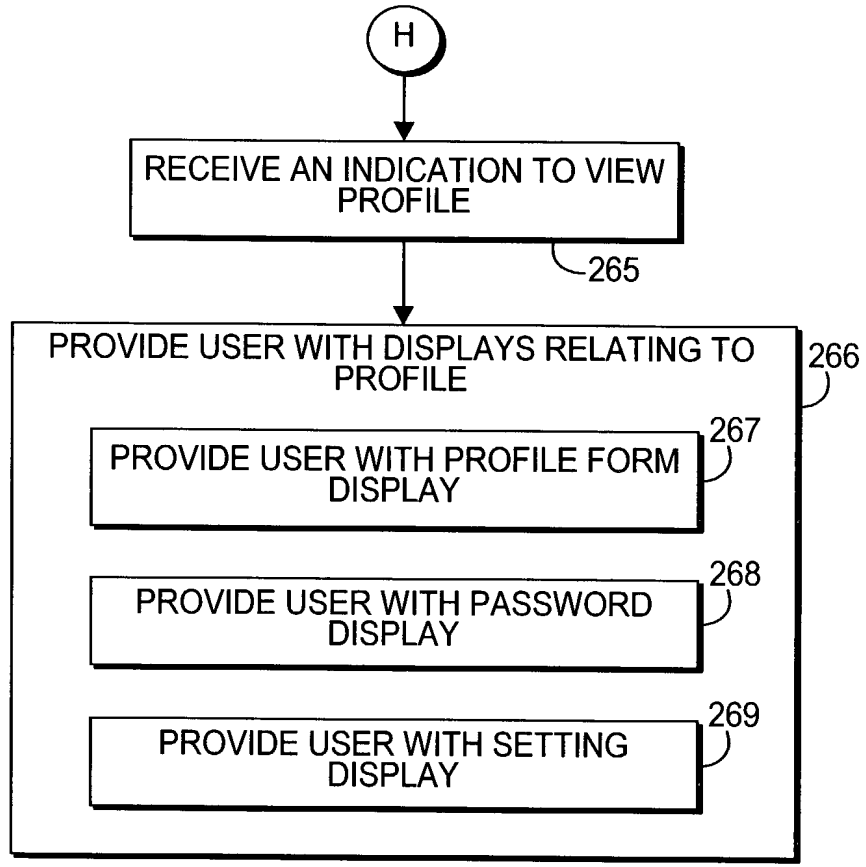


FIG. 19

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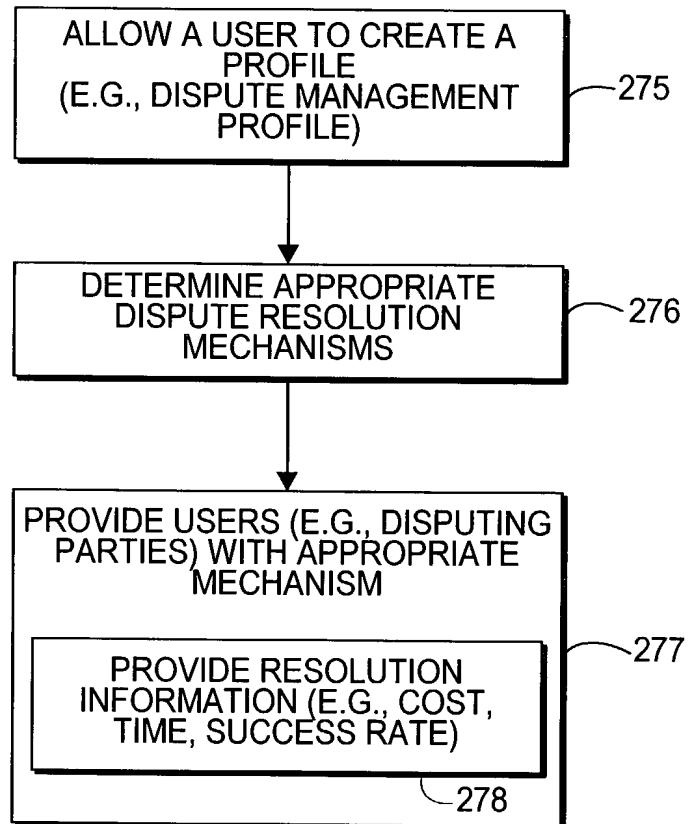


FIG. 20

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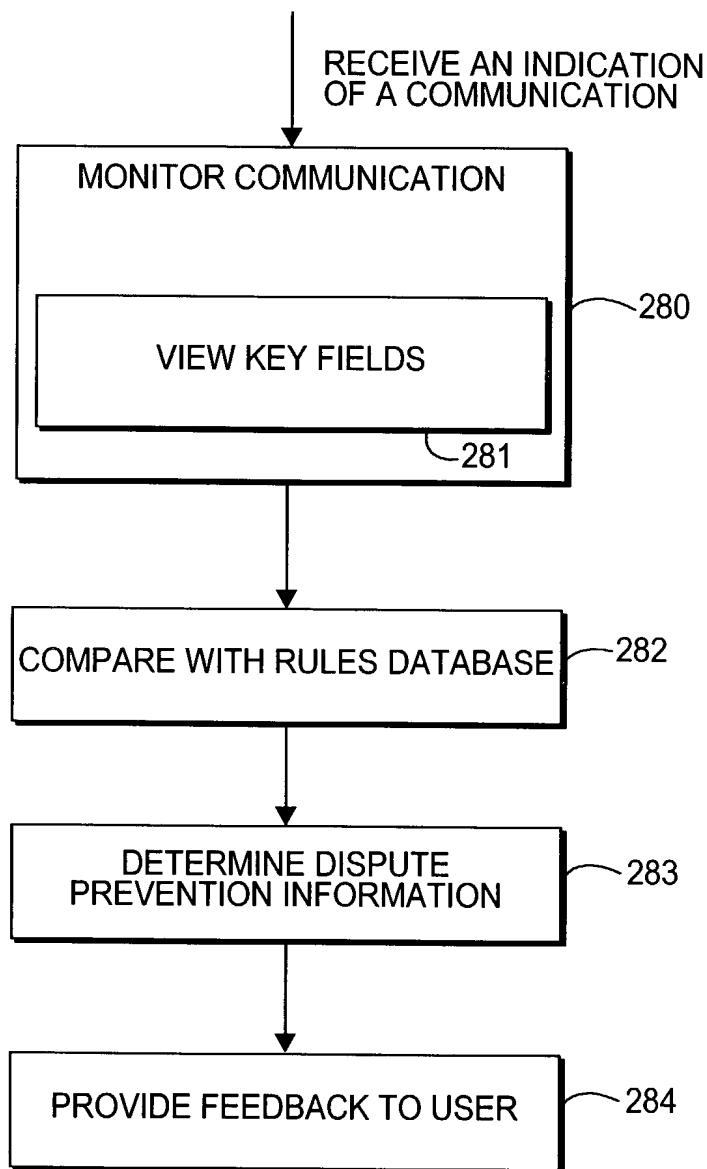


FIG. 21

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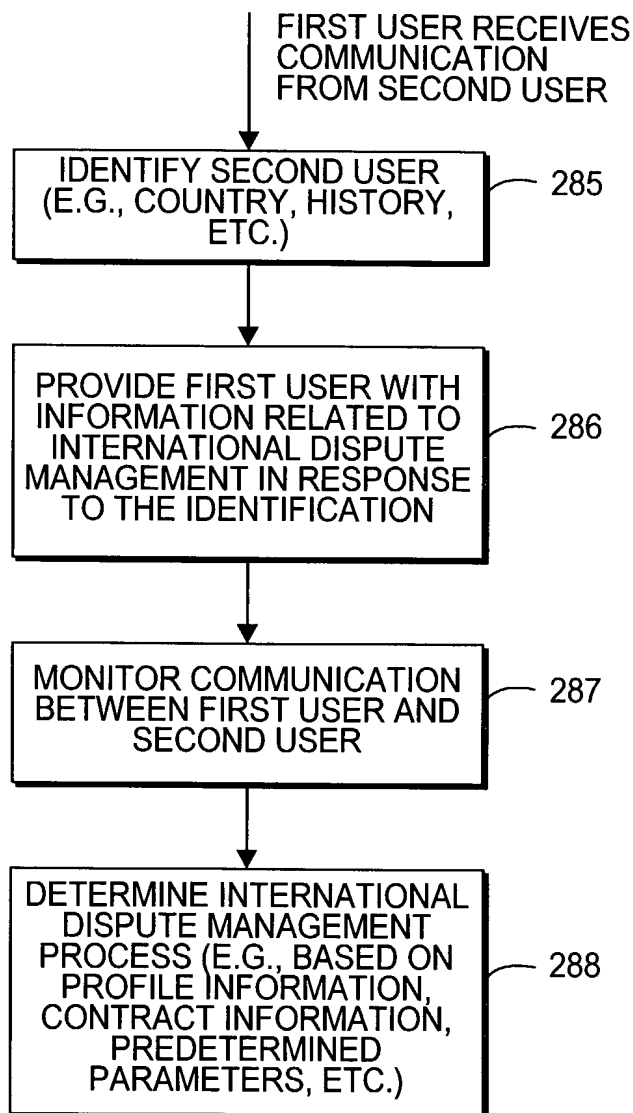


FIG. 22

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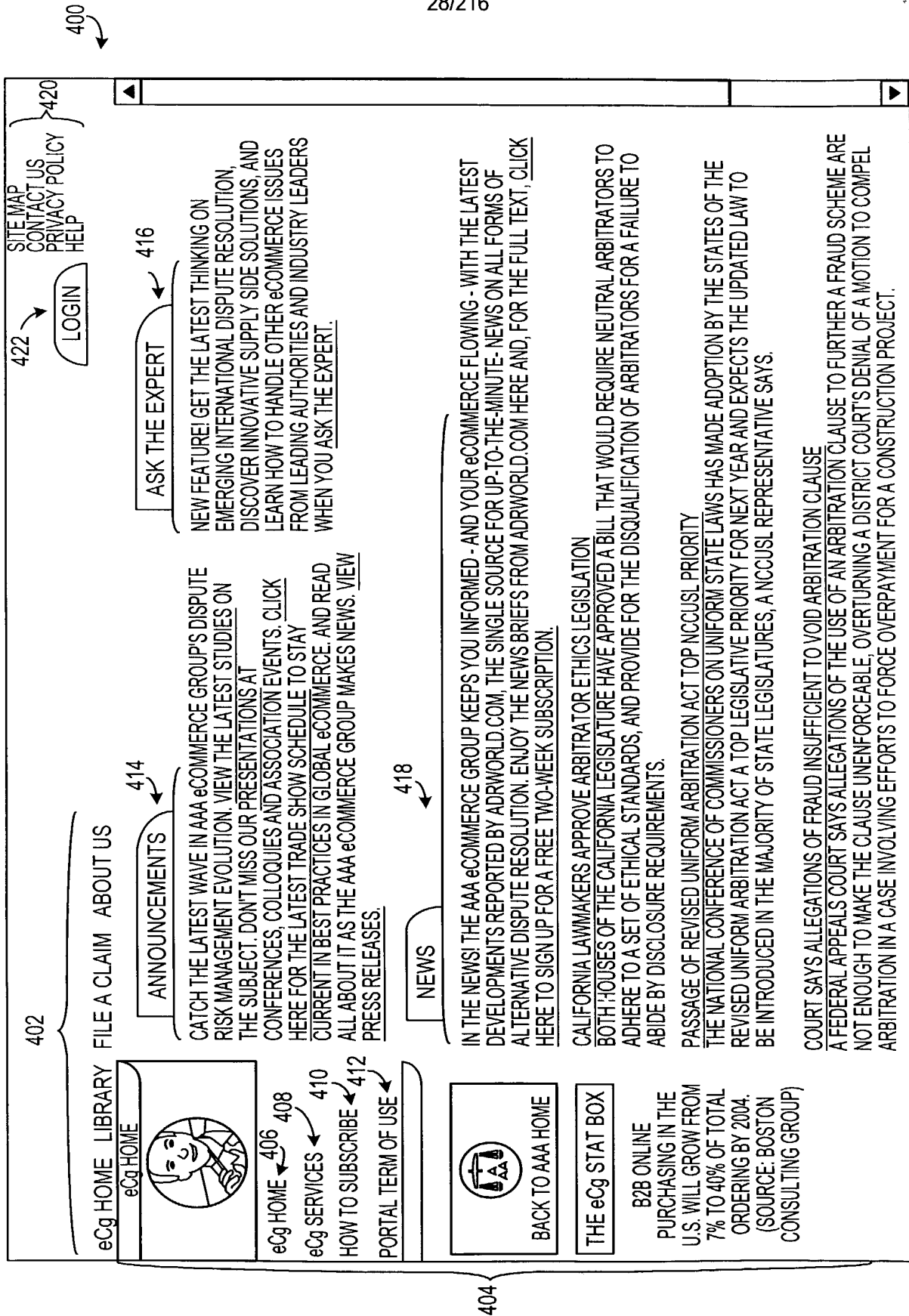


FIG. 23

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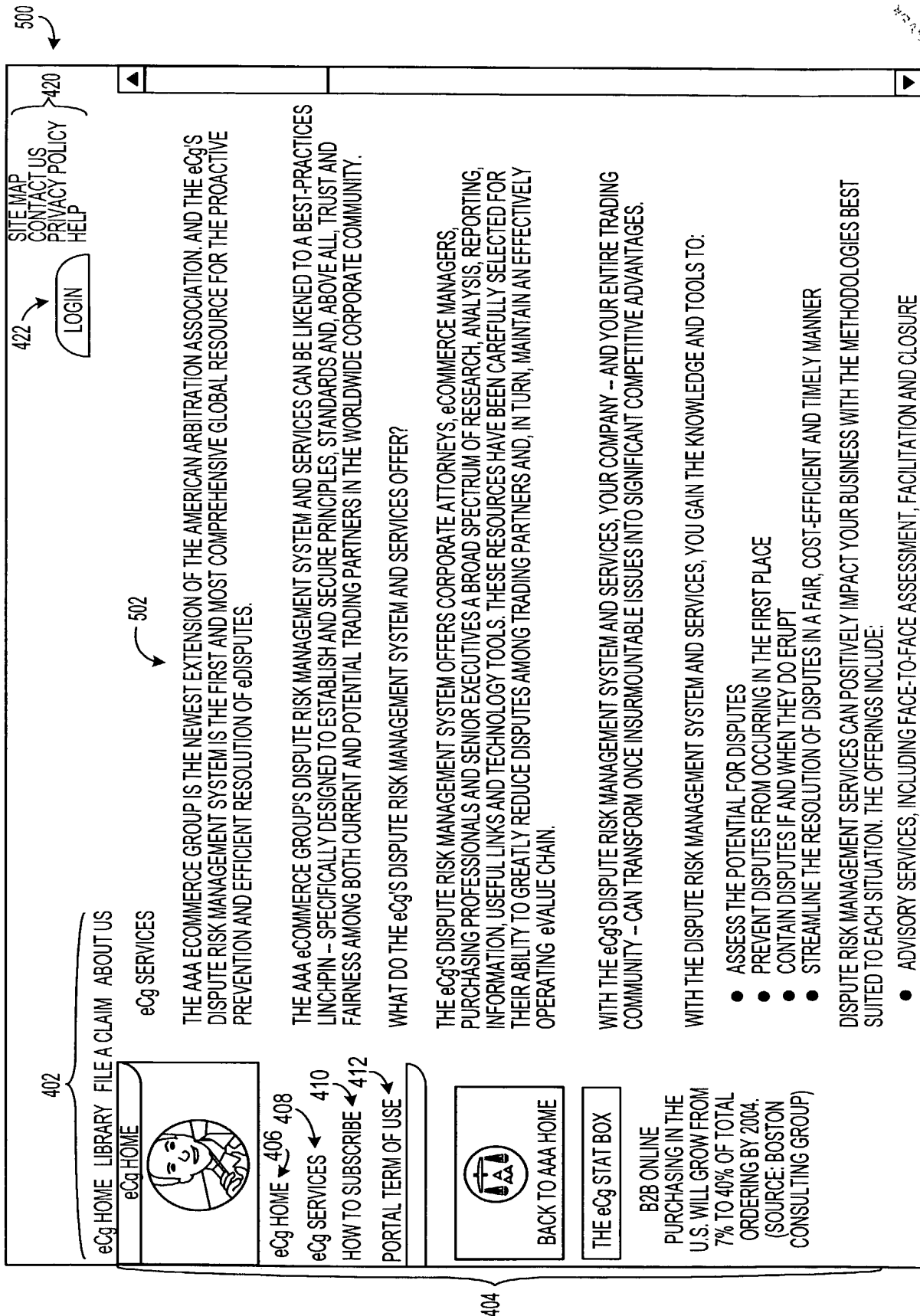


FIG.24

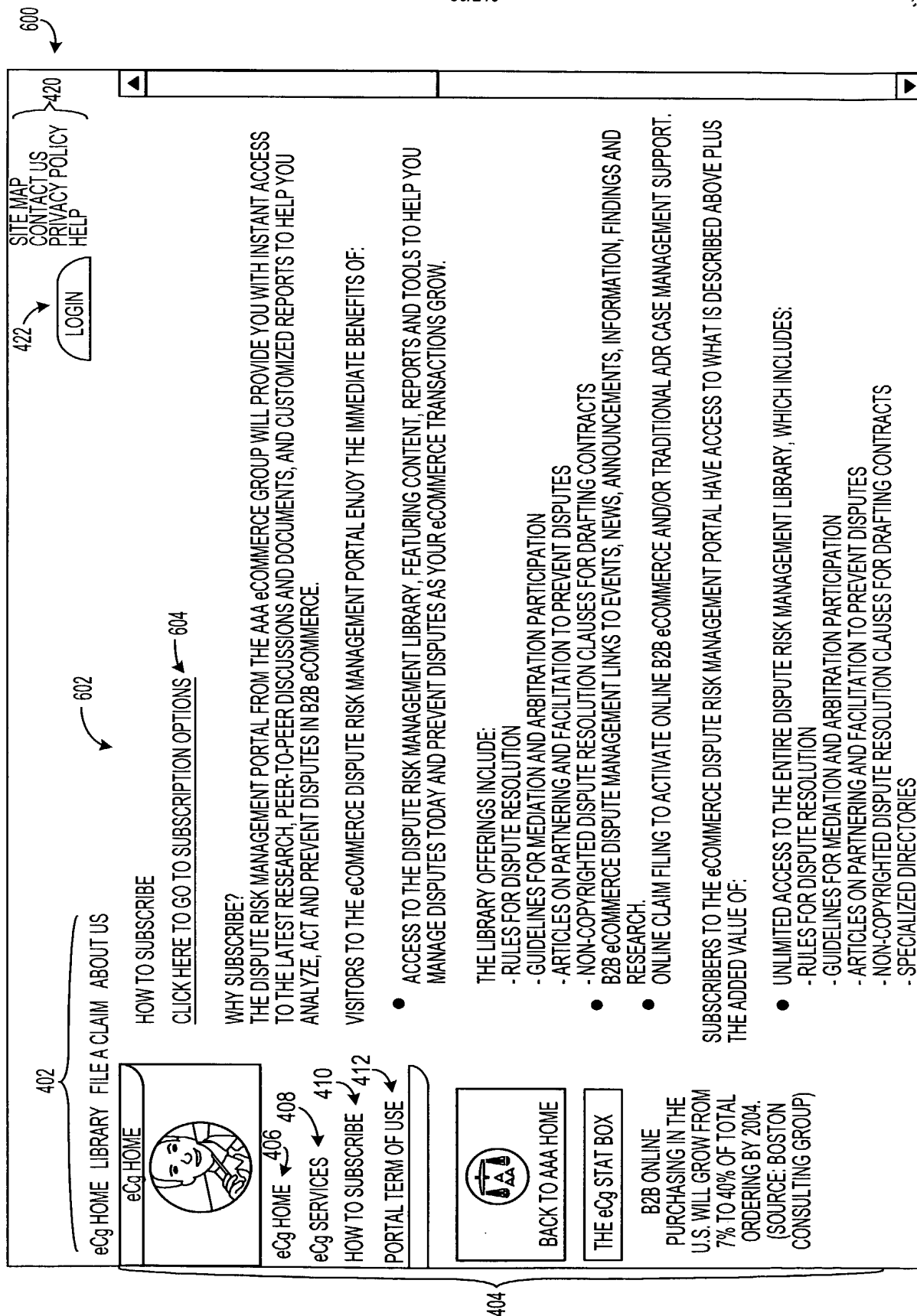


FIG. 25

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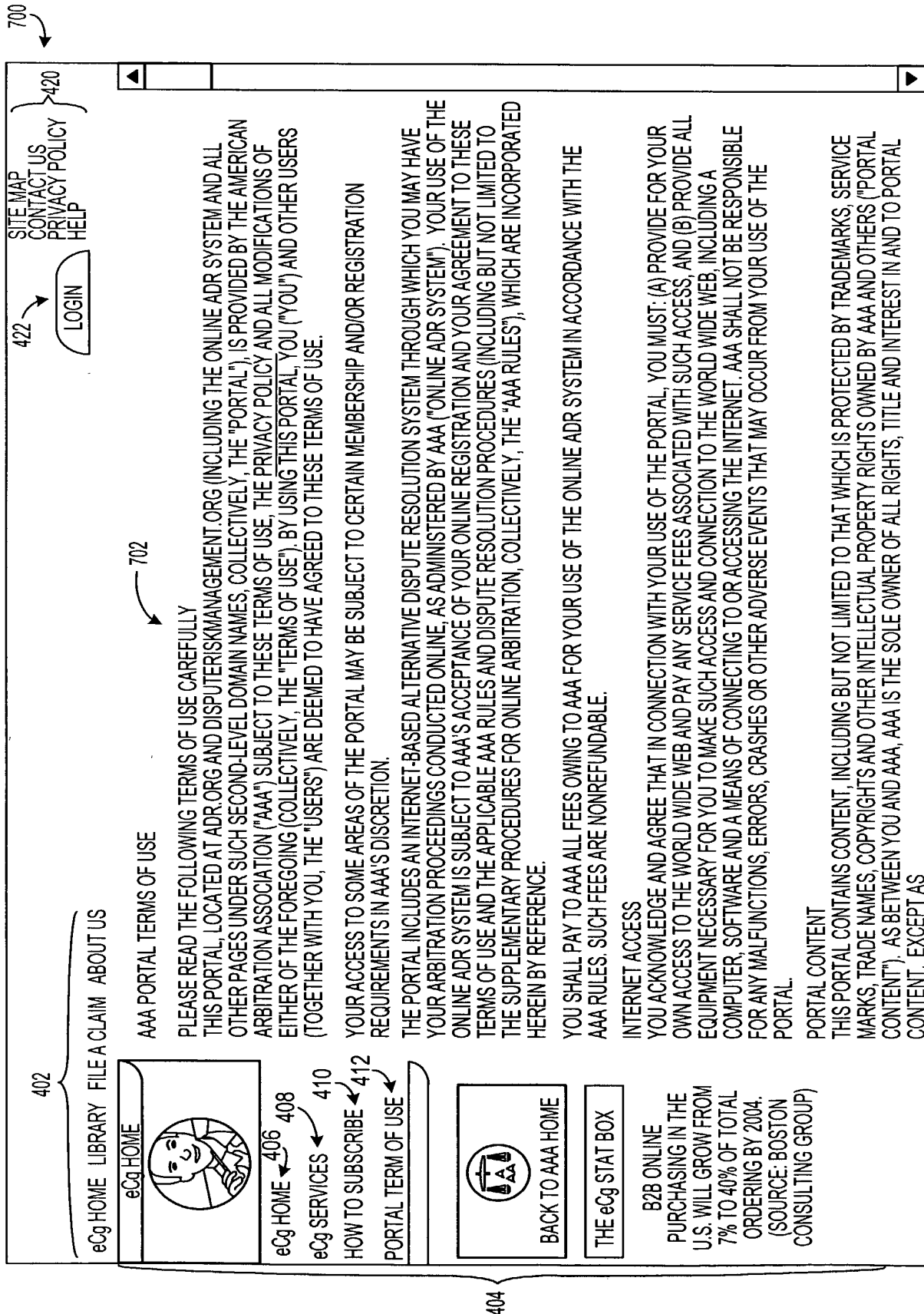


FIG. 26

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422

420

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

LOGIN

402

eCg HOME LIBRARY FILE A CLAIM ABOUT US

eCg SUBSCRIBER LOGIN

E-MAIL: PPOH@FISHNEAVE.CO

PASSWORD: *****

LOGIN

HAVE YOU FORGOTTEN YOUR PASSWORD? [CLICK HERE AND WE WILL HELP YOU.](#)

IF YOU HAVE NOT YET SUBSCRIBED AND WOULD LIKE TO LEARN MORE ABOUT THE ADVANTAGES OF SUBSCRIBING, [CLICK HERE TO GO TO OUR HOW TO SUBSCRIBE AREA, WHICH LISTS THE MANY BENEFITS AND SERVICES OFFERED.](#)

FIG.27



FIG. 28

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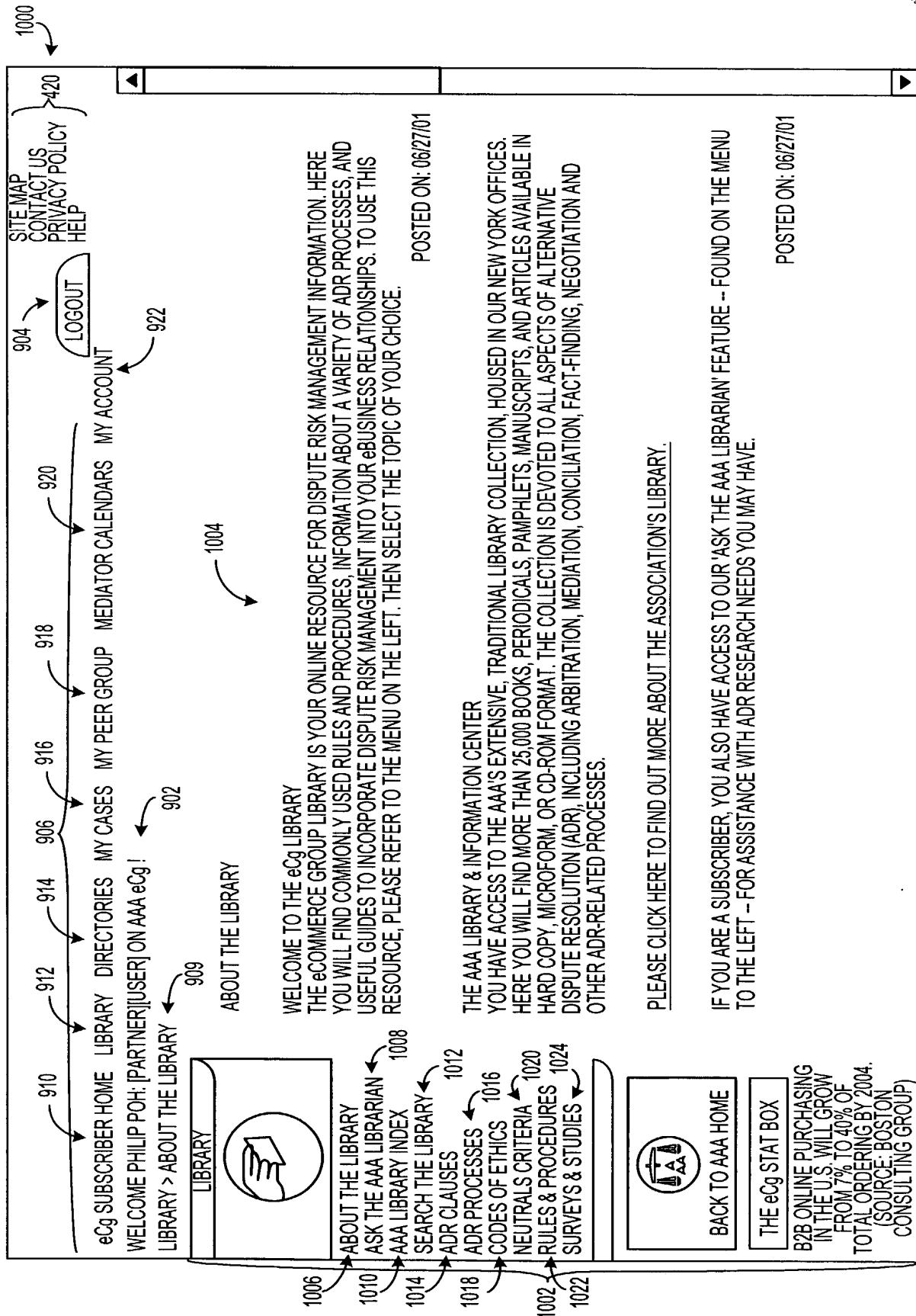
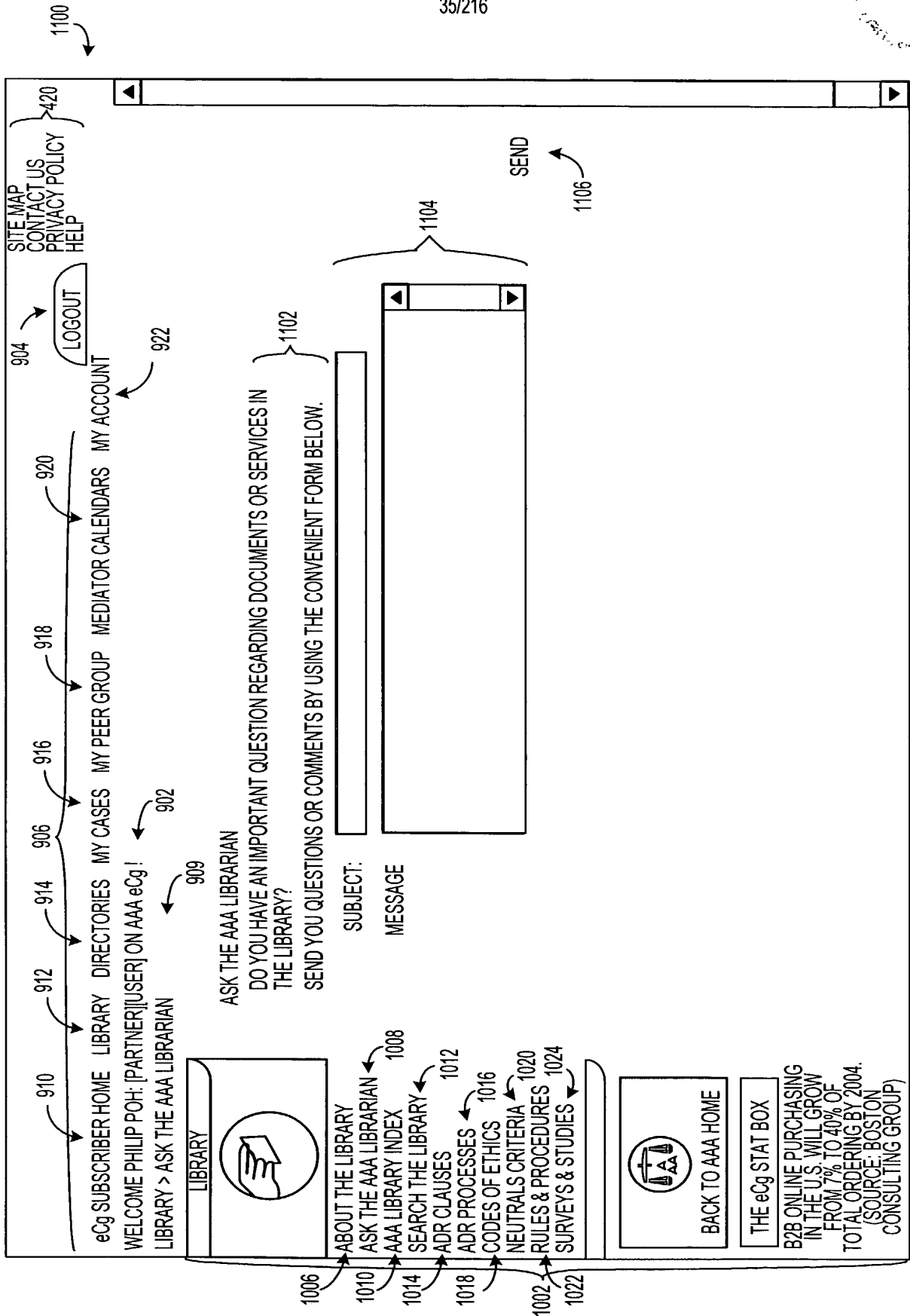


FIG.29

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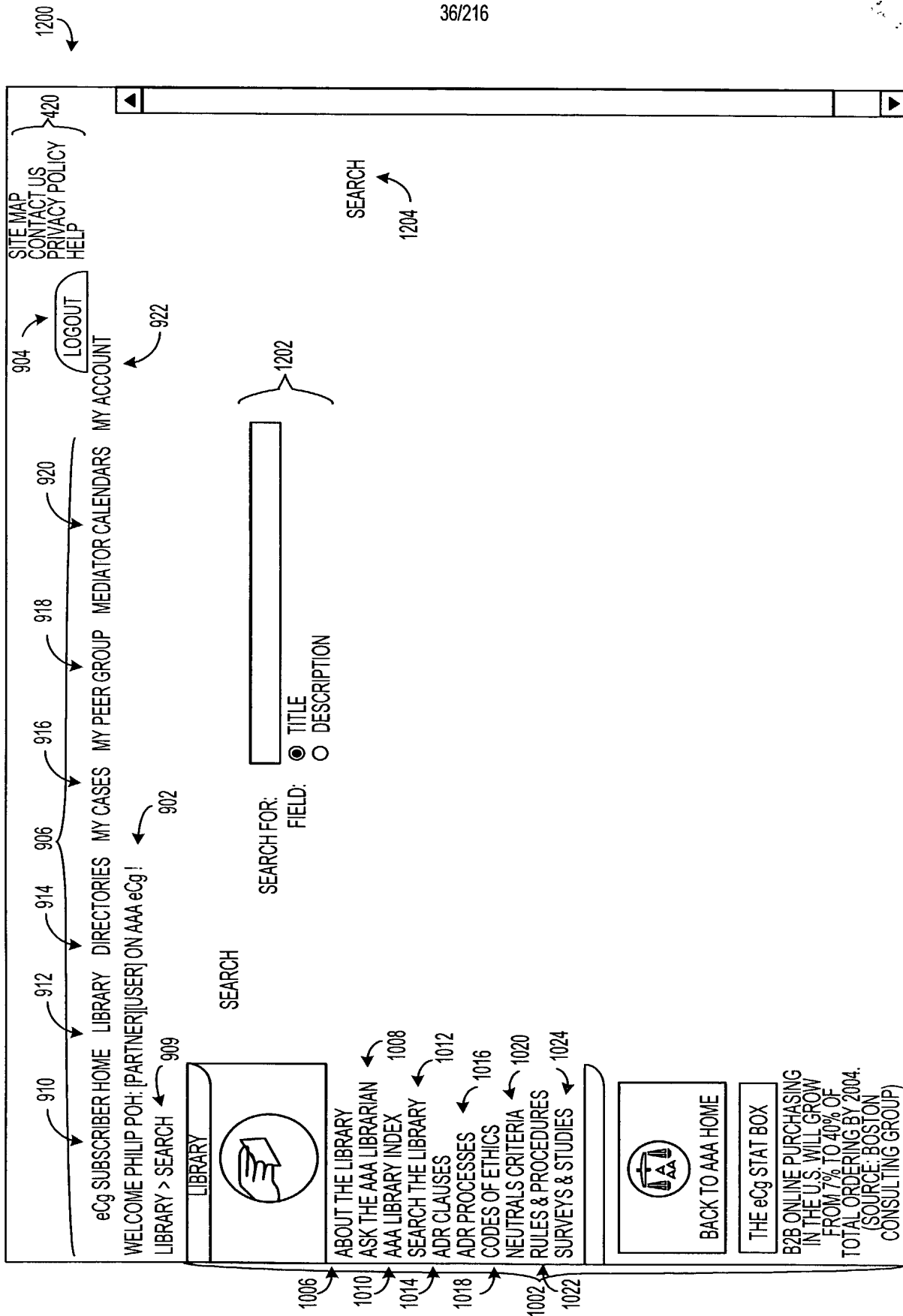


FIG. 31

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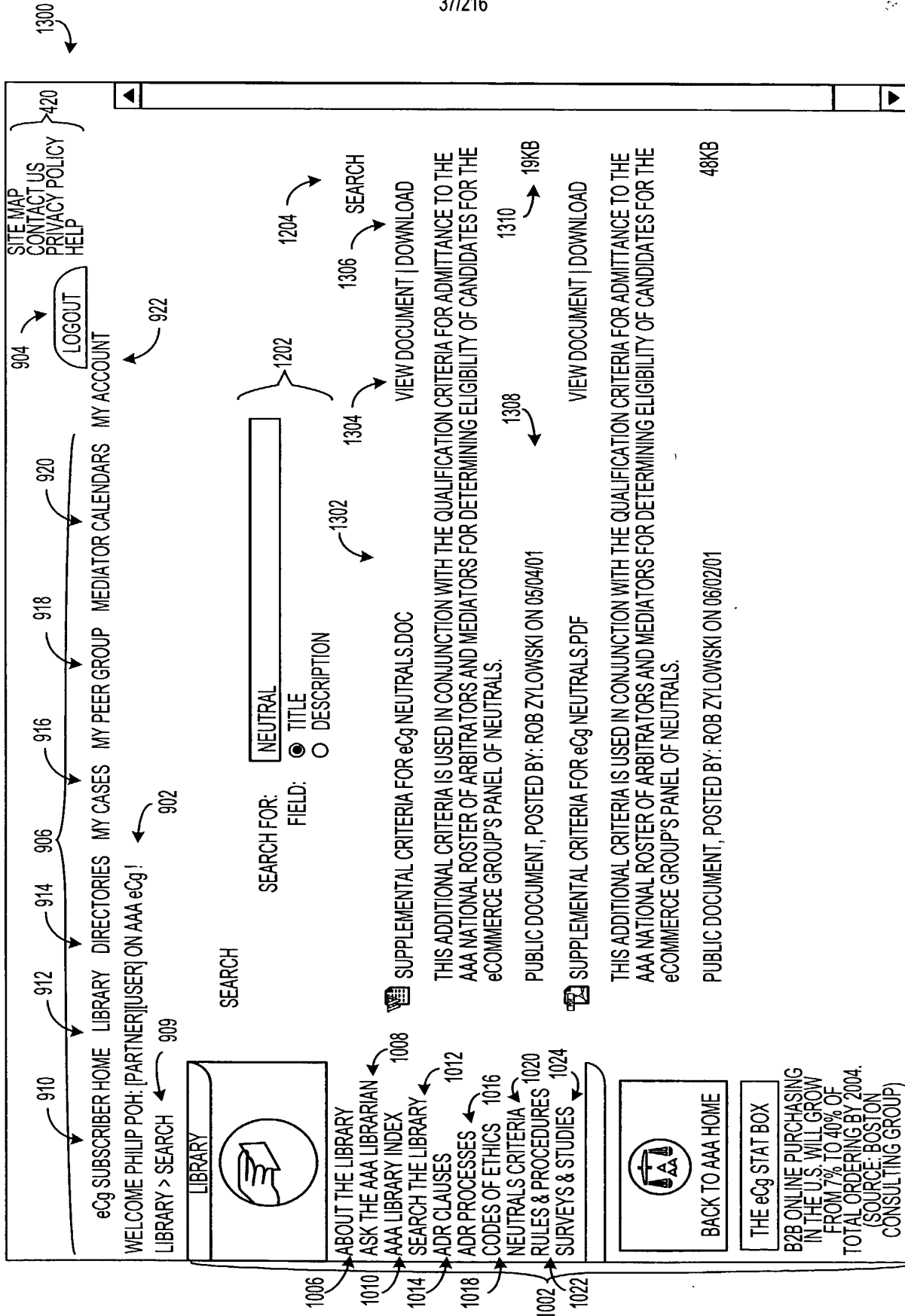
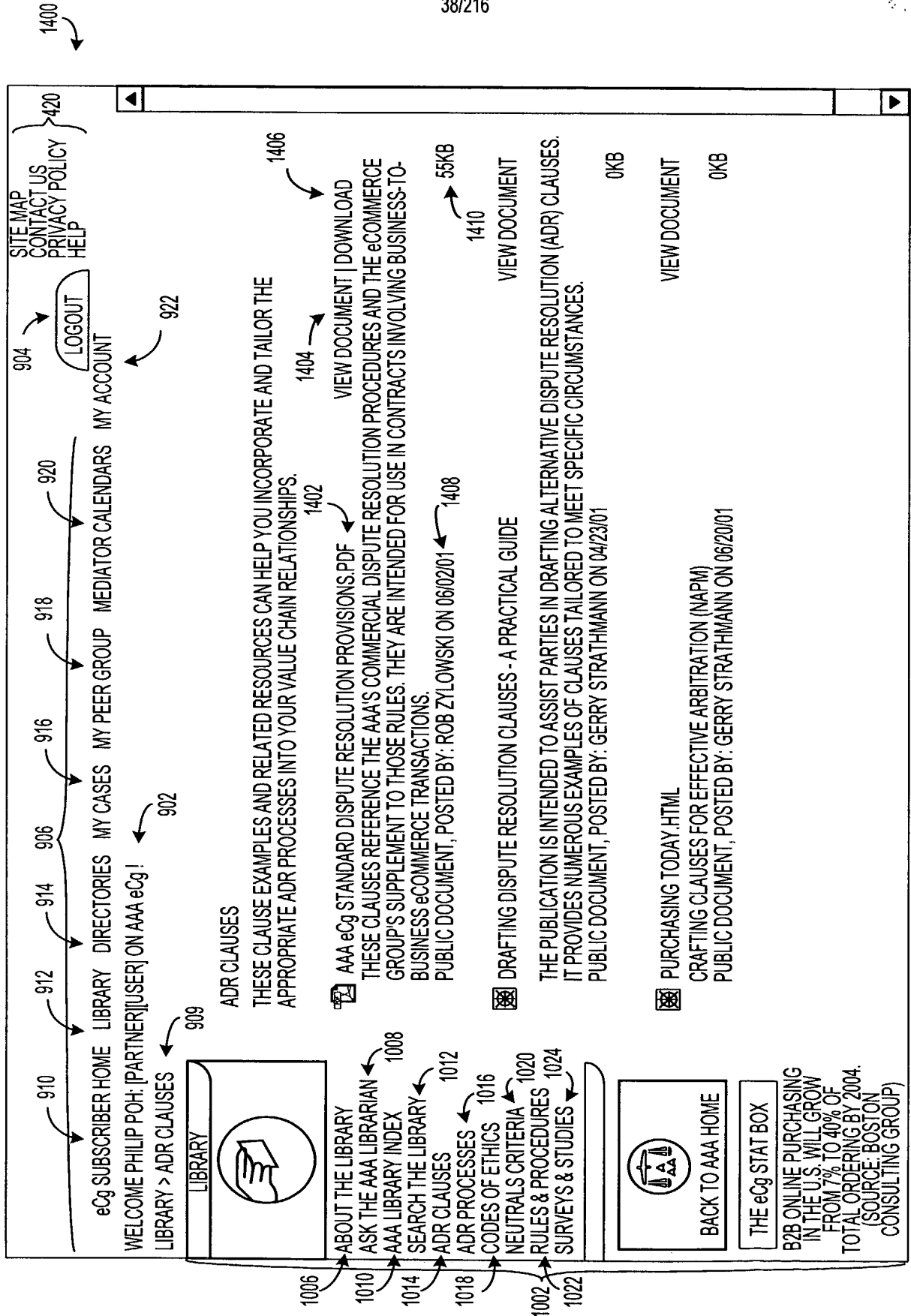


FIG.32

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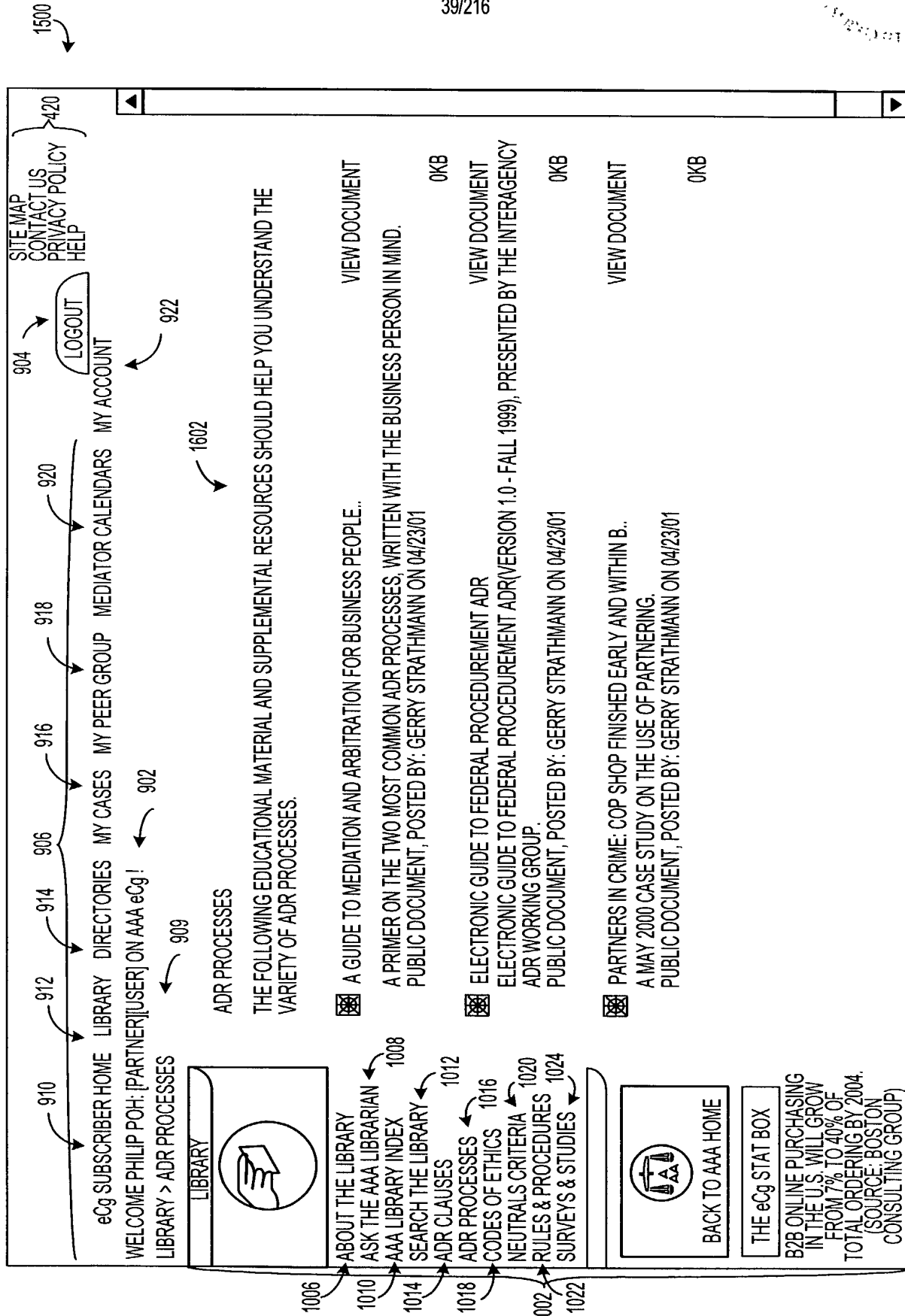


FIG.34



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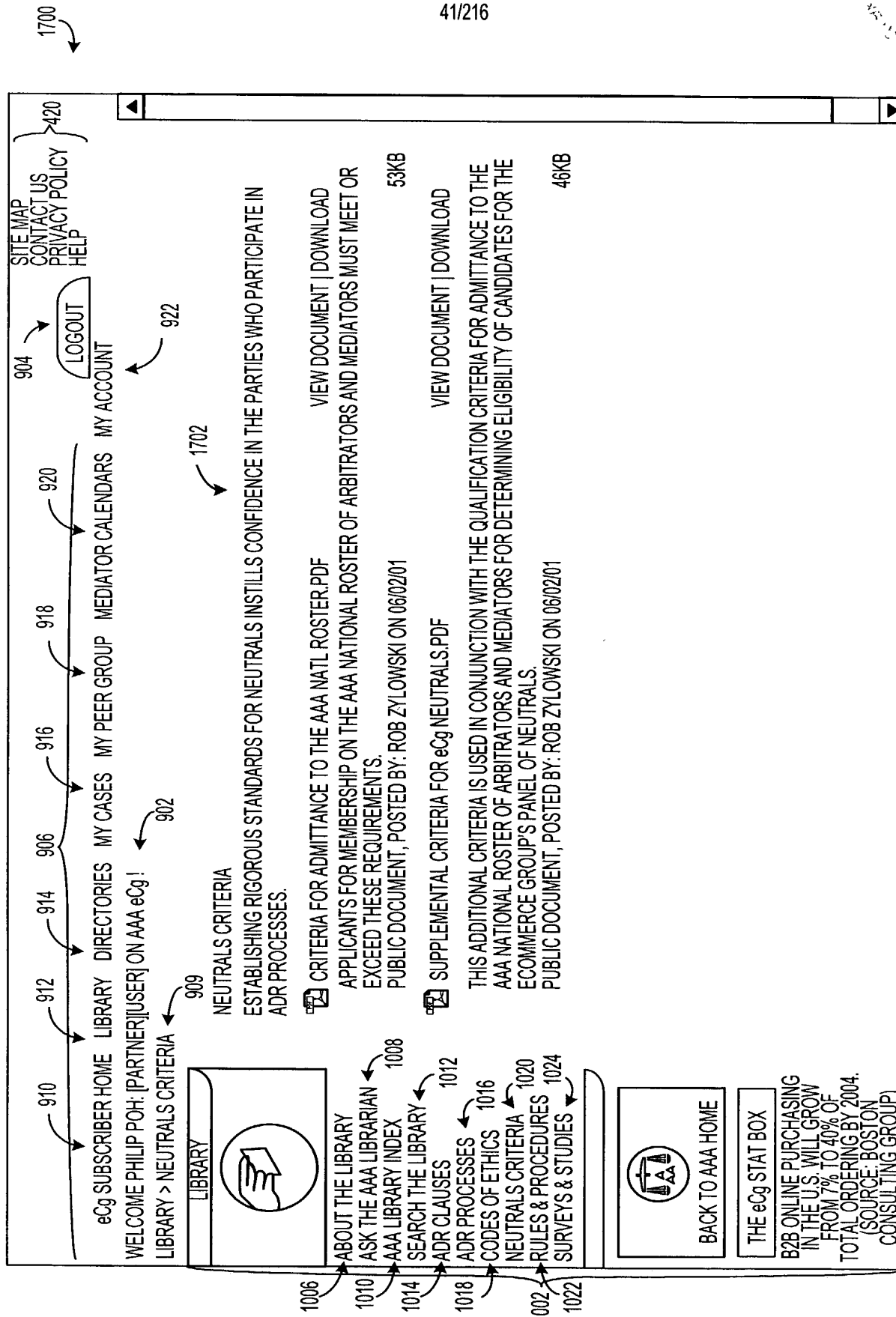


FIG.36

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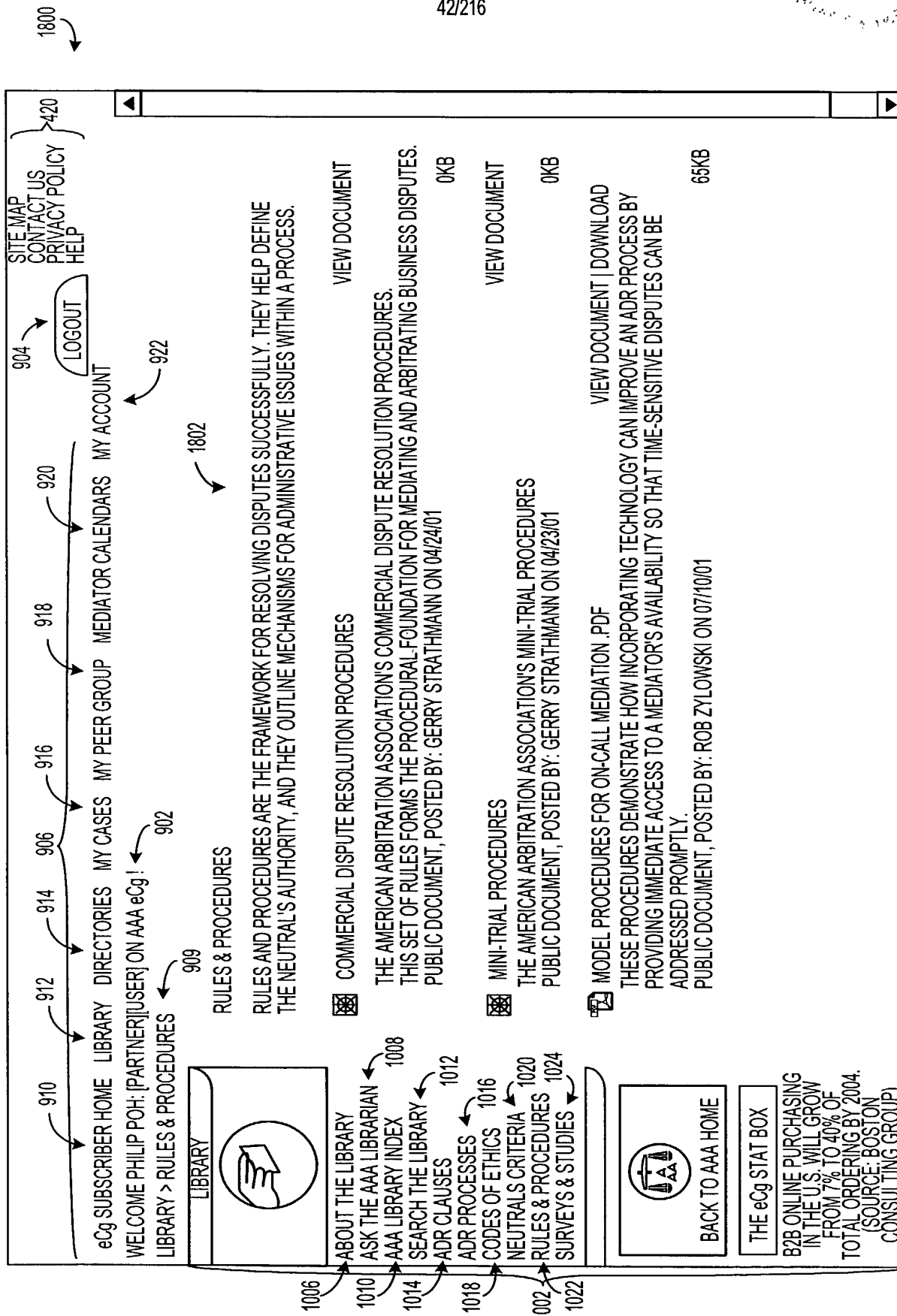


FIG.37



FIG. 38

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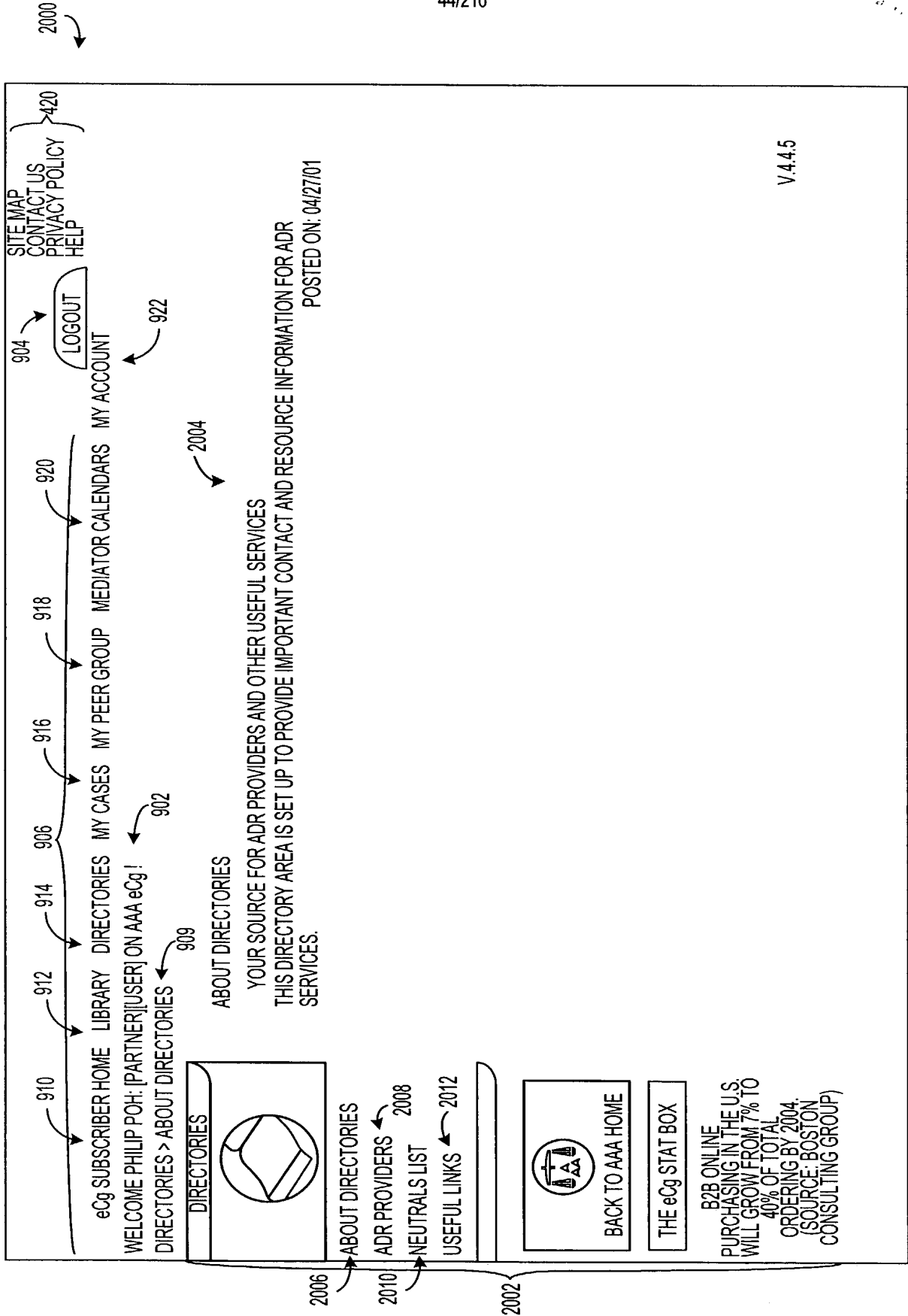


FIG.39

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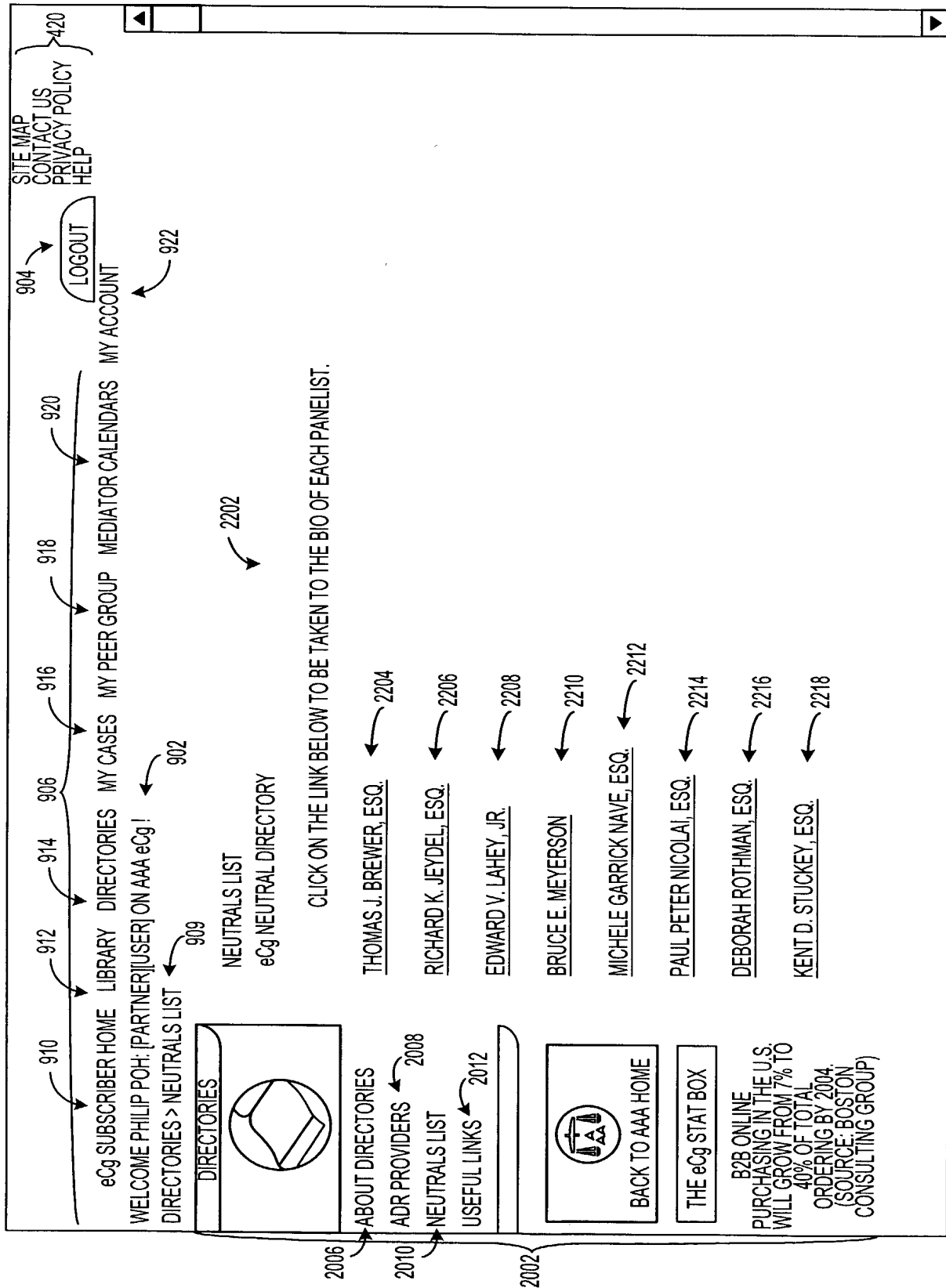


FIG. 41

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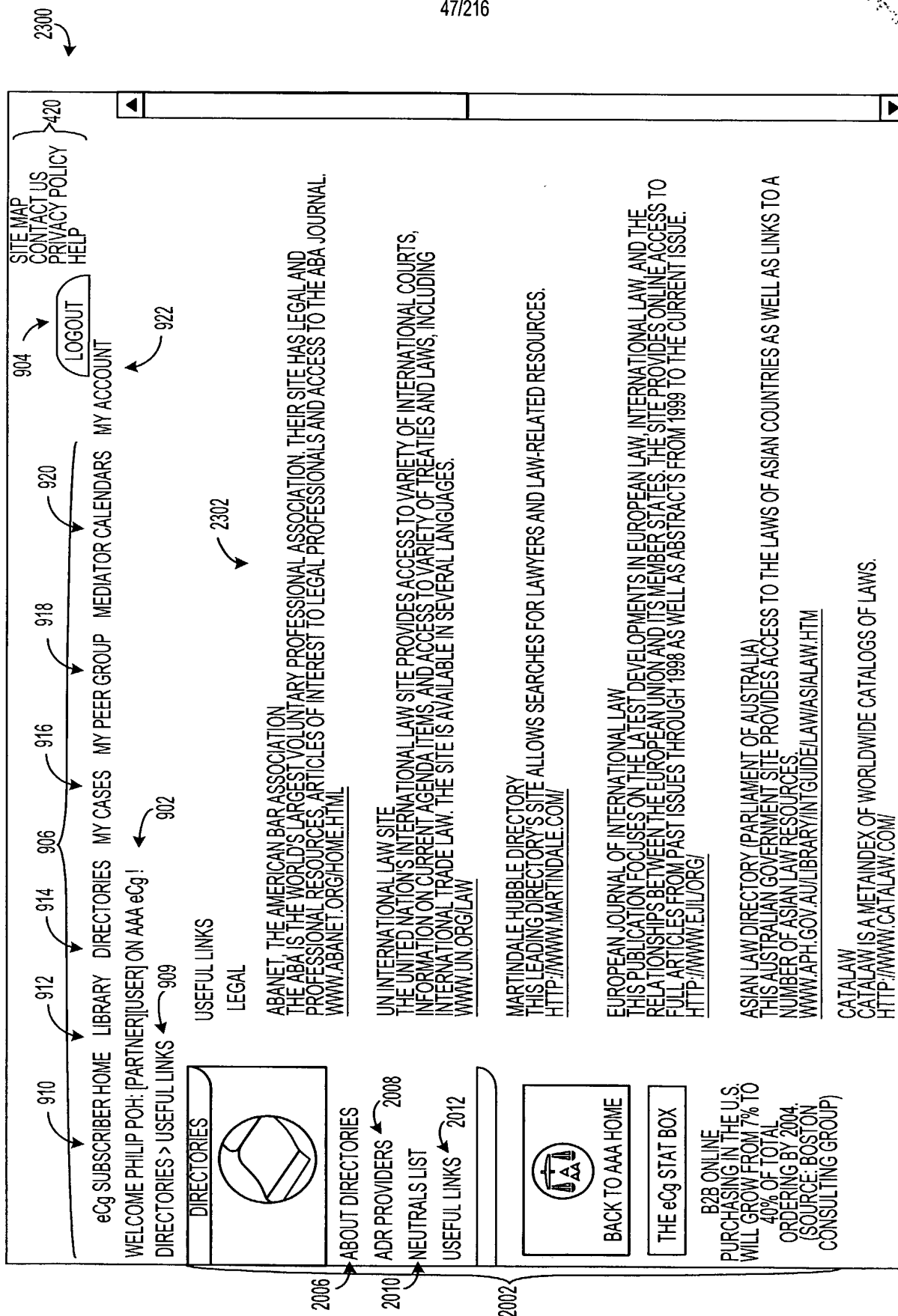


FIG.42

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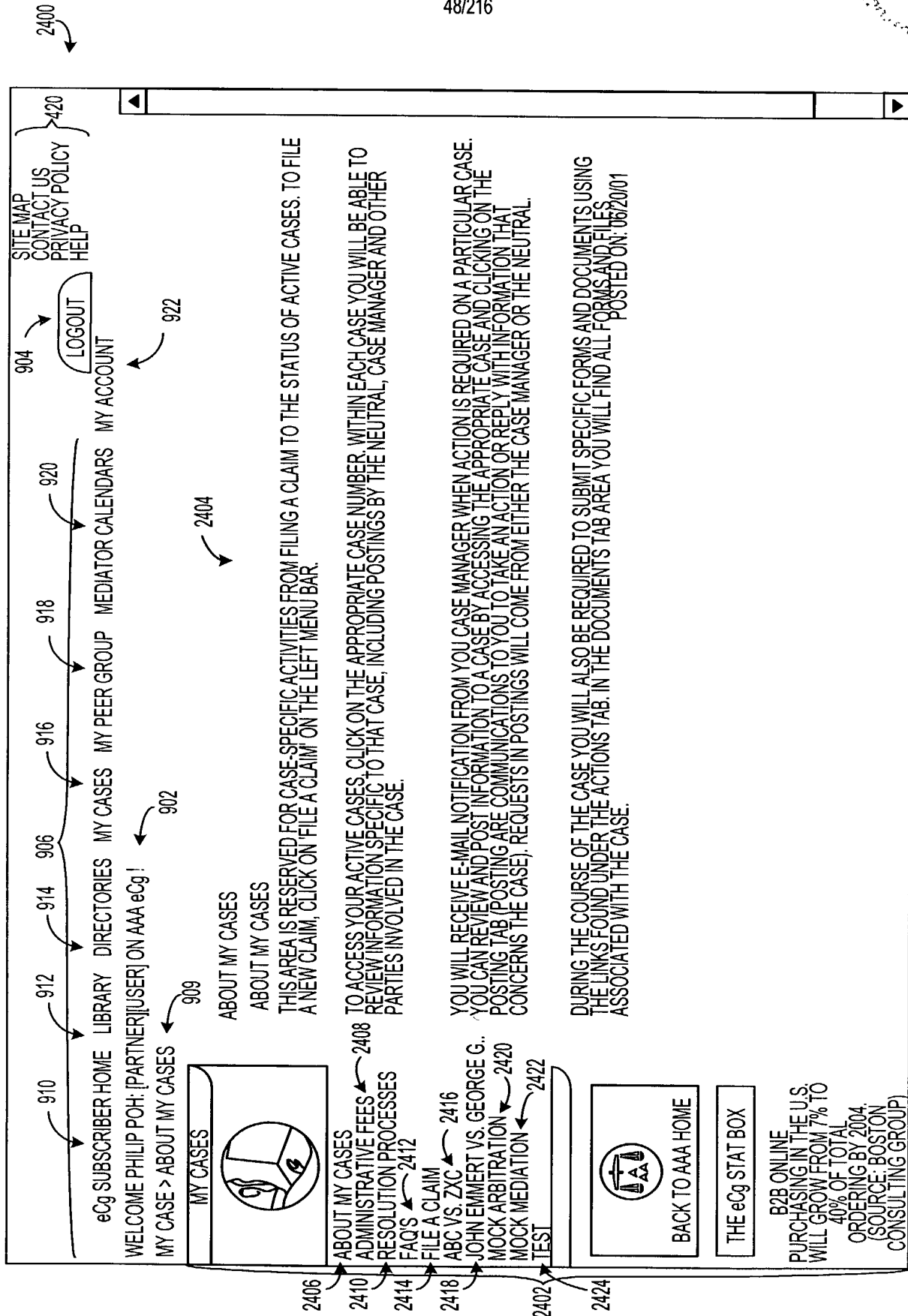


FIG.43

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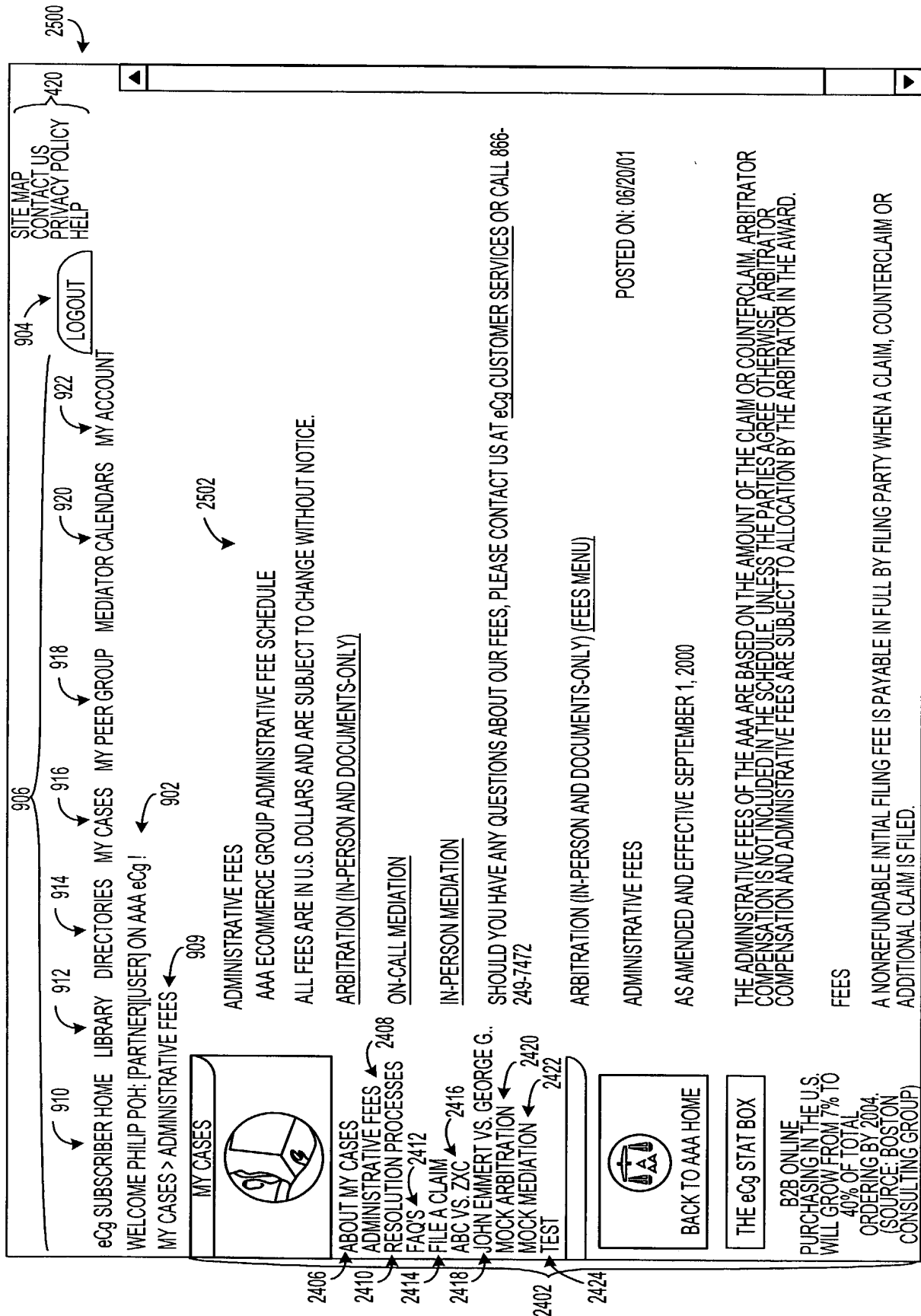


FIG. 44

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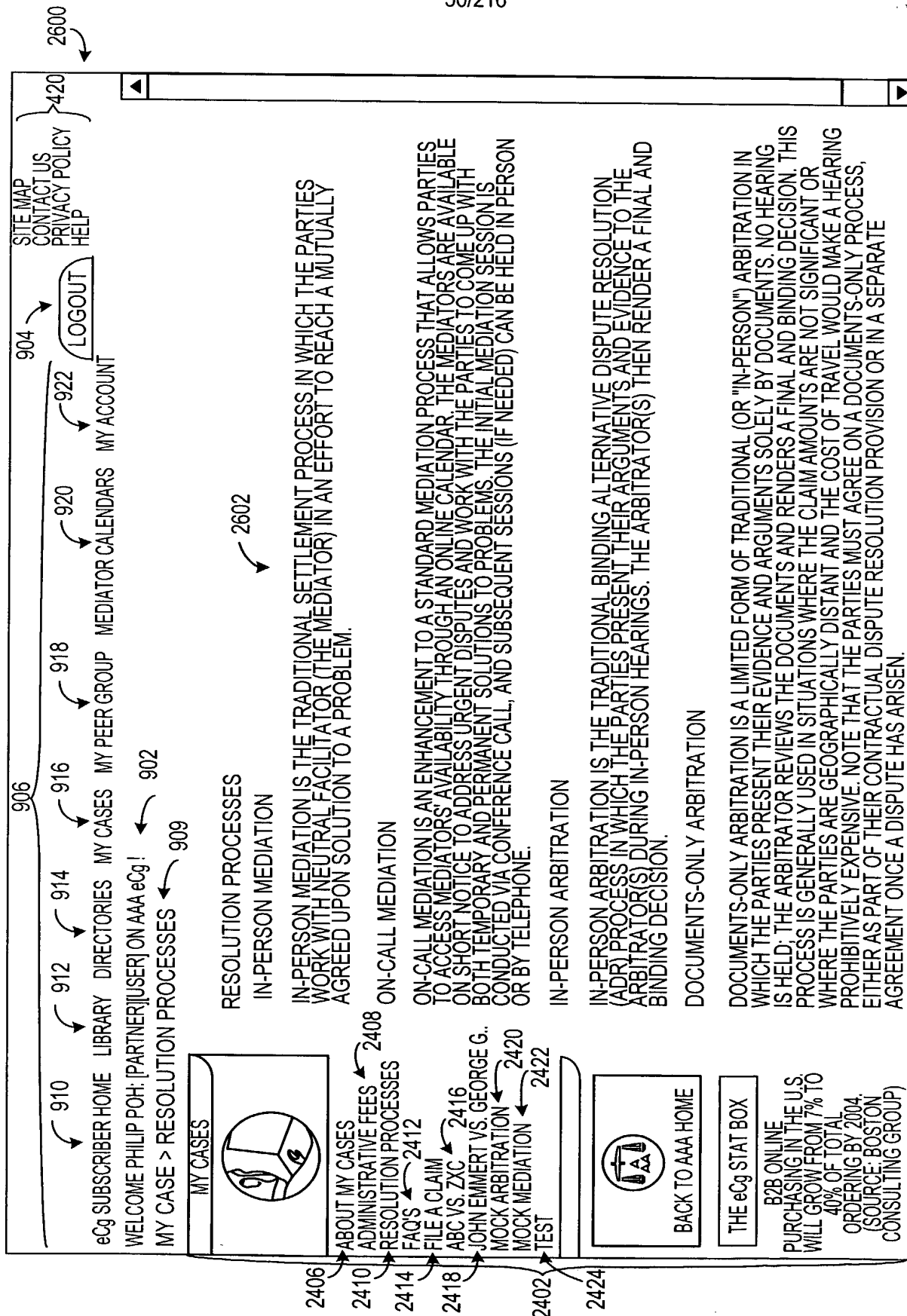


FIG.45

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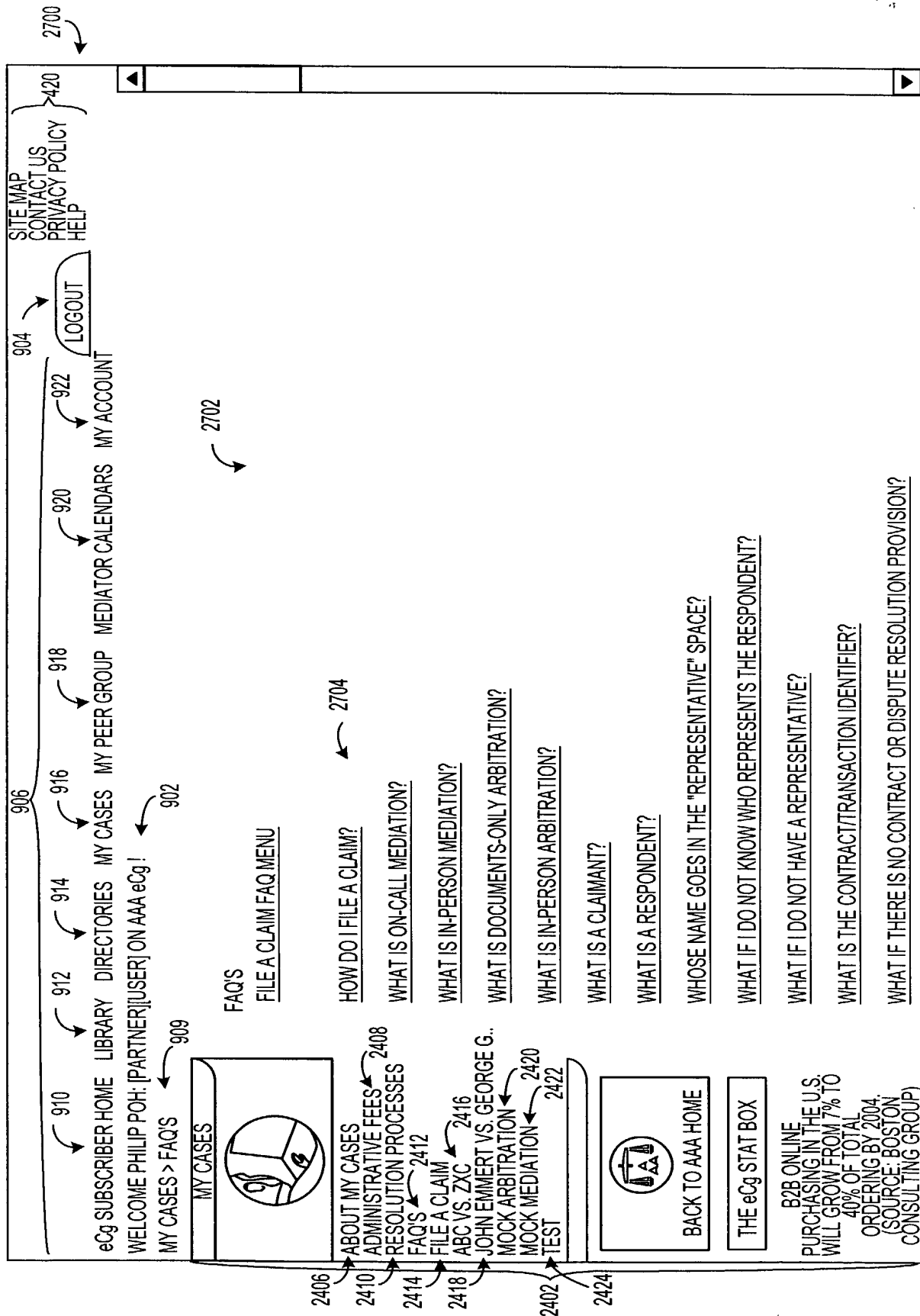
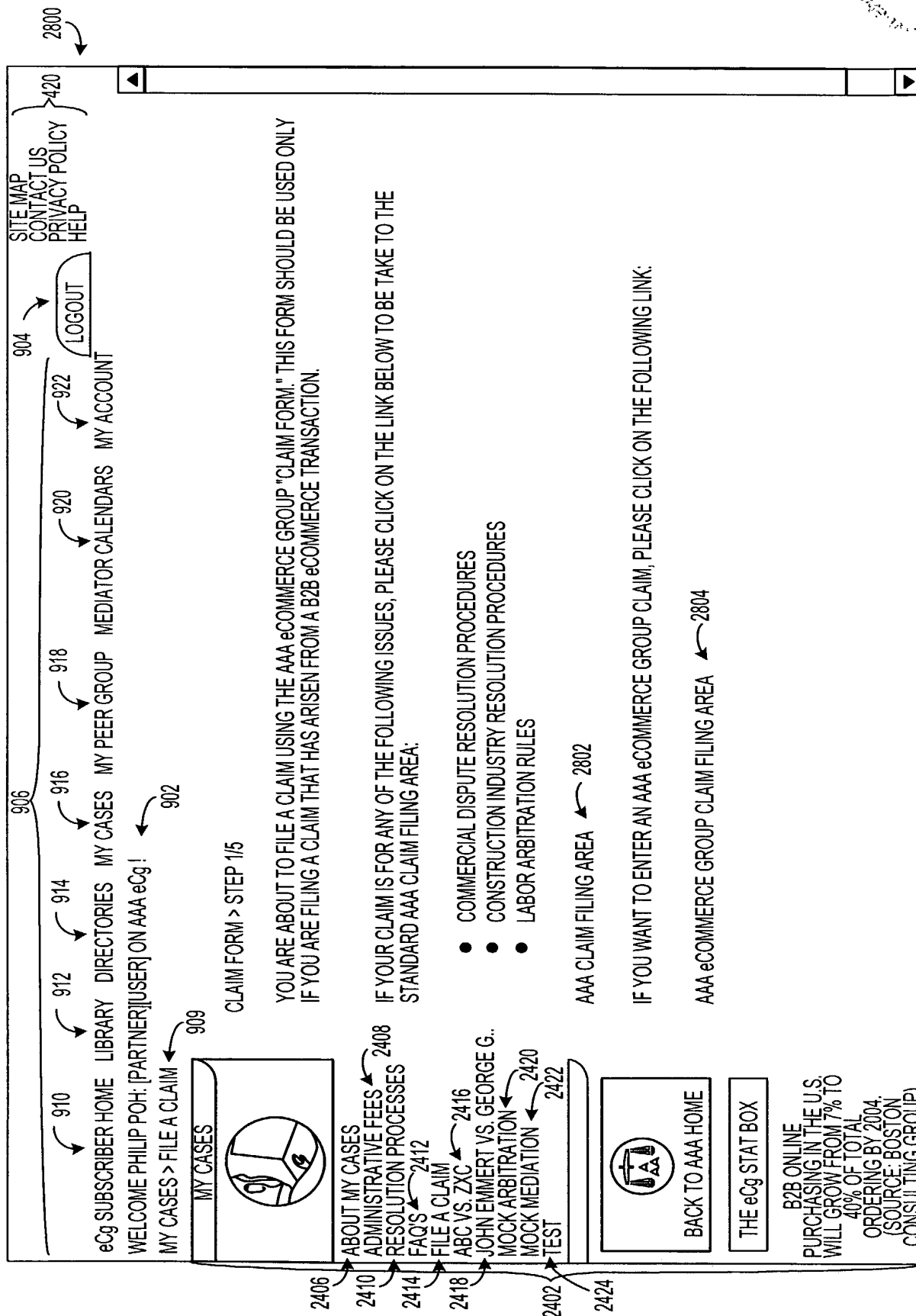


FIG. 46

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2900

906

910

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904

LOGOUT

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

420

2902

CLAIM FORM > STEP 2/5

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

* PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEING PROCEEDINGS.

2406

2410

2414

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2420

2422

2424

MY CASES

ABOUT MY CASES

ADMINISTRATIVE FEES

RESOLUTION PROCESSES

FAQ'S

FILE A CLAIM

ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
PURCHASING IN THE U.S.
WILL GROW FROM 7% TO
40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

2904

2906

SUBMIT CANCEL

FIG.48

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3000

906

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 920 MEDIATOR CALENDARS 922 MY ACCOUNT 904 LOGOUT 420 SITE MAP CONTACT US PRIVACY POLICY HELP

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > FILE A CLAIM 902

CLAIM FORM > STEP 3/5 3002

DATE: 10/08/2001 3004

RESOLUTION PROCESS: ON-CALL MEDIATION 3006 CLAIMANT (FILING PARTY)

COMPANY: ABC 3008 REQUIRED 3010

REPRESENTATIVE: ABC 3012 REQUIRED 3014

FIRM NAME: 5 ABC ST. REQUIRED

ADDRESS: NEW YORK, NY 10019 USA REQUIRED

CITY/STATE/ZIP/COUNTRY: 212-716-5800 3016 REQUIRED 3018

PHONE: 212-716-5910 REQUIRED

FAX: ABC@ABC.COM 3020 REQUIRED

E-MAIL: 1 3022

RESPONDENT(S):

SUBMIT 3024 CANCEL 3026

2406

2410 ABOUT MY CASES

2414 ADMINISTRATIVE FEES 2408

2418 RESOLUTION PROCESSES 2412

2420 FAQ'S 2416

2422 FILE A CLAIM

2424 ABC VS. ZXC 2418

2426 JOHN ENMERT VS. GEORGE G. 2420

2428 MOCK ARBITRATION 2422

2430 MOCK MEDIATION 2424

2432 TEST

2434

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
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 40% OF TOTAL
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 (SOURCE: BOSTON
 CONSULTING GROUP)

FIG.49

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3100

906

910 SUBSCRIBER HOME 912 DIRECTORIES 914 MY CASES 916 MY PEER GROUP 918 MEDIATOR CALENDARS 920 MY ACCOUNT 922 LOGOUT 904 SITE MAP CONTACT US PRIVACY POLICY HELP 420

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > FILE A CLAIM 902

CLAIM FORM > STEP 4/5

DATE: 10/08/2001
 RESOLUTION PROCESS: ON-CALL MEDIATION
 RESPONDENTS: 1

CLAIMANT (FILING PARTY)

COMPANY: ABC
 REPRESENTATIVE:
 FIRM NAME: ABC
 ADDRESS: 5 ABC ST.
 CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10019 USA
 PHONE: 212-716-5800
 FAX: 212-716-5910
 E-MAIL: ABC@ABC.COM

RESPONDENT 1

REQUIRED 3106
 COMPANY: ZXC
 REPRESENTATIVE: 3108
 FIRM NAME: ZXC
 ADDRESS: 10 ZXC ST.
 CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10019 USA
 PHONE: 212-232-1000
 FAX: 212-232-1001
 E-MAIL: ZXC@ZXC.COM
 CONTRACT/TRANSACTION ID: 0000
 NATURE OF DISPUTE: BREACH OF e-COMMERCE CONTRACT
 RELIEF SOUGHT: DAMAGES IN THE AMOUNT OF \$2000

OTHER

REQUIRED 3110
 REQUIRED 3112
 REQUIRED 3114
 REQUIRED 3116
 REQUIRED 3118
 REQUIRED 3120
 REQUIRED 3124
 REQUIRED 3126

SUBMIT 3128

2406

2410 ABOUT MY CASES

2414 ADMINISTRATIVE FEES 2408

2418 RESOLUTION PROCESSES

2420 FAQ'S 2412

2422 FILE A CLAIM

2424 ABC VS. ZXC 2416

2426 JOHN ENMERT VS. GEORGE G.
 MOCK ARBITRATION 2420
 MOCK MEDIATION 2422
 TEST

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
 PURCHASING IN THE U.S.
 WILL GROW FROM 7% TO
 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

FIG. 50

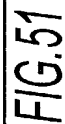


FIG. 51

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3300

906

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920

922

904

LOGOUT

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

420

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > FILE A CLAIM

909

CLAIM FORM > FORM SUBMITTED FORM SUBMITTED

902

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

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☒ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

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RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 10/08/2001

CLAIMANT (FILING PARTY)

COMPANY: ABC
REPRESENTATIVE:
FIRM NAME: ABC
ADDRESS: 5 ABC ST.
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10019 USA
212-716-5800

2406

2410

2414

2418

2402

2424

2422

2420

2408

MY CASES

ABOUT MY CASES

ADMINISTRATIVE FEES

RESOLUTION PROCESSES

FAQ'S

FILE A CLAIM

ABC VS. ZXC

JOHN ENIMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST

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WILL GROW FROM 7% TO
40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG.52

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5350

AAA WEBFILE - MICROSOFT INTERNET EXPLORER

FILE EDIT VIEW FAVORITES TOOLS HELP

BACK FORWARD STOP REFRESH HOME SEARCH FAVORITES HISTORY MAIL PRINT EDIT

ADDRESS HTTP://NYHWEB01/WEBCASE2/FRONTPAGE.HTM GO LINK >>

HELP CONTACT AAA LOGIN

AMERICAN ARBITRATION ASSOCIATION
DISPUTE RESOLUTION SERVICES WORLDWIDE

HOME
ABOUT AAA WEBFILE
REGISTER
FORGET YOUR PASSWORD

REGISTERED USER

USER ID

PASSWORD

SIGN IN

5352

NEW USER

SIGN UP NOW TO ACTIVATE YOUR ACCOUNT!

SIGN IN

5354

DONE LOCAL INTRANET

FIG. 53

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5452

REGISTRATION FORM

WELCOME TO THE AAA WEBFILE, YOUR RESOURCE FOR ONLINE CASE FILING AND MANAGEMENT. UPON COMPLETING THE FORM BELOW, YOU WILL RECEIVE CONFIRMATION OF YOUR USER ID AND PASSWORD VIA EMAIL, WHICH WILL ALLOW YOU TO GAIN PERMANENT ACCESS TO THE VARIOUS SECURE SECTIONS ON THIS SITE. YOU MAY CHANGE YOUR USER INFORMATION AFTER REGISTRATION.

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE [^].

ACCOUNT SETTINGS

USER ID ^
FIRST NAME ^
PASSWORD ^
MIDDLE INITIAL
CONFIRM
LAST NAME ^
PASSWORD ^
SECRET
QUESTION ^ WHAT IS YOUR CITY OF BIRTH? ☒
ANSWER TO
SECRET
QUESTION

CHOOSE A QUESTION ONLY YOU KNOW THE ANSWER TO AND THAT HAS NOTHING TO DO WITH YOUR PASSWORD. IF YOU FORGET YOUR PASSWORD, WE WILL VERIFY YOUR IDENTITY BY ASKING YOU THIS QUESTION

USER INFORMATION

EMAIL ADDRESS ^
CONFIRM EMAIL ^
COMPANY
ADDRESS ^

CITY ^
STATE ^ ALABAMA ☒
ZIP ^
TEL ^ - - EXTENSION
FAX - -

SIGN UP

RESET

5452

FIG. 54

Applicants : William K. Slate II et al.

Application No : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Confirmation No.: 3940

Docket No. AAA-002

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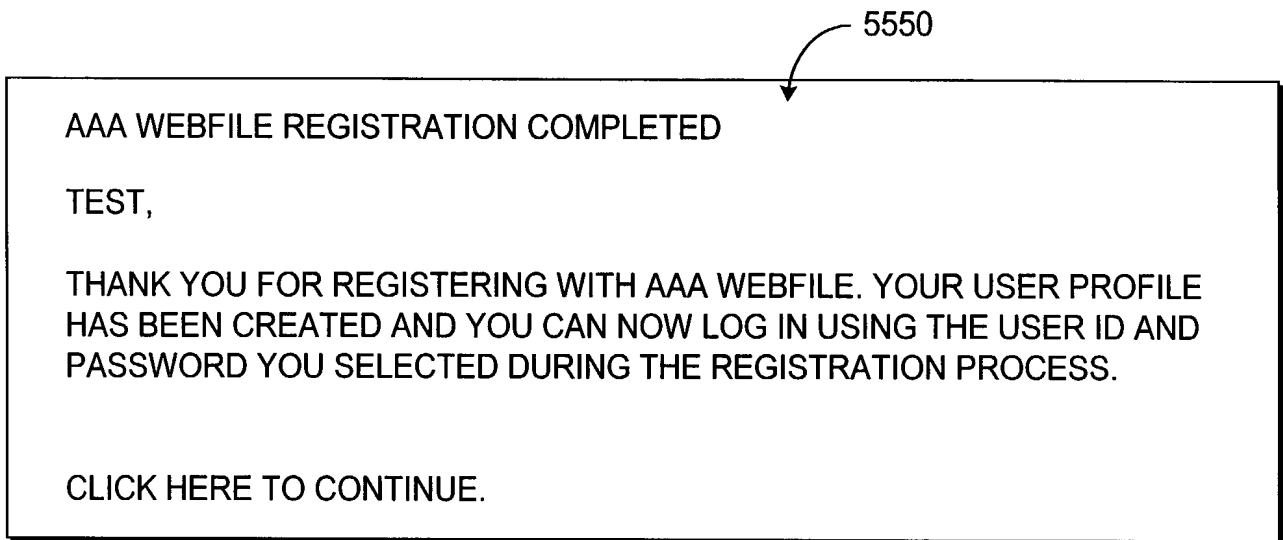


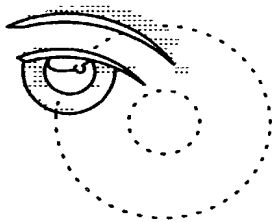
FIG. 55

61/216

5650

FORGET YOUR PASSWORD?

DID YOU FORGET YOUR PASSWORD? PLEASE FILL OUT USER ID
CORRECTLY. YOUR PASSWORD WILL BE EMAILED TO YOUR
REGISTERED EMAIL ACCOUNT SHORTLY.



REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].

FIND PASSWORD

USER ID

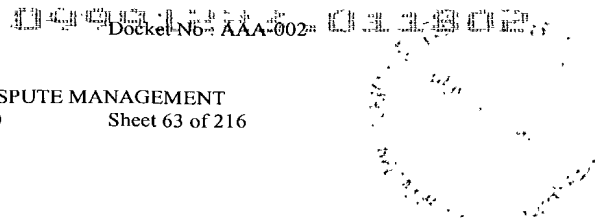
SUBMIT

FIG. 56

62/216

UPDATE PROFILE	
THANK YOU FOR TAKING A MOMENT TO CONFIRM YOUR AAA WEBFILE ACCOUNT SETTINGS. YOU MAY CHANGE YOUR USER INFORMATION AS OFTEN AS NECESSARY. AFTER MAKING MODIFICATIONS PLEASE CLICK THE "SAVE" BUTTON. YOUR USER PROFILE WILL THEN BE UPDATED. REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE [▲].	
ACCOUNT SETTINGS	
USER ID ▲	YOGESH
FIRST NAME ▲	YOGESH
MIDDLE INITIAL	
LAST NAME ▲	CHAUDHARI
SECRET QUESTION ▲	WHAT IS YOUR CITY OF BIRTH? ▼
ANSWER TO SECRET QUESTION	NASHIK
CHANGE PASSWORD	
CHOOSE A QUESTION ONLY YOU KNOW THE ANSWER TO AND THAT HAS NOTHING TO DO WITH YOUR PASSWORD. IF YOU FORGET YOUR PASSWORD, WE WILL VERIFY YOUR IDENTITY BY ASKING YOU THIS QUESTION	
USER INFORMATION	
EMAIL ADDRESS ▲	CHAUDHARRY@ADR.ORG
COMPANY	
ADDRESS ▲	335, MADISON AVE,
CITY ▲	NEW YORK
STATE ▲	NEW YORK ▼
ZIP ▲	10017
TEL ▲	212 - 716 - 3949
FAX	212 - 716 - 5903
EXTENSION	
SIGN UP RESET	

FIG. 57



63/216

CHANGE PASSWORD

THE PASSWORD SETTING ALLOWS YOU TO CHANGE YOUR LOGIN PASSWORD. ENTER YOUR OLD PASSWORD AND THEN CHOOSE YOUR NEW PASSWORD. CLICK SAVE WHEN YOU'RE DONE.

OLD PASSWORD ▾	<input type="text"/>
NEW PASSWORD ▾	<input type="text"/>
CONFIRM PASSWORD ▾	<input type="text"/>
<input type="button" value="SAVE"/>	<input type="button" value="CANCEL"/>

CHOOSE A PASSWORD THAT IS
MAXIMUM 30 CHARACTERS
LONG. IT MAY CONTAIN
NUMBERS(0-9) AND UPPER AND
LOWERCASE LETTERS(A-Z, a-z).

FIG. 58

64/216

5950

CASE CONNECT

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▼].

CONFIRMATION
NUMBER ▼

PIN NUMBER ▼

PLEASE ENTER THE
CONFIRMATION NUMBER
YOU HAVE RECEIVED BY
EMAIL OR BY REGULAR MAIL

SUBMIT

FIG. 59

65/216

6050

FILE NEW CLAIM

TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

ARE YOU FILING THIS CLAIM AS A:

☒ CLAIMANT
☐ CLAIMANT'S REPRESENTATIVE

6052

IS YOUR DISPUTE IN ACCORDANCE WITH:

COMMERCIAL DISPUTE RESOLUTION PROCEDURES
☒ ARBITRATION ☐ MEDIATION

CONSTRUCTION INDUSTRY DISPUTE RESOLUTION PROCEDURES
☐ ARBITRATION ☐ MEDIATION

6054

[VIEW RULES/PROCEDURES](#)
[VIEW RULES/PROCEDURES](#)

DOES YOUR AGREEMENT HAVE AN AMERICAN ARBITRATION ASSOCIATION CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION?

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER)

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS

A NONREFUNDABLE INITIAL FILING FEE IS PAYABLE IN FULL BY A FILING PARTY WHEN A CLAIM, COUNTERCLAIM OR ADDITIONAL CLAIM IS FILED

6056

6058 6060

FIG. 60

66/216

6150

CLAIMANT

6162 REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[▼].
SEARCH PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S).

FIRST NAME ▼ HARNISH
MIDDLE INITIAL
LAST NAME ▼ PATEL
COMPANY
ADDRESS ▼ 335 MADISON AVE.

CITY ▼ NEW YORK
STATE ▼ NEW YORK ▼
ZIP ▼ 10017 -
EMAIL ▼ PATELH@ADR.ORG
TEL ▼ 212 - 716 - 3954
FAX 212 - 716 - 5903

6152

EITHER FIRST NAME/
LAST NAME OR
COMPANY NAME MUST
BE ENTERED. YOU CAN
ENTER BOTH.

6154 ADD REPRESENTATIVE 6156 ADDITIONAL CLAIMANT 6158 NEXT STEP 6160 RESET

FIG. 61

67/216

6170

SEARCH PARTY

COMPANY NAME	INDIVIDUAL NAME
AAA	<u>EHAB TALEB</u> <u>HARNISH PATEL</u> <u>OGGY DOVCHINOV</u> <u>YOGESH CHAUDHARI</u>

6172

CANCEL 6174

FIG. 62

Applicants : William K. Slate II et al.

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000

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6180

SEARCH ADDRESS

CLICK ON THE ARROW TO SELECT ADDRESS

<input type="checkbox"/>	ADDRESS	CITY	STATE	ZIP	ZIP EXT.	PHONE	FAX	EMAIL
<input checked="" type="radio"/>	101 MAIN ST	FLUSHING	NY	11735		2127163959		TALEBE@ADR.ORG
<input checked="" type="radio"/>	101 MAIN ST	FLUSHING	NY	11735				TALEBE@ADR.ORG

6182

CANCEL 6184

FIG. 63

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↙ 6250

FIG. 64

Applicants : William K. Slate II et al.
Application No. : 09/991,223 Confirmation No : 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 70 of 216

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6350

RESPONDENT	
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].	
<u>SEARCH</u> PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)	
FIRST NAME	OGGY
MIDDLE INITIAL	
LAST NAME	DOYCHINOV
COMPANY	AAA
ADDRESS	335 MADISON AVE
CITY	NEW YORK
STATE	NEW YORK
ZIP	10017
EMAIL ADDRESS	DOYCHINOVO@ADR.ORG
TEL	212 - 716 - 3954
FAX	
EITHER FIRST NAME/LAST NAME OR COMPANY NAME MUST BE ENTERED. YOU CAN ENTER BOTH	
ADD REPRESENTATIVE	
ADDITIONAL RESPONDENT	
NEXT STEP	
RESET	

FIG. 65

Applicants : William K. Slate II et al.
Application No : 09/991,223 Confirmation No.: 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg No P-51,176, Tel: (212) 596-9000 Sheet 71 of 216

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RESPONDENT REPRESENTATIVE	
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].	
<u>SEARCH</u> PARTY INFORMATION FROM YOUR PREVIOUSLY FILED CASE(S)	
FIRST NAME	YOGESH
MIDDLE INITIAL	
LAST NAME	CHAUDHARI
COMPANY	
ADDRESS▲	17 BROADWAY
CITY▲	ISELIN
STATE▲	NEW JERSEY ▼
ZIP▲	07350 1111
EMAIL ADDRESS▲	CHAUDHARIY@ADR.ORG
TEL▲	212 - 716 - 3949
FAX	
<div>ADD REPRESENTATIVE ADDITIONAL RESPONDENT NEXT STEP RESET</div>	

FIG. 66

72/216

6550

ADDITIONAL CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▼].

NUMBER OF ARBITRATORS*: ▼ 1 ▼ 6550

*IN ACCORDANCE WITH THE RULES, IF THE ARBITRATION AGREEMENT DOES NOT SPECIFY THE NUMBER OF ARBITRATORS, THE DISPUTE SHALL BE HEARD AND DETERMINED BY ONE ARBITRATOR, UNLESS THE AAA, IN ITS DISCRETION, DIRECTS THAT THREE ARBITRATORS BE APPOINTED. THE PARTIES MAY REQUEST THREE ARBITRATORS IN THEIR DEMAND OR ANSWER, WHICH REQUEST THE AAA WILL CONSIDER IN EXERCISING ITS DISCRETION REGARDING THE NUMBER OF ARBITRATORS APPOINTED TO THE DISPUTE.

HEARING LOCALE REQUESTED: ▼

CITY: NEW YORK STATE: NEW YORK ▼ 6554

PLEASE TYPE IN ARBITRATION CLAUSE: ▼

TEST CLAUSE...| 6556

NEXT STEP 6558

RESET 6560

FIG. 67

73/216

6650

ENTER CLAIM INFORMATION

REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[▲].

CLAIM AMOUNT*: ▼ 100000 6652 CALCULATE FILING FEE 6654 FEE DISCLAIMER

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. FOR UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT, PLEASE ENTER '0'.

PLEASE DESCRIBE YOUR CLAIM AND THE REMEDY SOUGHT IN MORE DETAILS IN THE FOLLOWING BOX: ▼

TEST ISSUE...| 6656

NEXT STEP 6658 RESET 6660

FIG. 68

74/216

6950

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: 6952
COMMERCIAL DISPUTE RESOLUTION PROCEDURES

CLAIM AMOUNT*: 0 6954

NO. OF ARBITRATORS REQUIRED: 1 6956

FILING FEE: \$3,250.00 6958 FEE DISCLAIMER

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE 6960 CLOSE 6962

FIG. 69

75/216

7050

VIEW CLAIMS/CASES

YOU HAVE THE FOLLOWING CLAIMS/CASES REGISTERED WITH THE AMERICAN ARBITRATION ASSOCIATION:

INCOMPLETE CLAIM

YOUR CLAIM REQUEST IS INCOMPLETE. YOU HAVE NOT ENTERED ALL THE REQUIRED INFORMATION FOR FILING THE CLAIM.

CLICK VIEW TO VIEW THE DETAILS AND CONTINUE WITH THE CLAIM. 7052

CLICK ERASE TO ERASE ALL THE ENTERED CLAIM INFORMATION. 7054

DATE OF FILING: 11/01/2001

NOTE: YOU CANNOT FILE A NEW CLAIM IF YOU HAVE AN INCOMPLETE CLAIM. TO FILE A NEW CLAIM YOU MUST ERASE THIS CLAIM.

PENDING CLAIM(S)

YOU HAVE THE FOLLOWING PENDING CLAIM(S). IT IS CURRENTLY UNDER REVIEW BY THE CASE MANAGER. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT OUR CASE MANAGER

CONFIRMATION NUMBER	DATE OF FILING	
002-2AL-56L	10/29/2001	7056
002-4AV-XWF	10/12/2001	
002-S2T-IE2	09/26/2001	
002-07V-AH3	08/02/2001	

FILED CASE(S)

VIEW ALL CASES 7058

YOU HAVE THE FOLLOWING CASE(S) FILED. TO VIEW THE DETAILS CLICK ON THE CONFIRMATION NUMBER LINK.

CONFIRMATION NUMBER	CASE NUMBER	STATUS	
002-Y3G-LOY	11-114-000062-01	ACTIVE	7060
002-LCV-XRN	11-489-L-000050-01	ACTIVE	

FIG. 70

76/216

7150

CLAIM SUMMARY 7152 7154 7156 7158

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

YOUR DISPUTE IS IN ACCORDANCE WITH: COMMERCIAL DISPUTE RESOLUTION PROCEDURES 7162

THIS CLAIM HAS BEEN FILED FOR: ARBITRATION

HEARING LOCALE REQUESTED: NEW YORK, NY

FILING FEE: \$1,250,000

NO. OF NEUTRALS: 1

ARBITRATION CLAUSE: TEST CLAUSE...

7164

7160

7166

FIG. 71

77/216

7250

CLAIM SUMMARY

7154

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7254

EDIT

CLAIM AMOUNT: \$1,000,000.00
CLAIM DESCRIPTION: TEST DISPUTE... } 7252

FIG. 72

Applicants : William K. Slate II et al

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg No. P-51,176, Tel: (212) 596-9000

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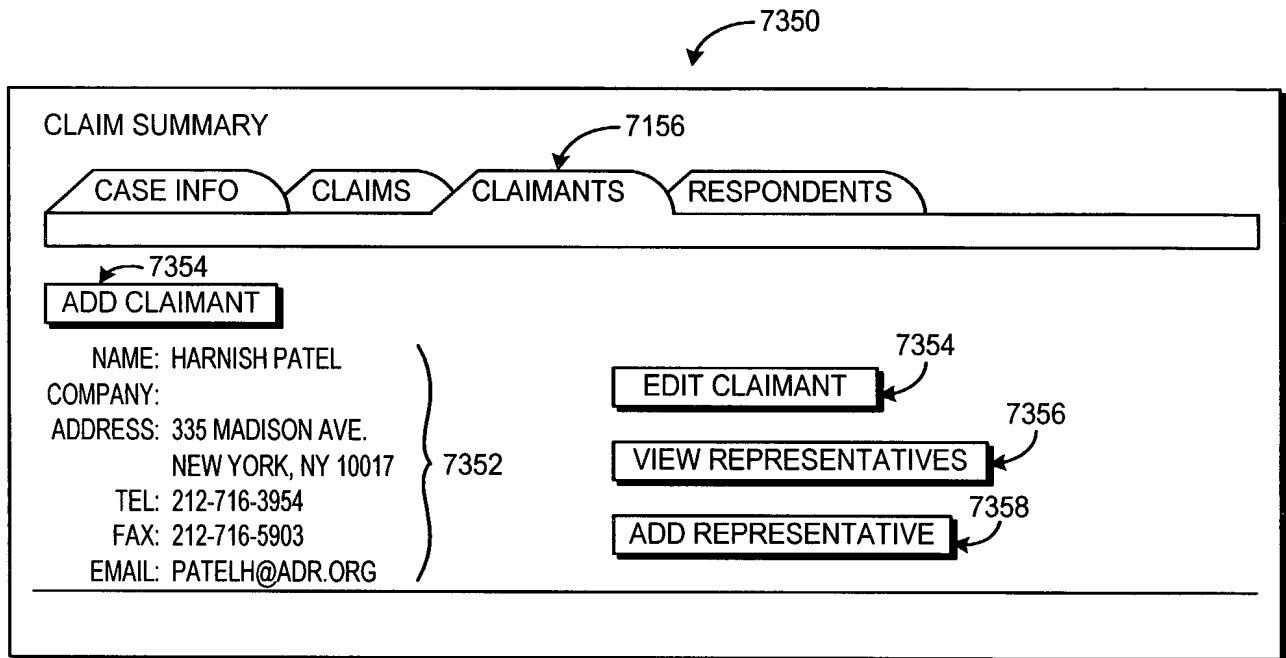


FIG. 73

79/216

7450

CLAIM SUMMARY

7156

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7456

BACK

NAME: EHAB TALEB
COMPANY:
ADDRESS: 101 MAIN ST
FLUSHING, NY 11735
TEL: (212)716-3959
FAX:
EMAIL: TALEBE@ADR.ORG

7452

7454

EDIT REPRESENTATIVES

FIG. 74

Applicants : William K. Slate II et al

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel. (212) 596-9000

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80/216

7550

CLAIM SUMMARY

7158

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

7554

ADD RESPONDENT

NAME: EHAB TALEB
COMPANY:
ADDRESS: 101 MAIN ST
FLUSHING, NY 11735
TEL: (212)716-3959
FAX:
EMAIL: TALEBE@ADR.ORG

7552

7556

EDIT RESPONDENT

7558

VIEW REPRESENTATIVES

7560

ADD REPRESENTATIVE

FIG. 75

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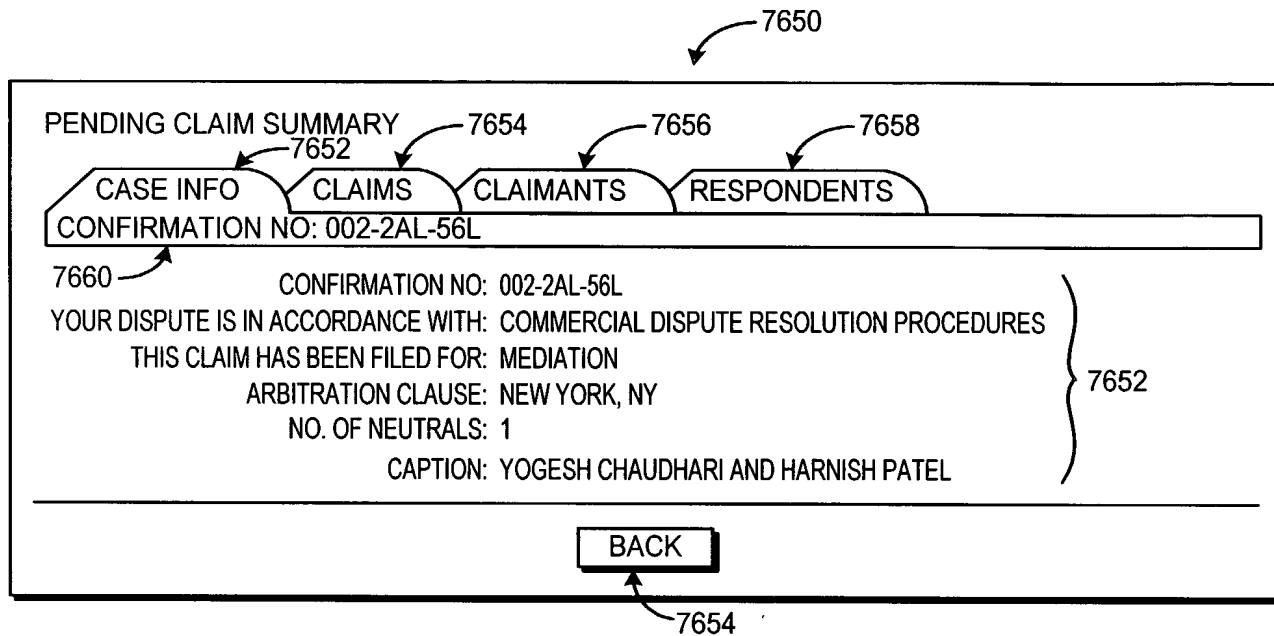


FIG. 76

82/216

7750

PENDING CLAIM SUMMARY 7654

CASE INFO	CLAIMS	CLAIMANTS	RESPONDENTS
CONFIRMATION NO: 002-2AL-56L			
CLAIM AMOUNT: \$567,829.00			
CLAIM DESCRIPTION: CLAIM AND THE REMEDY SOUGHT... 7752			

FIG. 77

83/216

7850

PENDING CLAIM SUMMARY

7856

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

NAME: YOGESH CHAUDHARI
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: 212-716-3949
FAX: 212-716-5903
EMAIL: CHAUDHARIY@ADR.ORG

7852

VIEW REPRESENTATIVES 7854

FIG. 78

84/216

7950

PENDING CLAIM SUMMARY

7656

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

7954

BACK

NAME: EHAB TALEB
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: (212)716-3959
FAX: (212)716-5903
EMAIL: TALEBE@ADR.ORG

7952

FIG. 79

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A circular diagram showing the distribution of 1000 respondents by age group. The circle is divided into segments representing different age ranges: 18-24, 25-34, 35-44, 45-54, 55-64, 65-74, 75-84, and 85+. The segments are labeled with their respective percentages of the total respondents.

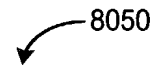


FIG. 80

86/216

8150

PENDING CLAIM SUMMARY

7658

CASE INFO CLAIMS CLAIMANTS RESPONDENTS

CONFIRMATION NO: 002-2AL-56L

8154

BACK

NAME: OGGY DOYTCHINOV
COMPANY:
ADDRESS: 335, MADISON AVE.
NEW YORK, NY 10017
TEL: (212)716-3902
FAX: (212)716-5903
EMAIL: DOYTCHINOVO@ADR.ORG

8152

FIG. 81

87/216

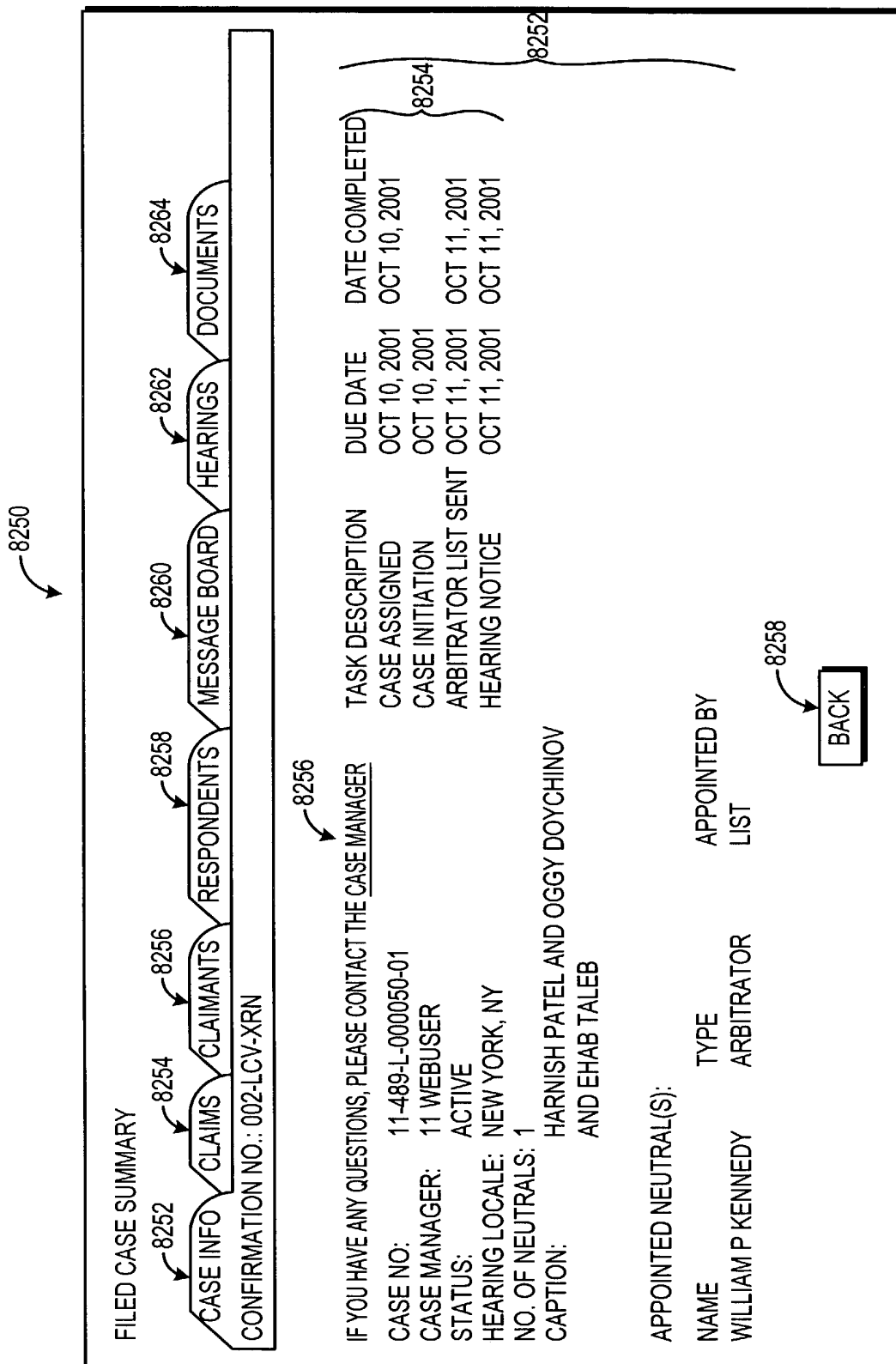


FIG. 82

88/216

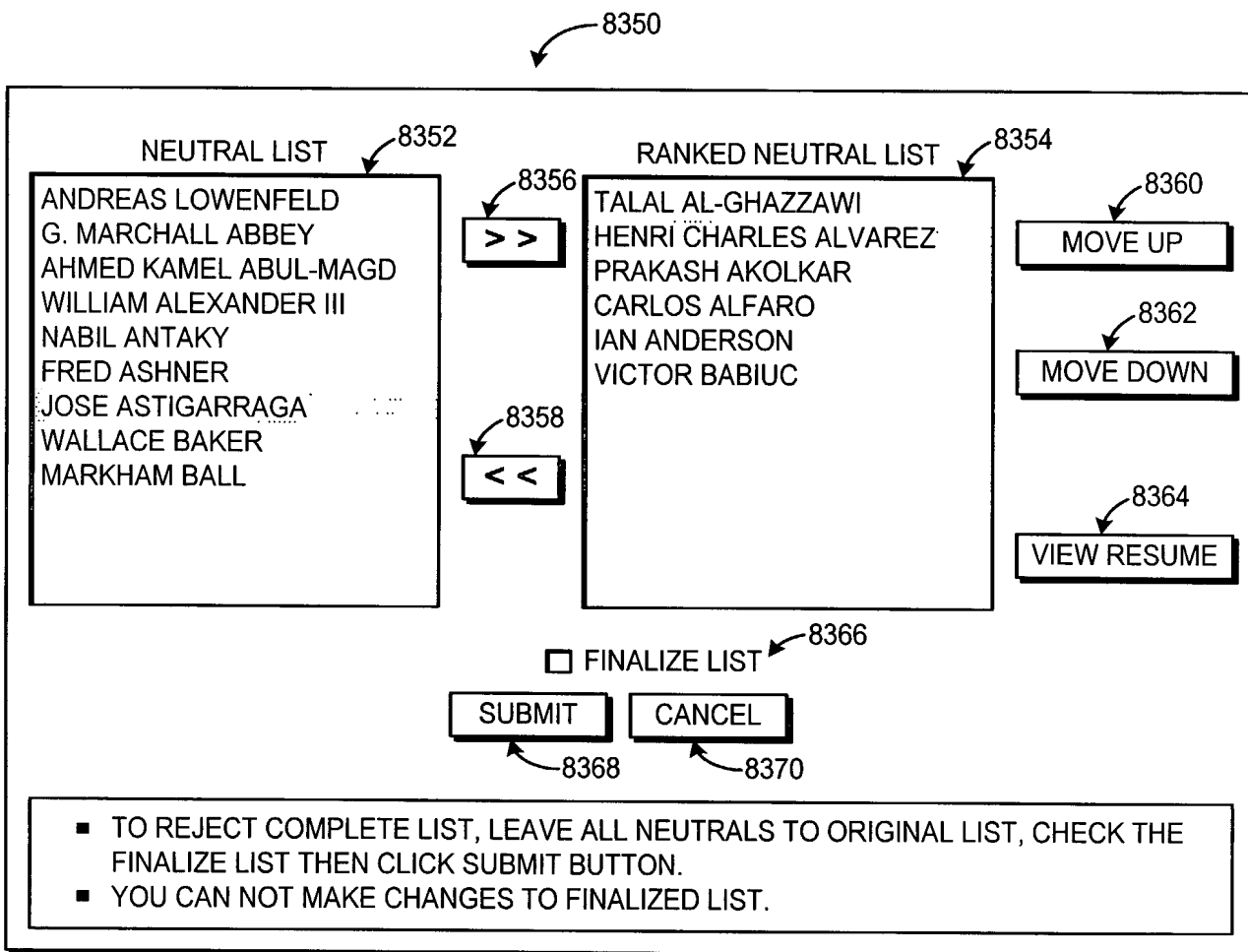


FIG. 83

COMMERCIAL PANEL
WILLIAM P. ALEXANDER III,
ESQ.

EXPERIENCE OVER 20 YEARS IN PRIVATE LAW PRACTICE, SPECIALIZING IN INTERNATIONAL AND CONSTRUCTION LAW. PRIMARILY REPRESENT COMPANIES IN DISTRIBUTORSHIPS; ACQUISITION OF U.S. COMPANIES, PROPERTY AND ASSETS BY FOREIGN INTERESTS; TECHNOLOGY LICENSING; MULTINATIONAL JOINT VENTURES; WORLDWIDE PRODUCT MANUFACTURING; FRANCHISING AND INTERNATIONAL TRADE.

FIG. 84

90/216

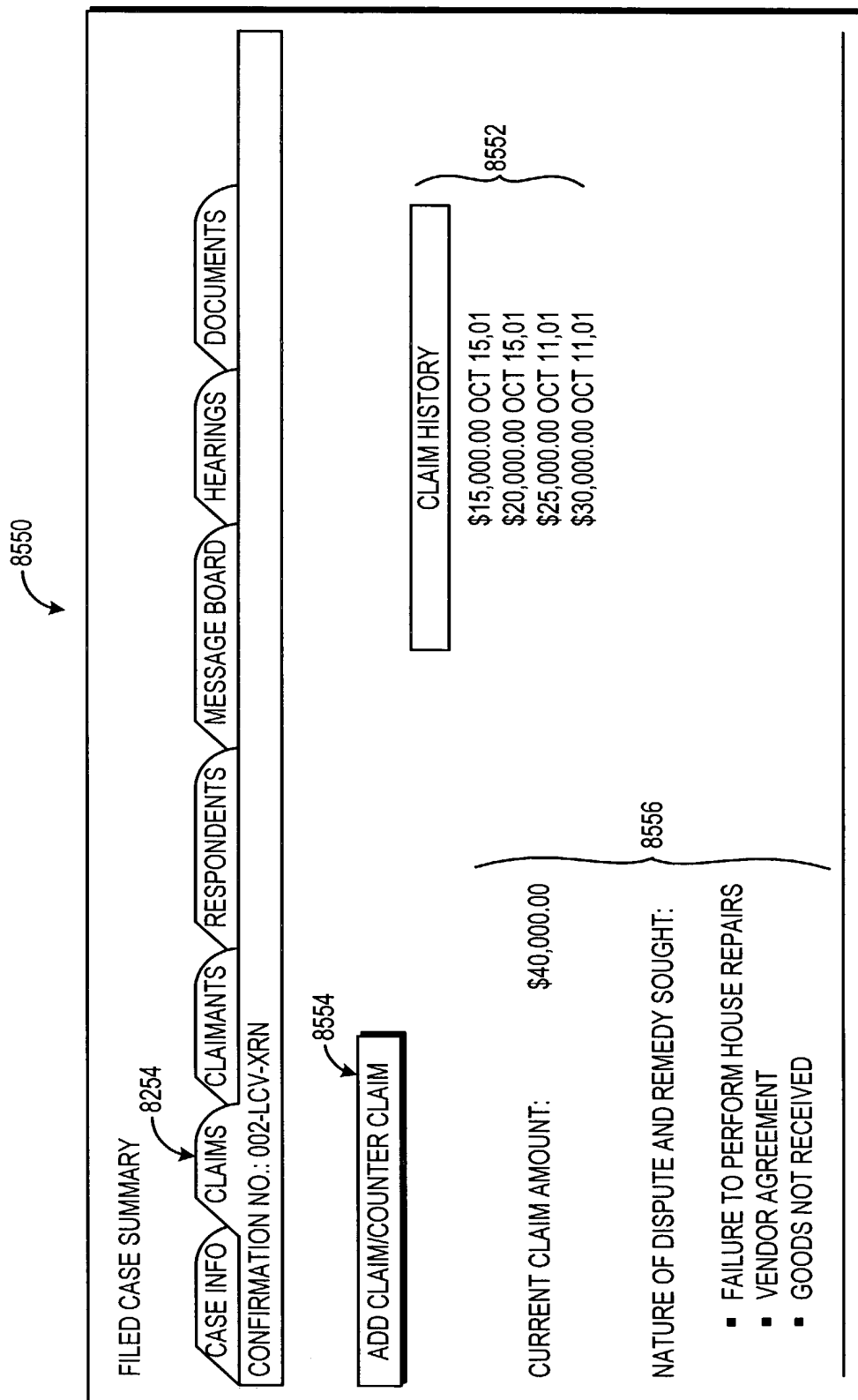


FIG. 85

Applicants : William K. Slate II et al. Docket No. AA
 Application No 09/991,223 Confirmation No : 3940
 Filed November 21, 2001
 For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
 Agent : Philip R Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 91 of 216

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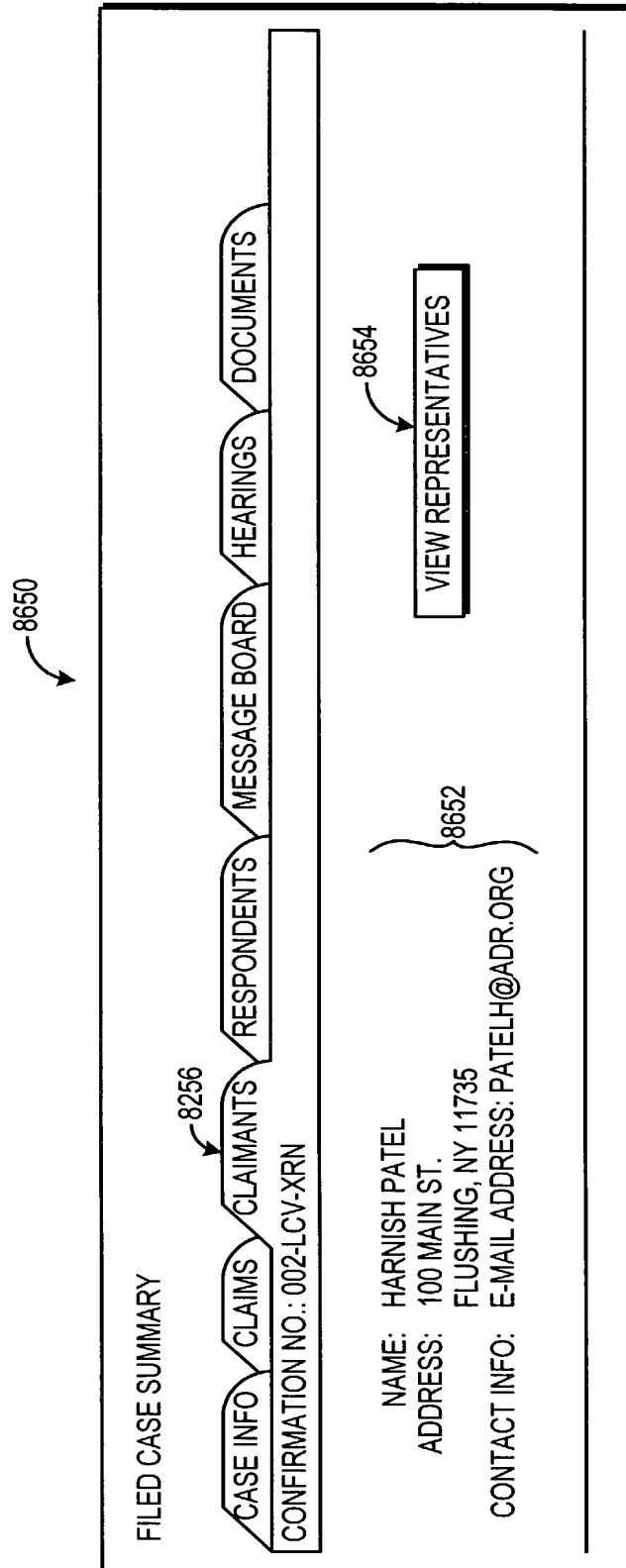
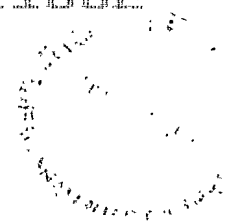


FIG. 86



92/216

8750

FILED CASE SUMMARY

CASE INFO

CLAIMS

CLAIMANTS

RESPONDENTS

MESSAGE BOARD

HEARINGS

DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

8754

BACK

NAME: HARNISH PATEL

ADDRESS: 100 MAIN ST.

FLUSHING, NY 11735

CONTACT INFO: E-MAIL ADDRESS: PATELH@ADR.ORG

8752

FIG. 87

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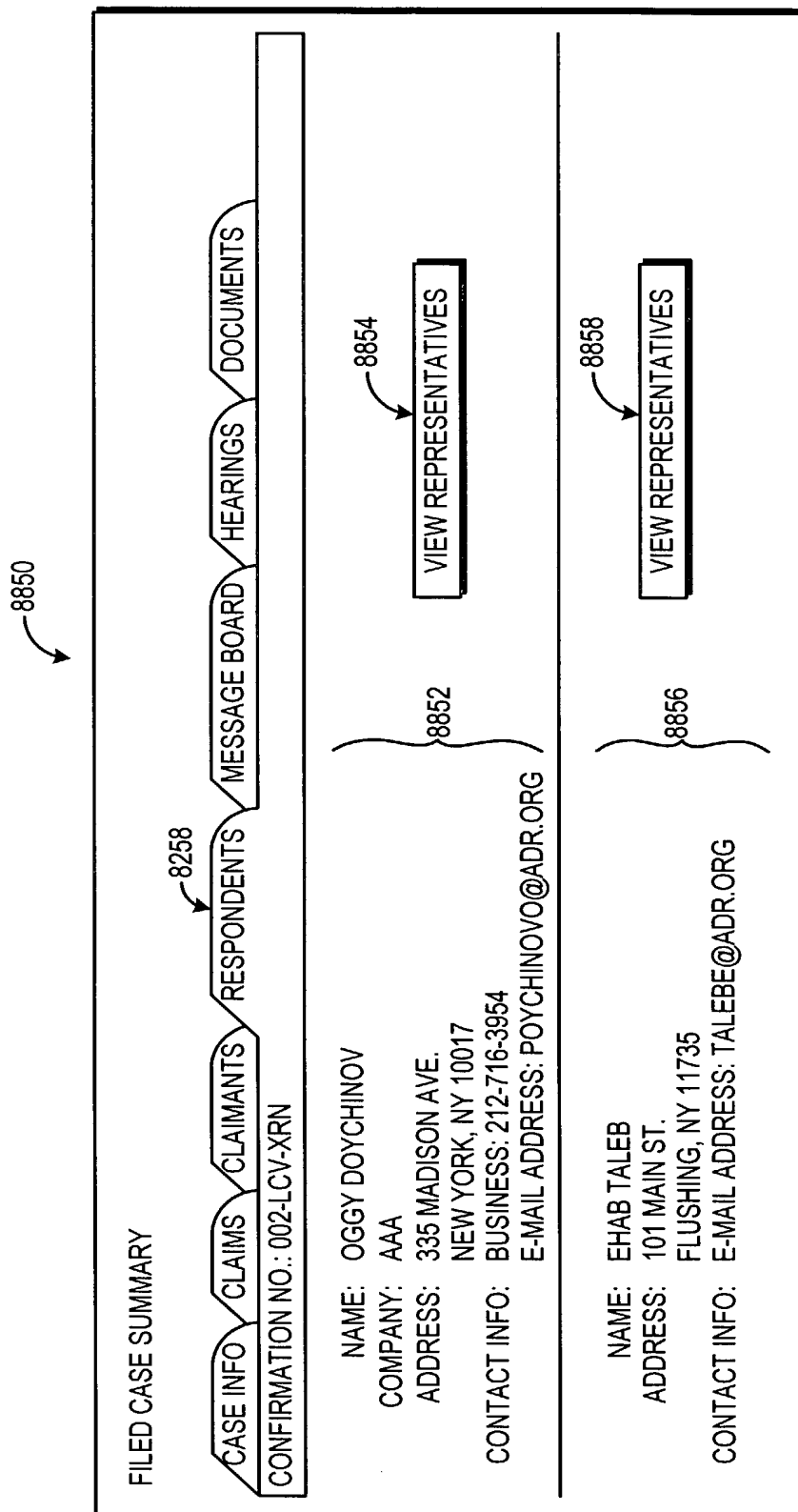


FIG. 88



94/216

8950

FILED CASE SUMMARY

CASE INFO
CLAIMS
CLAIMANTS
RESPONDENTS
MESSAGE BOARD
HEARINGS
DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

BACK

8954

8952

NAME: OGGY DOYCHINOV
 COMPANY: AAA
 ADDRESS: 335 MADISON AVE.
 NEW YORK, NY 10017
 BUSINESS: 212-716-3954
 E-MAIL ADDRESS: POYCHINOV@ADR.ORG

FIG. 89



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FILED CASE SUMMARY

CASE INFO
CLAIMS
CLAIMANTS
RESPONDENTS
MESSAGE BOARD
HEARINGS
DOCUMENTS

CONFIRMATION NO.: 002-LCV-XRN

9050

8260

POST NEW MESSAGE 9054

CONFIRMATION NO.: 002-LCV-XRN

NAME MESSAGE

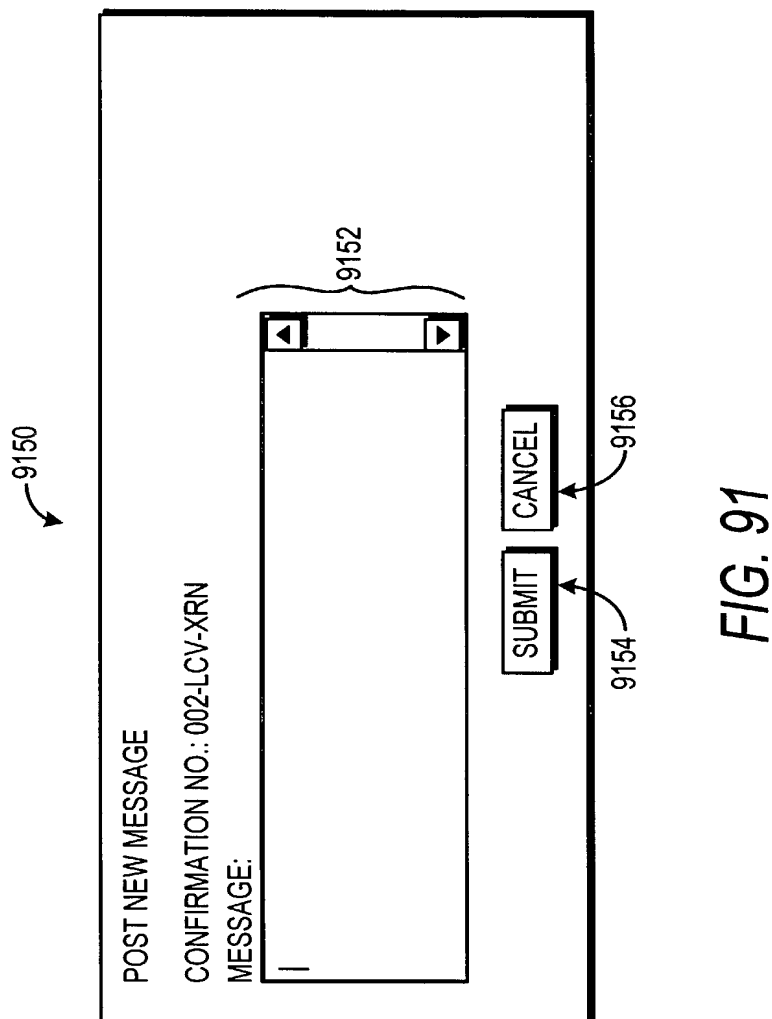
HARNISH PATEL POSTED ON 2001-10-11 11:22:32.0
(CLAIMANT) TEST MESSAGE....

CASE NO.: 11-489-L-000050-01

9052

YOGESH CHAUDHARI (RESPONDENT'S REPRESENTATIVE)	<input type="checkbox"/> POSTED ON 2001-10-11 10:51:07.0 TEST
YOGESH CHAUDHARI (RESPONDENT'S REPRESENTATIVE)	<input type="checkbox"/> POSTED ON 2001-10-11 10:51:00.0 TEST

FIG. 90



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9250

FILED CASE SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS MESSAGE BOARD HEARINGS DOCUMENTS 8262

SHOW ACTIVE | SHOW ALL 9260

HEARING LIST SORTED BY DATE:

☐ 9254 DATE: OCT 31, 2001 START TIME: 10:00 END TIME: 17:00 STATUS: ACTIVE
HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE, DOVER MA 02030

☐ DATE: OCT 30, 2001 START TIME: 10:00 END TIME: 17:00 STATUS: ACTIVE
HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE, DOVER MA 02030

☐ DATE: OCT 29, 2001 START TIME: 10:00 END TIME: 17:00 STATUS: ACTIVE
HEARING PLACE: AMERICAN ARBITRATION ASSOCIATION
3 PHILLIPS LANE, DOVER MA 02030

PLEASE SELECT A REASON FOR POSTPONMENT: PLEASE CHOOSE A REASON FOR POSTPONMENT 9256 REQUEST POSTPONMENT 9258

PLEASE CHECK THE HEARING THAT YOU WOULD LIKE TO POSTPONE, SELECT REASON FOR POSTPONEMENT. A POSTPONEMENT REQUEST WILL BE SEND TO YOUR CASE MANGER.

9252

FIG. 92

98/216

9350

FILED CASE SUMMARY

CASE INFO CLAIMS CLAIMANTS RESPONDENTS MESSAGE BOARD HEARINGS DOCUMENTS 8264

CONFIRMATION NO.: 002-LCV-XRN

9354

UPLOAD

TO VIEW/DOWNLOAD A DOCUMENT CLICK ON THE DOCUMENT NAME LINK:

DOCUMENT NAME	SIZE	TYPE	UPLOADED ON	UPLOADED BY
CASECAPTION.DOC	26KB	MS WORD	10/16/2001 11:07AM	CLAIMANT
TEXT.TXT	1KB	TEXT	10/31/2001 10:59AM	CLAIMANT
HTML.DOC	161KB	MS WORD	10/12/2001 10:44AM	RESPONDENT REPRESENTATIVE

9352

FIG. 93

99/216

9450

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Applicants : William K. Slate II et al.

Application No.: 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000

Confirmation No.: 3940

09/991,223-002-0011002

Docket No. AAA-002-0011002

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9550

FEE CALCULATOR

YOUR DISPUTE IS IN ACCORDANCE WITH: 9552
COMMERCIAL DISPUTE RESOLUTION PROCEDURES

CLAIM AMOUNT*: 20000 9554

NO. OF ARBITRATORS REQUIRED: 1 9556

FILING FEE: \$750.00 FEE DISCLAIMER

*TO FILE A COMMERCIAL OR A CONSTRUCTION CLAIM, THE CLAIM MUST EXCEED \$10,000. UNDISCLOSED CLAIMS AND CLAIMS THAT ARE NOT FOR A MONETARY AMOUNT WILL BE ACCEPTED.

CALCULATE CLOSE

FIG. 95

101/216

9650

PAYMENT FORM

SELECT PAYMENT METHOD.

PAYMENT METHOD ☒ CHECK ☐ CREDIT CARD

MAKING PAYMENT BY CHECK

PLEASE SELECT "CHECK" AND PRESS CONTINUE FOR MORE INFORMATION ABOUT WHERE YOU SHOULD MAIL YOUR CHECK. ONCE PAYMENT IS RECEIVED, YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

MAKING PAYMENT BY CREDIT CARD

YOUR CREDIT CARD WILL BE CHARGED IMMEDIATELY AND YOUR FILE WILL BE FORWARDED TO THE NORTHEAST CASE MANAGEMENT CENTER FOR ADMINISTRATION.

CONTINUE 9654

9652

FIG. 96

102/216

9750

ONLINE FILLING DEMAND FOR ARBITRATION/MEDIATION FORM

THIS CONCLUDES YOUR FILLING
THANK YOU FOR SUBMITTING YOUR CLAIM THE AAA
YOUR CLAIM CONFIRMATION 002-NV5-VFC

9752

PLEASE MAIL YOUR CHECK FOR \$750 ALONG WITH A COPY OF THIS FORM AND THE CLAIM
CONFIRMATION NUMBER NOTED ON YOUR CHECK TO.

AMERICAN ARBITRATION ASSOCIATION
ATT: ANNIE LUONGO, CASE MANAGEMENT
335 MADISON AVE. 10TH FLOOR
NEW YORK, NY 10007

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRATION
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DISPUTE HAS BEEN FILED IN ACCORDANCE WITH: CONSTRUCTION INDUSTRY DISPUTE
RESOLUTION PROCEDURES

CLAIM

CLAIM AMOUNT: \$20,000.00

CLAIM DESCRIPTION: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT
GOODS NOT RECEIVED

ARBITRATION CLAUSE: FAILURE TO PERFORM HOUSE REPAIR VENDOR AGREEMENT
GOODS NOT RECEIVED

HEARING LOCATE REQUESTED: NEW YORK, NY

FILLING FEE: \$750.00

NO. OF NEUTRALS: 1

CLAIMANT NO: 1

NAME: JOHN SMITH
ADDRESS: 34 25 STREET NEW YORK, NY 100001
TEL: 778-898-4444
EMAIL: JOHN@EMAIL.COM

RESPONDENT NO: 1

NAME: TONY DOE
ADDRESS: 1233 45 STREET NEW YORK, NY 10005
TEL: 778-258-3698
EMAIL: TONY@EAMIL.COM

TO INSTITUTE PROCEEDINGS, PLEASE SEND A COPY OF THIS FORM AND THE ARBITRTION
AGREEMENT TO THE OPPOSING PARTY

PRINTABLE PAGE 

YOUR DEMAND FOR ARBITRATION HAS BEEN RECEIVED.
UPON RECEIPT OF PAYMENT, THIS DEMAND FOR ARBITRATION/MEDIATION WILL BE
SUCCESSFULLY FILLED.

NOW YOU CAN VEIW YOUR CLAIM/CASES, OR CONTINUE WITH NEW CLAIM OR SIGN OUT.

9754

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9758

FIG. 97

103/216

9850

HELP

CREDIT CARD FORM

FOR YOUR CONVENIENCE WE LISTED ALL CREDIT THAT YOU USED BEFORE.
PLEASE SELECT ONE OR ENTER NEW 9852

☒ M/C, *****5100, EXPDATE 1/2006
MIKE SMITH
1212 BROADWAY 10TH,
NEW YORK, NY US 10001

☐ AMEX, *****0005, EXPDATE 1/2009
MIKE SMITH
1212 BROADWAY 10TH,
NEW YORK, NY US 10001

☐ VISA, *****1111, EXPDATE 5/2005
EHAB TALEB
34-35 ST APT 2G,
ASTORIA NY US 11025

9854

9856

CONTINUE

FIG. 98

Applicants William K. Slate II et al.

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent Philip R. Poh, Reg. No. P-51,176, Tel. (212) 596-9000

Confirmation No.: 3940

Docket No.: AAA-002 in 09-11-2001

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9950

PAYMENT

ENTER NEW CREDIT CARD INFORMATION.
REQUIRED INFORMATION IS INDICATED WITH A RED TRIANGLE[].

CARD TYPE ☒ VISA ☐ MASTER CARD ☐ AMERICAN EXPRESS

CREDIT CARD NUMBER EXPIRATION DATE
(MM/YYYY)

CARDHOLDER'S NAME
(AS IT APPEARS ON THE CARD)

9954 9956

9952

FIG. 99

105/216

9960

PAYMENT FORM

ENTER NEW CREDIT CARD INFORMATION.
REQUIRED FIELDS ARE INDICATED WITH A RED TRIANGLE[].

ACCOUNT SETTINGS

*** PLEASE SUPPLY A VALID EXPIRATION DATE FOR YOUR CREDIT CARD.***

CARD TYPE ☐ VISA ☐ MASTER CARD ☒ AMERICAN EXPRESS

CREDIT CARD NUMBER EXPIRATION DATE
(MM/YYYY)

CARDHOLDER'S NAME
(AS IT APPEARS ON THE CARD)

CONTINUE

RESET

FIG. 100

106/216

HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.
PLEASE ENTER A NEW BILLING ADDRESS BELOW OR SELECT ONE FROM [ADDRESS BOOK].

ADDRESS

CITY STATE OR PROVINCE

ZIP OR POSTAL CODE

BILLING PHONE

FIG. 101

Applicants : William K. Slate II et al
Application No : 09/991,223 Confirmation No.: 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000 Sheet 107 of 216

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9980



HELP

BILLING ADDRESS

YOUR BILLING ADDRESS MUST MATCH THE ADDRESS WHERE YOUR CREDIT CARD STATEMENT IS SENT.

PLEASE CHOOSE A BILLING ADDRESS BELOW OR ENTER A NEW ONE

9984

☒ 1212 BROADWAY 10TH, NEW YORK, NY US 10001

☐ 34-35 ST APT 2G, ASTORIA NY US 11025

} 9982

CONTINUE

RESET

FIG. 102

Applicants : William K. Slate II et al.
Application No : 09/991,223 Confirmation No.: 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 108 of 216

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9990

REVIEW YOUR PAYMENT INFORMATION. PRESS THE "SUMBIT" BUTTON WHEN THE INFORMATION IS CORRECT.

HELP

BILLING ADDRESS INFORMATION
1212 BROADWAY 10TH,
NEW YORK, NY US 10001
CHANGE BILLING ADDRESS

CREDIT CARD INFORMATION
FILLING FEE = \$2750
JOHN SMITH AMEX,
*****1004, EXP DATE 1/2007
CHANGE CREDIT CARD

9992

SUBMIT

9994

(PLEASE BE PATIENT WHILE WE PROCESS YOUR INFORMATION...)

FIG. 103

109/216

9995

TRANSACTION FAILED

PLEASE SEE THE ERROR MESSAGE, CLICK ON THE BROWSER BACK BUTTON AND
MAKE THE APPROPRIATE CHANGES TO YOUR PAYMENT INFORMATION, PAY BY CHECK,
OR TRY AGAIN IN 1 MINUTE.

****SSLM FAILED TO CONNECT TO HOST****

FIG. 104

110/216

1570

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
 MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9
 CASE ID

PRE-CASE PARTIES CLAIMS

TYPE/CLASS 115 Q
 RULE ID AA235 COMMERCIAL RULES
 RULE DATE 09/01/2000

PRE-CASE STATUS A ACTIVE
 ADMIN REGION 11 BOSTON
 ADMINISTRATOR WEBUSER11
 LOCALE CITY DENVER
 LOCALE STATE CO COLORADO
 REVENUE REGION 11 BOSTON
 REVENUE REGION CONSUMER CASE

PRE-CASE STATUS 09/25/2001
 ADMIN REGION WEB
 ADMINISTRATOR ARBITRATION
 LOCALE CITY
 LOCALE STATE
 REVENUE REGION 10/09/2001
 REVENUE REGION 1

PROJECT 002 ON-LINE FILING

RECORD: 1/1 LIST OF VALUES

FIG. 105

111/216

1670

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

NORMANDY APPLICATION

PRE-CASE ID CONFIRMATION#

CASE ID

1576

PRE-CASE PARTIES CLAIMS

PARTIES

NO	CATEGORY	CAPTION	PRO SE	SELF REP	FILE BY
1	CLAIMANT	07 BULDER	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2	RESPONDENT	05 OWNER	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

PARTIES DETAILS

LAST NAME	MI	FIRST NAME	COMPANY	IND ID	ORG ID	ADDR ID
SMITH		JOHN	LEWIS GREENWALD CLIFTON &	68702	24864	53309

REPRESENTATIVES

LAST NAME	MI	FIRST NAME	COMPANY	IND ID	ORG ID	ADDR ID
BAILEY	A	MICHAEL	M. A. BAILEY & ASSOCIATES, I	8436	6644	15373

RECORD: 1/2

FIG. 106

112/216

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
 MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9

CASE ID

CLAUSE LOAD PRINT HELP

1680

PRE-CASE PARTY DETAILS

PARTY NO 1 SMITH, JOHN
 DETAIL NO 1 INCLUDE IN CAPTION ☒ RECEIVE BILL ☐
 STATUS ACTIVE ☒ RECEIVE CORRESPONDENCE ☒

LAST NAME SMITH MI LAST NAME JOHN

COMPANY LEWIS GREENWALD CLIFTON & NIKOLAIDIS, PC
 ADDRESS 218 WEST 40TH STREET
 CITY NEW YORK STATE NY
 ZIP 10018

PHONE 456 - 256 - 2563
 FAX - -
 EMAIL TALEBE@ADR.ORG

IND ID 68702
 ORG ID 24864
 ADDR ID 53309

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

FIG. 107

113/216

1870

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
 MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID CONFIRMATION#
 CASE ID

CLAUSE LOAD PRINT HELP

PRE-CASE REPRESENTATIVE DETAILS

PARTY NO
 DETAIL NO RECEIVE CORRESPONDENCE ☐
 STATUS RECEIVE BILL ☐

LAST NAME MI LAST NAME
 COMPANY
 ADDRESS
 CITY STATE
 ZIP
 PHONE - -
 FAX - -
 EMAIL

IND ID
 ORG ID
 ADDR ID

CREATE NEW NAME & ADDRESS

LOOKUP NAME & ADDRESS CLEAR NAME & ADDRESS CLOSE

ADD REPRESENTATIVE MODIFY REPRESENTATIVE

RECORD: 1/1

FIG. 108

114/216

1970

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9

CASE ID

CLAUSE LOAD PRINT HELP

PRE-CASE PARTIES CLAIMS

CLAIMS

CLAIM NO	CLAIM TYPE	AMOUNT TYPE	AMOUNT	FEE
1	CLAIM	SPECIFY AMOUNT	5455.00	500.00
2	CLAIM	SPECIFY AMOUNT	40000.00	750.00

ADD PARTY DETAIL MODIFY PARTY DETAIL

NATURE OF DISPUTE

ISSUE NO	ISSUE TYPE	NEXT ISSUE
1	CN037	CONTRACTOR/OWNED DISPUTE RE INCENTIVE COMPENSATION

RECORD: 1/2

FIG. 109

115/216

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID CONFIRMATION#
CASE ID

CLAUSE LOAD PRINT HELP

PRE-CASE PARTIES CLAIMS

CLAIM DETAILS

CLAIM NUM AMOUNT
AMOUNT TYPE FEE
CLAIM TYPE RECEIVED DATE
DOCUMENT TYPE DOCUMENT DATE

PAYMENT TYPE CHECK NUMBER
PAYMENT VFY USER PAYMENT DATE

CLOSE

RECORD: 1/1

FIG. 110

116/216

1570

NORMANDY APPLICATION

FILE EDIT CASEMANAGER ROSTER OF NEUTRALS SALES DESK NAME / ADDRESS SCHEDULING SYSTEM PRECASE
MAINTENANCE OPERATIONS WINDOWS HELP

PRE-CASE ID 381 CONFIRMATION# 022 DZ0 WE9
CASE ID

CLAUSE LOAD PRINT HELP

PRE-CASE PARTIES CLAIMS

TYPE/CLASS 115 Q
RULE ID AA235 COMMERCIAL RULES
RULE DATE 09/01/2000

1980

PR FORMS

CASE WAS SUCESSFULLY LOADED TO NORMANDY CASE
NO: 11 115 Q 66 1

OK

REVENUE REGION CONSUMER CASE REVENUE REGION 1

PROJECT 002 ON-LINE FILING

CASE WAS SUCESSFULLY LOADED TO NORMANDY CASE NO: 11 115 Q 66 1
RECORD: 1/1 LIST OF VALUES

FIG. 111

117/216

3400

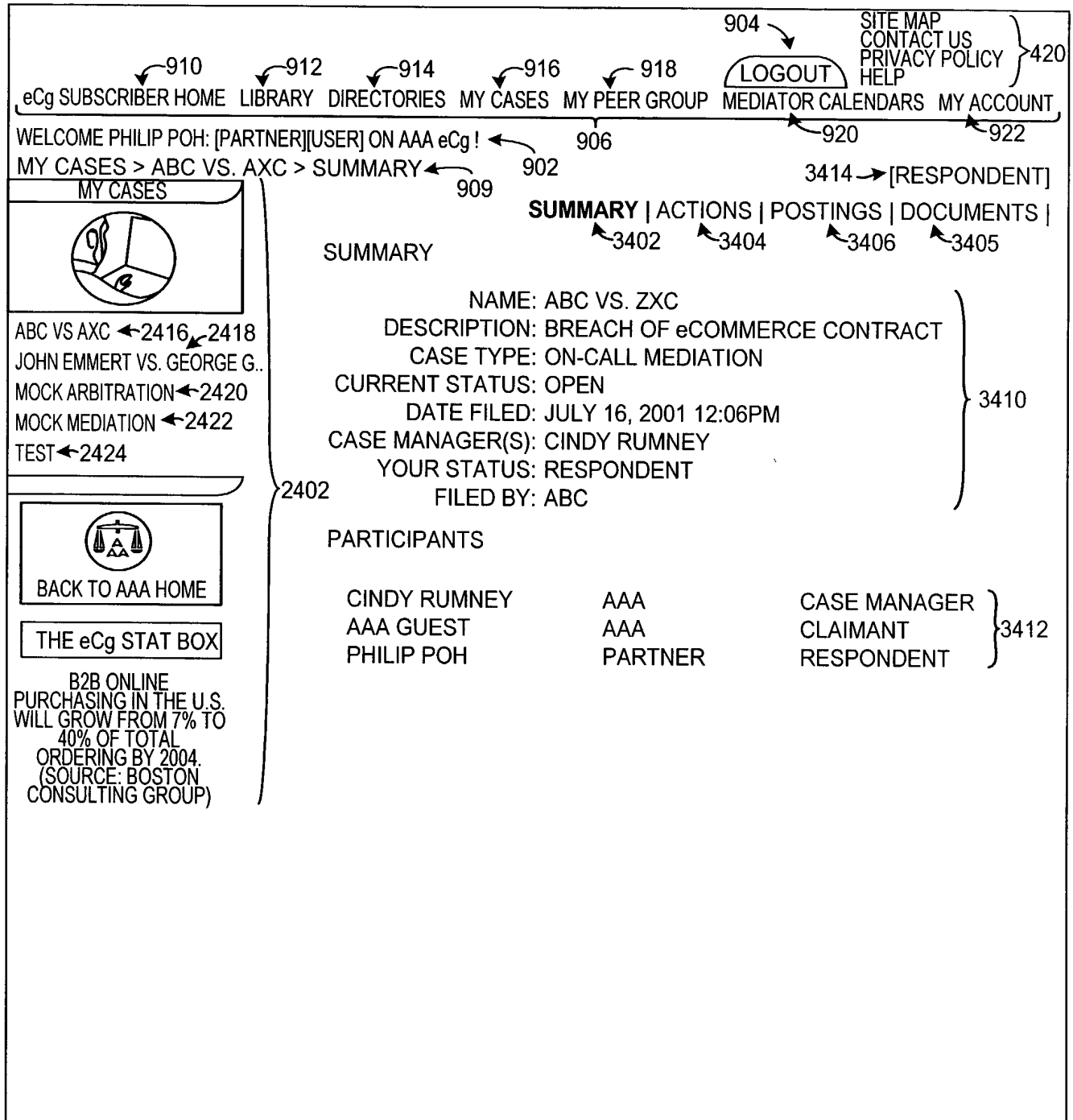


FIG. 112

118/216

3500

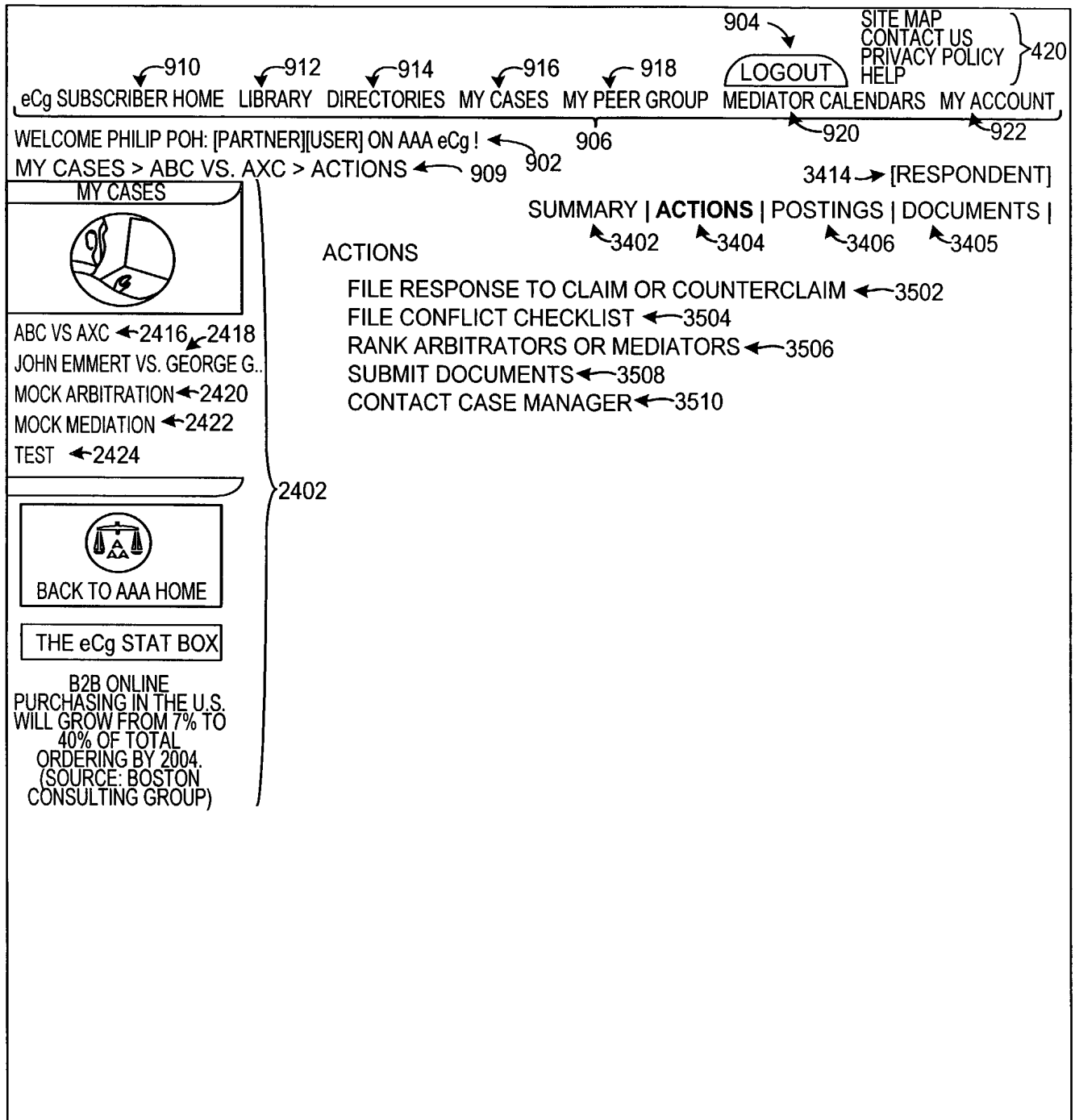


FIG. 113

119/216

3600

The screenshot displays a web application interface for dispute management. At the top, a navigation menu includes links for eCg SUBSCRIBER HOME, LIBRARY, DIRECTORIES, MY CASES, MY PEER GROUP, MEDIATOR CALENDARS, and MY ACCOUNT. A 'LOGOUT' button is also present. To the right of the menu are links for SITE MAP, CONTACT US, PRIVACY POLICY, and HELP. Below the menu, a welcome message reads: 'WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!'. Below this, a section titled 'MY CASES' lists several cases: 'ABC VS AXC', 'JOHN EMMERT VS. GEORGE G.', 'MOCK ARBITRATION', 'MOCK MEDIATION', and 'TEST'. To the right of the 'MY CASES' section is a form for filing a response to a claim. The form includes a 'DATE' field (10/08/2001), a 'RESPONSE TYPE' dropdown menu (set to 'RESPONDENT DENIES THE CLAIM IN ITS ENTIRETY'), a 'NATURE OF COUNTERCLAIM' text area, a 'RELIEF SOUGHT \$' text field, and a 'COMMENT' text area. At the bottom right of the form are 'SUBMIT' and 'CANCEL' buttons. The interface is annotated with various reference numerals (910, 912, 914, 916, 918, 904, 906, 909, 920, 922, 3414, 3402, 3404, 3406, 3408, 2416, 2418, 2420, 2422, 2424, 2402, 3602, 3604, 3606, 3608, 3610, 3612) pointing to specific elements.

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 LOGOUT 906 MEDIATOR CALENDARS 920 MY ACCOUNT 922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > ABC VS. AXC > ACTIONS

ABC VS AXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

BACK TO AAA HOME

THEeCgSTATBOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS > FILE RESPONSE TO CLAIM OR COUNTER CLAIM

DATE: 10/08/2001

RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY

NATURE OF COUNTERCLAIM:

RELIEF SOUGHT \$:

COMMENT:

SUBMIT CANCEL

FIG. 114

120/216

3700

910 eCg SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUP 904 **LOGOUT** 920 MEDIATOR CALENDARS 922 MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 906

MY CASES > ABC VS. AXC > ACTIONS 909 902 3414 → [RESPONDENT]

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > FILE CONFLICT CHECKLIST

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INT THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, IN WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AN RELATED ENTITIES.

NAME 3702	COMPANY/AFILIATION 3704	CITY/STATE/COUNT 3706

SUBMIT 3708

904 SITE MAP
CONTACT US
PRIVACY POLICY
HELP } 420

909 MY CASES

ABC VS AXC ← 2416 2418
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION ← 2420
MOCK MEDIATION ← 2422
TEST ← 2424

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
PURCHASING IN THE U.S.
WILL GROW FROM 7% TO
40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 115

121/216

3800
 3801

910 eCg SUBSCRIBER HOME

912 LIBRARY

914 DIRECTORIES

916 MY CASES

918 MY PEER GROUP

904 **LOGOUT**

420
 SITE MAP
 CONTACT US
 PRIVACY POLICY
 HELP


920

922

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > ABC VS. AXC > ACTIONS

MY CASES



ABC VS AXC ← 2416 ← 2418

JOHN EMMERT VS. GEORGE G. ← 2420

MOCK ARBITRATION ← 2422

TEST ← 2424

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

3402 3404 3406 3408

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF YOU RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

3804 →	<input type="checkbox"/>	BRUCE MEYERSON ← 3802	3806 →	VIEW AVAILABILITY
	<input type="checkbox"/>	DEBORAH ROTHMAN		VIEW AVAILABILITY
	<input type="checkbox"/>	KENT STUCKEY		VIEW AVAILABILITY
	<input type="checkbox"/>	MICHELE GARRICK NAVE		VIEW AVAILABILITY
	<input type="checkbox"/>	PAUL NICOLAI		VIEW AVAILABILITY
	<input type="checkbox"/>	ROBERT ZYLOWSKI		VIEW AVAILABILITY
	<input type="checkbox"/>	THOMAS J. BREWER		VIEW AVAILABILITY
	<input type="checkbox"/>	WILLIAM H. SCHRODER		VIEW AVAILABILITY
	<input type="checkbox"/>	ED LAHEY		VIEW AVAILABILITY

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

3808 → 3810 →

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

FIG. 116

122/216

3900

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

[LOGOUT](#)

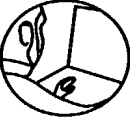
eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUP MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!


MY CASES > ABC VS. AXC > ACTIONS

[RESPONDENT]

MY CASES



ABC VS AXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE
PURCHASING IN THE U.S.
WILL GROW FROM 7% TO
40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF YOU RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

0	BRUCE MEYERSON	VIEW AVAILABILITY
0	DEBORAH ROTHMAN	VIEW AVAILABILITY
1	KENT STUCKEY	VIEW AVAILABILITY
2	MICHELE GARRICK NAVE	VIEW AVAILABILITY
3	PAUL NICOLAI	VIEW AVAILABILITY
7	ROBERT ZYLOWSKI	VIEW AVAILABILITY
6	THOMAS J. BREWER	VIEW AVAILABILITY
5	WILLIAM H. SCHRODER	VIEW AVAILABILITY
4	ED LAHEY	VIEW AVAILABILITY

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

[SUBMIT](#) [CANCEL](#)

FIG. 117

123/216

4000

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

LOGOUT

[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
[MY CASES > ABC VS. ZXC > ACTIONS](#) [RESPONDENT]



MY CASES

ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF ON CALL MEDIATOR

LIST FOR THE SELECTION OF ON CALL MEDIATOR SUBMITTED

4002

FIG. 118

124/216


4100

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > ABC VS. ZXC > ACTIONS [RESPONDENT]

MY CASES




ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST


SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |


ACTIONS > SUBMIT DOCUMENTS

LOCAL FILE: **BROWSE...**

DESCRIPTION:

ADD

 4106

CANCEL

 4108



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

FIG. 119

4200

100

FIG. 120

126/216


4300

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

LOGOUT

[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
[MY CASES > ABC VS. ZXC > POSTINGS](#)

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME


THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

[RESPONDENT]


POSTINGS
SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |


4302

 CINDY RUMNEY

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTRACT ME.

POSTED BY: CINDY RUMNEY ON 07/16/01

 PHIL POH ← 4306

 PHIL POH ← 4308

3406 4304

ANSWER

FIG. 121

127/216

4400

ANSWER

NAME: 4402

DESCRIPTION: 4404

ABC

ADD 4406

CANCEL 4408

FIG. 122

128/216

4500

LOGOUT

SITE MAP
CONTACT US
PRIVACY POLICY
HELP

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
MY CASES > ABC VS. ZXC > DOCUMENTS

MY CASES

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

BACK TO AAA HOME

THE eCg STAT BOX
B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

DOCUMENTS

LIST FOR THE SELECTION OF ON CALL MEDIATOR
CASE ACTION: LIST FOR THE SELECTION OF ON CALL MEDIATOR
M-R POSTED BY: PHILIP POH ON 10/08/01

MEDIATOR BIOGRAPHIES.DOC
NO DESCRIPTION.
M-CR POSTED BY: CINDY RUMNEY ON 07/16/01

RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC
NO DESCRIPTION.
M-CR POSTED BY: CINDY RUMNEY ON 07/16/01

CLAIM FORM
FILE CLAIM: INITIAL CLAIM FORM.
MNCR POSTED BY: CINDY RUMNEY ON 07/16/01

4502
4504
4506

3408
VIEW
1KB
DOWNLOAD
25KB
DOWNLOAD
37KB
VIEW
1KB

FIG. 123

Applicants : William K. Slate II et al.

Application No. : 09/991,223

Filed November 21, 2001

For ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent Philip R Poh, Reg No P-51,176, Tel (212) 596-9000

Confirmation No.: 3940

Docket No. AAA-002

Sheet 129 of 216

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FORM DISPLAY > LIST FOR THE SELECTION OF ON CALL MEDIATOR

POSTED BY: PHILIP POH [RESPONDENT] ON 10/08/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN MEDIATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE THE NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF MEDIATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE MEDIATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

BRUCE MEYERSON	0
DEBORAH ROTHMAN	0
KENT STUCKEY	1
MICHELE GARRICK NAVE	2
PAUL NICOLAI	3
ED LAHEY	4
WILLIAM H. SCHRODER	5
THOMAS J. BREWER	6
ROBERT ZYLOWSKI	7

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE MEDIATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

MEDIATOR COMPENSATION

MEDIATORS ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 124

Applicants : William K. Slate II et al
Application No : 09/991,223 Confirmation No.: 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel. (212) 596-9000

Docket No. AAA-002

Sheet 130 of 216

130/216

PAUL PETER NICOLAI, ESQ.
SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE NICOLAI LAW GROUP, P.C. - PRESIDENT

PROFESSION ATTORNEY

WORK HISTORY PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL,
NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF
COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.

EXPERIENCE LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF
INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL
OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT
OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS;
COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT,
PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE
SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND
DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE;
COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING;
INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION;
MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT
CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES;
MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES,
INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND
MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH
TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET,
TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND
COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME
DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING
CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT
MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD
MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY
MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS;
REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND
OTHERS.

ALTERNATIVE DISPUTE
RESOLUTION EXPERIENCE

MEMBER OF AAA COMMERCIAL REGIONAL PANEL SINCE 1990.
MEMBER OF MASSACHUSETTS BAR ASSOCIATION FEE ARBITRATION PANEL
SINCE 1996. MEMBER OF HAMPDEN COUNTY BAR ASSOCIATION
ARBITRATOR PANEL SINCE 1997. LITIGATED CASES BEFORE ARBITRATION
PANELS FROM NASD, AAA, AND PRIVATE PANELS OR ARBITRATORS.
CONDUCTED HUNDREDS OF MEDICATIONS AND ARBITRATIONS AS A MEMBER OF

FIG. 125

Applicants : William K. Slate II et al.

Application No : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Confirmation No 3940

Docket No.: AAA-002

Sheet 131 of 216

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THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDICATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

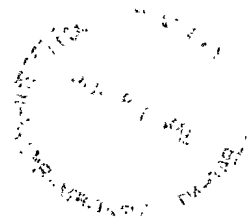
WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBL BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

Applicants William K. Slate II et al
Application No. : 09/991,223 Confirmation No 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No P-51,176, Tel (212) 596-9000 Sheet 132 of 216

Docket No: AAA-002

132/216



FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? [CLICK HERE TO REVIEW THESE PROCEDURES.](#)

☒ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 07/16/01

CLAIMANT (FILING PARTY)

COMPANY: ABC
REPRESENTATIVE:
FIRM NAME: ABC
ADDRESS: 5 ABC ST.
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA
PHONE: 212-716-5800
FAX: 212-716-5910
E-MAIL: ABC@ABC.COM

RESPONDENT 1

COMPANY: ZXC
REPRESENTATIVE:
FIRM NAME: ZXC
ADDRESS: ZXC ST.
CITY/STATE/ZIP/COUNTRY: NY NY 10019 USA
PHONE: 2122321000
FAX: 2122321001
EMAIL: ZXC@ZXC.COM

OTHER

CONTRACT/TRANSACTION ID: 0000
NATURE OF DISPUTE: BREACH OF ECOMMERCE CONTRACT
RELIEF SOUGHT: DAMAGES IN THE AMOUNT OF \$2000

FIG. 127

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[SITE MAP](#)
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[PRIVACY POLICY](#)
[HELP](#)

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eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
 MY CASES > JOHN EMMERT VS. GEORGE GEORGE > SUMMARY [CLAIMANT]

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST

SUMMARY

NAME: JOHN EMMERT VS. GEORGE GEORGE
 DESCRIPTION: CONSULTANT DISPUTE ON QUALITY OF WORK
 CASE TYPE: DOCUMENTS-ONLY ARBITRATION
 CURRENT STATUS: OPEN
 DATE FILED: JUNE 14, 2001 12:32PM
 CASE MANAGER(S): CINDY RUMNEY
 YOUR STATUS: CLAIMANT
 FILED BY: JOHN EMMERT



BACK TO AAA HOME

PARTICIPANTS

CINDY RUMNEY	AAA	CASE MANAGER
PHILIP POH	PARTNER	CLAIMANT
AAA GUEST	AAA	RESPONDENT

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

FIG. 128

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FIG. 129


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[SITE MAP](#)
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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > JOHN EMMERT VS. GEORGE GEORGE > POSTINGS [CLAIMANT]

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST




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THE eCg STAT BOX


B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

POSTINGS

 CINDY RUMNEY


ANSWER

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.
 POSTED BY: CINDY RUMNEY ON 06/14/01

 CINDY RUMNEY

ANSWER

THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN SEVEN (7) DAYS OF THIS POSTING.
 POSTED BY: CINDY RUMNEY ON 08/06/01

 CINDY RUMNEY

ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN SEVEN (7) DAYS OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS.
 POSTED BY: CINDY RUMNEY ON 08/07/01

FIG. 130

Applicants : William K. Slate II et al.

Application No : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No P-51,176, Tel: (212) 596-9000

Confirmation No.: 3940

Docket No.: AAA-002

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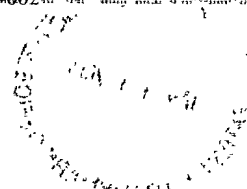
<div>Applicants : William K. Slate II et al.</div> <div>Application No : 09/991,223</div> <div>Filed : November 21, 2001</div> <div>For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT</div> <div>Agent : Philip R. Poh, Reg. No P-51,176, Tel: (212) 596-9000</div>		<div>Confirmation No.: 3940</div> <div>Docket No.: AAA-002</div> <div>Sheet 136 of 216</div>
<div>136/216</div>		
<div><div>MY CASES</div><div>ABC VS. ZXC</div><div>JOHN EMMERT VS. GEORGE G.</div><div>MOCK ARBITRATION</div><div>MOCK MEDIATION</div><div>TEST</div></div>		<div><div>SITE MAP</div><div>CONTACT US</div><div>PRIVACY POLICY</div><div>HELP</div><div>LOGOUT</div><div>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT</div><div>WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !</div><div>MY CASES > JOHN EMMERT VS. GEORGE GEORGE > DOCUMENTS [CLAIMANT]</div><div>SUMMARY ACTIONS POSTINGS DOCUMENTS </div><div>DOCUMENTS</div><div><div> LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED) VIEW</div><div>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</div><div>M-C POSTED BY: JOHN EMMERT ON 08/10/01 1KB</div><div> LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED) VIEW</div><div>CASE ACTION: LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)</div><div>M-C POSTED BY: PHILIP POH ON 08/06/01 1KB</div><div> ARBITRATOR BIOS - SAMPLE.DOC DOWNLOAD</div><div>NO DESCRIPTION.</div><div>M-CR POSTED BY: CINDY RUMNEY ON 08/06/01 62KB</div><div> RECEIPT OF A DEMAND FOR ARBITRATION.DOC DOWNLOAD</div><div>NO DESCRIPTION.</div><div>M-CR POSTED BY: CINDY RUMNEY ON 06/14/01 35KB</div><div> CLAIM FORM VIEW</div><div>FILE CLAIM: INITIAL CLAIM FORM.</div><div>MNCR POSTED BY: CINDY RUMNEY ON 06/126/01 1KB</div></div></div>
<div><div></div><div>BACK TO AAA HOME</div></div>		
<div><div>THE eCg STAT BOX</div><div>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</div></div>		

FIG. 131



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FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

MICHELE GARRICK NAVE, ESQ.	0
THOMAS J. BREWER, ESQ.	0
PAUL PETER NICOLAI, ESQ.	1
EDWARD V. LAHEY, ESQ.	2
RICHARD K. JEYDEL, ESQ.	3

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

CLOSE

FIG. 132

Applicants William K. Slate II et al.

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

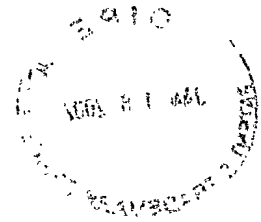
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Confirmation No.: 3940

Docket No. AAA-002

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RICHARD K. JEYDEL, ESQ.
MICHELE GARRICK NAVE, ESQ.
THOMAS J. BREWER, ESQ.
EDWARD V. LAHEY, JR., ESQ.
PAUL PETER NICOLAI, ESQ.

RICHARD K. JEYDEL, ESQ.
NEW YORK, NY

CURRENT EMPLOYER/TITLE	KANEMATSU USA INC. - SENIOR VICE PRESIDENT, SECRETARY, GENERAL COUNSEL
PROFESSION	ATTORNEY
WORK HISTORY	SENIOR VICE PRESIDENT, SECRETARY AND GENERAL COUNSEL, KANEMATSU USA INC., 1991-PRESENT; VICE PRESIDENT/GENERAL COUNSEL/CORPORATE COUNSEL, KANEMATSU-GOSHO USA, INC., 1976-91; ASSOCIATE, McCARTER & ENGLISH, 1976-1979; CAPTAIN, JUDGE ADVOCATE GENERAL CORPS, U.S. ARMY, 1975-76.
eCOMMERCE EXPERIENCE	REPRESENTS THE U.S. SUBSIDIARY OF A MAJOR JAPANESE TRADING COMPANY WITH A FOCUS ON SEMICONDUCTOR, SOFTWARE AND OTHER HIGH-TECH PRODUCTS. AS A MEMBER OF THE AAA COMMERCIAL AND INTERNATIONAL ARBITRATOR AND MEDIATOR PANELS, HANDLED A SIGNIFICANT NUMBER OF CASES IN THESE AREAS, SOME OF WHICH INVOLVED ECOMMERCE ISSUES. EXPERIENCE WITH CLIENTS IN THEIR B2B FORAYS.
OTHER EXPERIENCE	PRACTICE FOCUSES ON CORPORATE, INTERNATIONAL, AND LITIGATION LAW. REPRESENTS A MAJOR JAPANESE TRADING COMPANY WITH BUSINESS IN NEARLY EVERY FIELD THROUGHOUT THE WORLD. WORK IS SPLIT BETWEEN DRAFTING AND NEGOTIATING CONTRACTS (DISTRIBUTION, JOINT VENTURES, INVESTMENT, AND CONSTRUCTION) AND LITIGATION/ARBITRATION/MEDIATION.
ALTERNATIVE DISPUTE	ATTENDED AAA MEDIATOR CONFERENCE, NEW ORLEANS, 3/01; AAA

FIG. 133

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THIS WILL ACKNOWLEDGE RECEIPT OF A DEMAND FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

FIG. 134

Applicants : William K. Slate II et al
Application No : 09/991,223 Confirmation No 3940
Filed : November 21, 2001
For ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent Philip R Poh, Reg. No. P-51,176, Tel (212) 596-9000 Sheet 140 of 216

Docket No: AAA-002

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 06/12/01

CLAIMANT (FILING PARTY)

COMPANY: JOHN EMMERT
REPRESENTATIVE: WILLIAM K. SLATE II
FIRM NAME: AAA
ADDRESS: 335 MADISON AVE.
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 11530
PHONE: 212-716-3934
FAX: 212-716-5901
E-MAIL: EMMERTJ@ADR.ORG

RESPONDENT 1

COMPANY: GEORGE GEORGE
REPRESENTATIVE:
FIRM NAME: XXX
ADDRESS: 123 BOLL RD
CITY/STATE/ZIP/COUNTRY: NY, NY, 10012
PHONE: 212-484-4800
FAX: 212-484-4800
EMAIL: GEORGE@HOTMAIL.COM

OTHER

CONTRACT/TRANSACTION ID: 123-45-678
NATURE OF DISPUTE: CONSULTANT DISPUTE ON QUALITY OF WORK
RELIEF SOUGHT: 1000000

FIG. 135

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[PRIVACY POLICY](#)
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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY CASES > MOCK ARBITRATION > SUMMARY [CLAIMANT]

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST



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THE eCg STAT BOX

B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

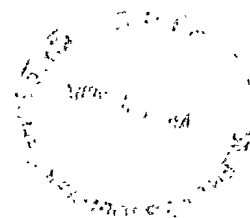
SUMMARY

NAME: MOCK ARBITRATION
 DESCRIPTION: PARTS DELIVERED DO NOT MEET SPECIFICATIONS
 AS PROVIDED IN THE PURCHASE ORDER.
 CASE TYPE: DOCUMENTS-ONLY ARBITRATION
 CURRENT STATUS: OPEN
 DATE FILED: JUNE 27, 2001 01:01PM
 CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY
 YOUR STATUS: CLAIMANT
 FILED BY: MEYERSON MANUFACTURING

PARTICIPANTS

ROB ZYLOWSKI	RAPIDAPP	CASE MANAGER
CINDY RUMNEY	AAA	CASE MANAGER
PHILIP POH	PARTNER	CLAIMANT

FIG. 136




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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
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MY CASES


ABC VS. ZXC

JOHN EMMERT VS. GEORGE G..

MOCK ARBITRATION

MOCK MEDIATION

TEST



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THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

ACTIONS

[FILE CONFLICT CHECKLIST](#)
[RANK ARBITRATORS OR MEDIATORS](#)
[SUBMIT DOCUMENTS](#)
[CONTACT CASE MANAGER](#)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

FIG. 137


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SITE MAP
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PRIVACY POLICY
HELP

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MY CASES




ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE **UP TO TWO** NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

<input type="text"/>	ED LAHEY, ESQ.
<input type="text"/>	JONATHAN BAIN, ESQ.
<input type="text"/>	PAUL NICOLAI, ESQ.
<input type="text"/>	THOMAS J. BREWER, ESQ.
<input type="text"/>	WILLIAM WELCH, ESQ.



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

FIG. 138


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MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G.
 MOCK ARBITRATION
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B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
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 (SOURCE: BOSTON
 CONSULTING GROUP)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE **UP TO TWO** NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

<input type="text" value="0"/>	ED LAHEY, ESQ.
<input type="text" value="1"/>	JONATHAN BAIN, ESQ.
<input type="text" value="2"/>	PAUL NICOLAI, ESQ.
<input type="text" value="3"/>	THOMAS J. BREWER, ESQ.
<input type="text" value="0"/>	WILLIAM WELCH, ESQ.

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

SUBMIT CANCEL

FIG. 139

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[PRIVACY POLICY](#)
[HELP](#)

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eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > MOCK ARBITRATION > POSTINGS [CLAIMANT]

SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G.
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 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)


POSTINGS


 CINDY RUMNEY ANSWER

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTRACT ME.
 POSTED BY: CINDY RUMNEY ON 06/27/01


 CINDY RUMNEY ANSWER

THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.
 POSTED BY: CINDY RUMNEY ON 06/29/01

 BRUCE MEYERSON

 CINDY RUMNEY ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED SIX THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. EACH PARTY SHALL ALSO SUBMIT \$X,XXX.XX FOR ESTIMATED ARBITRATOR COMPENSATION WITHIN ONE DAY OF THIS POSTING.
 POSTED BY: CINDY RUMNEY ON 06/29/01

 CINDY RUMNEY ANSWER

IN ACCORDANCE WITH SECTION 20 OF THE PROCEDURES, THE PARTIES SHALL SUBMIT THEIR INITIAL BRIEFS WITHIN ONE DAY OF THIS POSTING. SAID BRIEFS MAY NOT EXCEED THREE THOUSAND WORDS, EXCLUSIVE OF ANY EXHIBITS. THE REPLY BRIEF AND EXHIBITS MAY NOT RAISE ANY EXHIBITS MAY NOT RAISE ANY NEW ARGUMENTS AND/OR EVIDENCED.
 POSTED BY: CINDY RUMNEY ON 73/03/01


FIG. 140

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HELP

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MY CASES

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G..
MOCK ARBITRATION
MOCK MEDIATION
TEST

POSTINGS > CINDY RUMNEY
CINDY RUMNEY
ANSWER
THIS WILL CONFIRM THAT WE DID NOT RECEIVE A RESPONSE FROM THE RESPONDENT. PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. THE PARTIES SHALL SUBMIT THEIR PREFERENCES WITHIN ONE DAY OF THE POSTING.
POSTED BY: CINDY RUMNEY ON 06/29/01
BRUCE MEYERSON
ANY OF THE LISTED ARBITRATORS ARE ACCEPTABLE.
POSTED BY: BRUCE MEYERSON ON 07/01/01


BACK TO AAA HOME

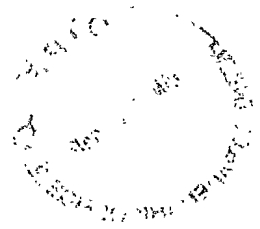
THE eCg STAT BOX
B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

FIG. 141

A circular stamp from the National Archives and Records Administration. The text "NATIONAL ARCHIVES AND RECORDS ADMINISTRATION" is arranged in a circle around the date "1967". The stamp is slightly faded and has a textured, ink-like appearance.

FIG. 142

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FORM DISPLAY > LIST FOR THE SELECTION OF AN ARBITRATOR (EXPEDITED)

POSTED BY: PHILIP POH [CLAIMANT] ON 08/06/01

THE PARTIES ARE ENCOURAGED TO AGREE UPON AN ARBITRATOR AND ADVISE THE ASSOCIATION OF THEIR AGREEMENT BY THE DEADLINE INDICATED IN THE POSTINGS. ABSENT THE AGREEMENT OF THE PARTIES, EACH PARTY SHALL STRIKE UP TO TWO NAMES OBJECTED TO, NUMBER THE REMAINING NAMES IN ORDER OF PREFERENCE AND SUBMIT THE FORM. PLEASE USE A 0 TO IDENTIFY YOUR STRIKES. IF THE RANKING FIELD IS LEFT BLANK, IT WILL BE CONSIDERED A STRIKE. IF THE LIST OF ARBITRATORS IS NOT RETURNED BY THE DATE SPECIFIED, THE ARBITRATOR WILL BE APPOINTED AS AUTHORIZED BY THE RULES.

ED LAHEY, ESQ.	0
JONATHAN BAIN, ESQ.	0
PAUL NICOLAJ, ESQ.	1
THOMAS J. BREWER, ESQ.	2
WILLIAM WELCH, ESQ.	3

BIOGRAPHICAL INFORMATION ON THE PANELIST CAN BE FOUND IN THE DOCUMENTS AREA OF THIS CASE.

IF THIS LIST IS NOT SUBMITTED BY THE DUE DATE, ALL NAMES WILL BE DEEMED ACCEPTABLE. IF AN APPOINTMENT CANNOT BE MADE FROM THIS LIST, THE ASSOCIATION MAY APPOINT THE ARBITRATOR WITHOUT THE SUBMISSION OF AN ADDITIONAL LIST.

ARBITRATOR COMPENSATION

ARBITRATOR ARE COMPENSATED AT THE RATES STATED ON THEIR PANEL BIOGRAPHY, AND THE PARTIES ADVANCE THE COST OF SUCH COMPENSATION TO THE ASSOCIATION SUBJECT TO FINAL APPORTIONMENT IN THE AWARD. EACH PARTY SHALL MAKE SUCH DEPOSITS WITH THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH THE RULES.

THIS COMPENSATION IS AN INDEPENDENT OBLIGATION OF THE PARTIES, AND IT IS UNDERSTOOD THAT THE AMERICAN ARBITRATION ASSOCIATION HAS NO LIABILITY, DIRECT OR INDIRECT, FOR SUCH PAYMENTS.

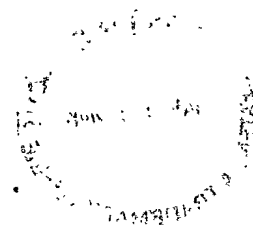
CLOSE

FIG. 143

Applicants William K. Slate II et al
Application No : 09/991,223 Confirmation No.: 3940
Filed November 21, 2001
For ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 149 of 216

11/21/2001 14:14:00 Docket No. AAA-002

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

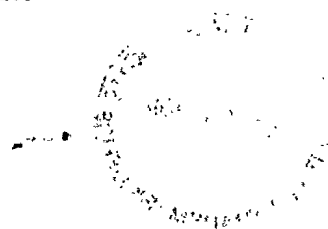
DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT HAS A COUNTERCLAIM
NATURE OF COUNTERCLAIM: FAILURE TO PAY BILLS IN THE AMOUNT OF \$1,000,000.00 WHICH ARE OVERDUE BY 180 DAYS.
RELIEF SOUGHT \$: \$1,000,000.00
COMMENT:

FIG. 144

Applicants : William K. Slate II et al
Application No : 09/991,223 Confirmation No.: 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel. (212) 596-9000 Sheet 150 of 216

Docket No. AAA-002

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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRETY
NATURE OF COUNTERCLAIM:
RELIEF SOUGHT \$:
COMMENT:

FIG. 145

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FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.

☐ I HEREBY DISCLOSE THE FOLLOWING:

☒ PAUL NICOLAI, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE OF ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 07/03/01

CLOSE

FIG. 146

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MR. NICOLAI WILL BE THE ARBITRATOR FOR THE MOCK
ARBITRATION CASE

THE LIST CAN BE FOUND UNDER THE ACTIONS TAB - ON A FORMAL ALL BIOS WOULD BE PROVIDED TO THE PARTIES.

PAUL PETER NICOLAI, ESQ.
SPRINGFIELD, MA

CURRENT EMPLOYER/TITLE	NICOLAI LAW GROUP, P.C. - PRESIDENT
PROFESSION	ATTORNEY
WORK HISTORY	PRESIDENT, NICOLAI LAW GROUP, P.C., 1990-PRESENT; PRINCIPAL, NICOLAI LAW OFFICES, 1988-90; COMPANY COUNSEL/STAFF COUNSEL/ASSISTANT CLERK, FRIENDLY ICE CREAM CORPORATION, 1976-88.
EXPERIENCE	LAWYER REPRESENTING PUBLIC AND PRIVATE COMPANIES AND DIVISIONS OF INTERNATIONAL COMPANIES. EXPERIENCE INCLUDES IN-HOUSE GENERAL COUNSEL OF A MULTISTATE RESTAURANT COMPANY WORKING WITH THE LEGAL DEPARTMENT OF A FORTUNE 300 FOOD MANUFACTURER. ACTIVELY WORKS IN ACQUISITIONS; COMPLEX CONTRACTS; INTELLECTUAL PROPERTY TRANSACTIONS, DEVELOPMENT, PROTECTION, AND DOCUMENTATION; TRADEMARK, COPYRIGHT, AND TRADE SECRETS; ENTITY STRUCTURING; SHAREHOLDER AND PARTNER RELATIONS AND DISPUTES; PRIVATE PLACEMENTS; VENTURE CAPITAL; COMMERCIAL REAL ESTATE; COMMERCIAL BORROWING; EMPLOYMENT; INTERNATIONAL CONTRACTING; INTERNET AND INFORMATION PROCESSING AND EXCHANGE; ARBITRATION; MEDIATION; CIVIL LITIGATION; ANTITRUST COMPLIANCE; GOVERNMENT CONTRACTING; MARINE SERVICES; SECURITIES; UNFAIR TRADE PRACTICES; MERGERS AND DIVESTITURES; CONSTRUCTION LAW; AND PROFESSIONAL SERVICES, INCLUDING LEGAL, ACCOUNTING, CREDIT AND CREDIT REPORTING, INSURANCE, AND MEDICAL. CLIENTS ENGAGED IN HEAVY MACHINERY; SOFTWARE AND HIGH TECHNOLOGY DEVELOPMENT INCLUDING MARINE, BROADCASTING, INTERNET, TELECOMMUNICATIONS, DATA WAREHOUSING, AND TAX ASSESSMENT AND COLLECTION; INTELLECTUAL PROPERTY BASED COMPANIES INCLUDING GAME DEVELOPERS, CREDIT REPORTING AND DATABASE COMPANIES, AND ENGINEERING CONSULTANTS; GENERAL CONTRACT CONSTRUCTION COMPANIES; AIRCRAFT MAINTENANCE ACCOUNTING FIRMS; MEDICAL PROFESSIONALS; FOOD MANUFACTURERS; RESTAURANTS; INSURANCE AGENCIES; PROPERTY MANAGEMENT; REAL ESTATE AND SECURITIES BROKERAGES; FINANCIAL ADVISORS; REAL ESTATE DEVELOPERS; FRANCHISORS; UTILITIES SERVICE COMPANIES; AND OTHERS.

FIG. 147

Applicants : William K. Slate II et al.

Application No. : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000

Confirmation No : 3940

Docket No: AAA-0029

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CLOSE

FORM DISPLAY > CONTACT CASE MANAGER

FROM: BRUCE MEYERSON <BMEYERSON@QWEST.NET>

DATE: 06/27/01

SUBJECT: CASE STATUS

THANK YOU MS. RUMNEY. ONCE THE RESPONDENT HAS FILED ITS ANSWER, PLEASE LET ME KNOW. WHEN MIGHT I EXPECT THE HEARING TO BE HELD. BRUCE MEYERSON.

FIG. 148



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THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR ARBITRATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN SEVEN (7) DAYS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR DOCUMENTS ONLY ARBITRATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

RESPONDENT'S ATTENTION IS DIRECTED TO SECTION 4 OF THE PROCEDURES. IF RESPONDENT DOES NOT ANSWER WITHIN SEVEN (7) DAYS, WE WILL ASSUME THAT THE CLAIM IS DENIED. IF RESPONDENT WISHES TO ANSWER AND/OR COUNTERCLAIM, COMPLETE THE APPROPRIATE FORM UNDER THE ACTIONS TAB.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN SEVEN (7) DAYS. THE FORM CAN BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE ARBITRATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

**DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?
CLICK HERE TO REVIEW THESE PROCEDURES.**

☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)

☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 06/27/01

COMPANY: MEYERSON MANUFACTURING
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.
FIRM NAME: BRUCE E. MEYERSON, PLLC
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235
CITY/STATE/ZIP/COUNTRY: PHOENIX, AZ 85012
PHONE: 602-277-4585
FAX: 602-248-2999
E-MAIL: BMEYERSON@QWEST.NET

COMPANY: MGN SUPPLIERS
REPRESENTATIVE: MICHELLE GARRICK-NAVE, ESQ.
FIRM NAME: ATTORNEY AT LAW
ADDRESS: 3374 RUMSON ROAD
CLEVELAND HEIGHTS, OH 44118

CLAIMANT (FILING PARTY)

RESPONDENT 1

FIG. 150

Applicants : William K. Slate II et al.
 Application No : 09/991,223 Confirmation No.: 3940
 Filed : November 21, 2001
 For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
 Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 156 of 216

Docket No. AAA-002


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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > MOCK MEDIATION > SUMMARY [CASE MANAGER]

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

SUMMARY

NAME: MOCK MEDIATION
 DESCRIPTION: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS,
 SECOND DELIVERY SCHEDULED IN TWO WEEKS.
 CASE TYPE: ON-CALL MEDIATION
 CURRENT STATUS: OPEN
 DATE FILED: JUNE 27, 2001 12:56PM
 CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY PHILIP POH
 YOUR STATUS: CASE MANAGER
 FILED BY: MGN SUPPLIERS

SUMMARY | ACTIONS | POSTINGS | DOCUMENTS |
 EDIT

PARTICIPANTS

ROB ZYLOWSKI	RAPIDAPP	CASE MANAGER
CINDY RUMNEY	AAA	CASE MANAGER
PHILIP POH	PARTNER	CASE MANAGER

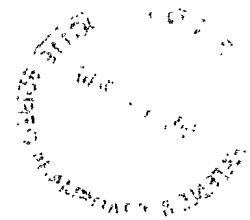
ADD | EDIT

FIG. 151

Applicants : William K. Slate II et al
 Application No : 09/991,223 Confirmation No : 3940
 Filed : November 21, 2001
 For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
 Agent : Philip R. Poh, Reg. No. P-51,176, Tel. (212) 596-9000 Sheet 157 of 216

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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > MOCK MEDIATION > ACTIONS [CASE MANAGER]

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST

ACTIONS



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

FIG. 152

Applicants : William K. Slate II et al.

Application No.: 09/991,223

Confirmation No.: 3940

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

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<div>LOGOUT</div> <div>SITE MAP CONTACT US PRIVACY POLICY HELP</div>	
eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT	
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !	
MY CASES > MOCK MEDIATION > POSTINGS [CASE MANAGER]	
<div>MY CASES</div> <div></div> <div>ABC VS. ZXC</div> <div>JOHN EMMERT VS. GEORGE G.</div> <div>MOCK ARBITRATION</div> <div>MOCK MEDIATION</div> <div>TEST</div> <div></div> <div>BACK TO AAA HOME</div> <div>THE eCg STAT BOX</div> <div>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</div>	<div>SUMMARY ACTIONS POSTINGS DOCUMENTS ADD TOPIC</div> <div>ANSWER EDIT DELETE</div> <div> CINDY RUMNEY</div> <div>I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.</div> <div>POSTED BY: CINDY RUMNEY ON 06/27/01</div> <div> CINDY RUMNEY</div> <div>ANSWER EDIT DELETE</div> <div>THE ASSOCIATION HAS APPOINTED PAUL NICOLAI TO SERVER AS THE MEDIATOR. PLEASE REVIEW THE MEDIATOR CALENDARS TO VIEW MR. NICOLAI'S AVAILABILITY AND ANSER THIS POSITING WITH YOUR PREFERENCE FOR SCHEDULING THE ON-CALL MEDIATION SESSION.</div> <div>POSTED BY: CINDY RUMNEY ON 07/03/01</div>

FIG. 153

Applicants : William K. Slate II et al.

Application No : 09/991,223

Filed : November 21, 2001

For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT

Agent : Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000

Confirmation No.. 3940

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<p>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! MY CASES > MOCK MEDIATION > DOCUMENTS</p>	
<p>[CASE MANAGER]</p>	
<p>LOGOUT</p>	
<p>SITE MAP CONTACT US PRIVACY POLICY HELP</p>	
<p>MY CASES</p>	
<p>DOCUMENTS</p>	
<p>CONTACT CASE MANAGER VIEW EDIT DELETE CASE ACTION: CONTACT CASE MANAGER: LOGIN SCREEN MN- POSTED BY: PAUL NICOLAI ON 07/03/01 1KB</p>	
<p>CONTACT CASE MANAGER VIEW EDIT DELETE CASE ACTION: CONTACT CASE MANAGER: MY CASES LIST MN- POSTED BY: PAUL NICOLAI ON 07/03/01 1KB</p>	
<p>CONTACT CASE MANAGER VIEW EDIT DELETE CASE ACTION: CONTACT CASE MANAGER: MOCK MEDIATION CLAIM FORM MN- POSTED BY: PAUL NICOLAI ON 07/03/01 1KB</p>	
<p>CONTACT CASE MANAGER VIEW EDIT DELETE CASE ACTION: CONTACT CASE MANAGER: POSTINGS FUNCTION MN- POSTED BY: PAUL NICOLAI ON 07/03/01 1KB</p>	
<p>NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR VIEW EDIT DELETE CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR MNCR POSTED BY: PAUL NICOLAI ON 07/03/01 1KB</p>	
<p>INVITATION TO MEDIATOR FOR APPOINTMENT.DOC VIEW EDIT DELETE NO DESCRIPTION. MN- POSTED BY: CINDY RUMNEY ON 07/03/01 36KB</p>	
<p>RESPONSE TO CLAIM OR COUNTERCLAIM VIEW EDIT DELETE CASE ACTION: RESPONSE TO CLAIM OR COUNTERCLAIM MNCR POSTED BY: BRUCE MEYERSON ON 07/03/01 1KB</p>	
<p>MEDIATOR BIOGRAPHIES.DOC VIEW EDIT DELETE NO DESCRIPTION. M-CR POSTED BY: CINDY RUMNEY ON 06/27/01 26KB</p>	
<p>RECEIPT OF REQUEST FOR ON CALL MEDIATION.DOC VIEW EDIT DELETE NO DESCRIPTION. M-CR POSTED BY: CINDY RUMNEY ON 06/27/01 37KB</p>	
<p>CLAIM FORM VIEW EDIT DELETE FILE A CLAIM: INITIAL CLAIM FORM. MNCR POSTED BY: CINDY RUMNEY ON 06/27/01 1KB</p>	

ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

FIG. 154

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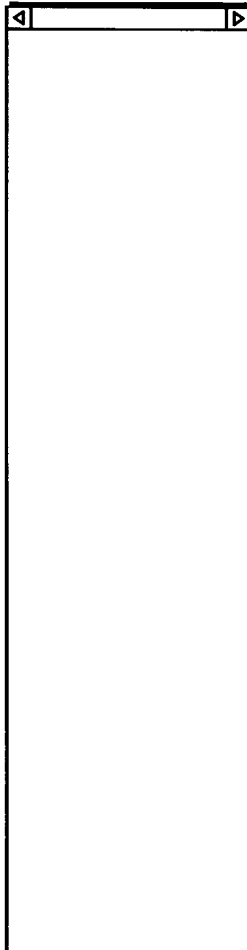
FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

- ☒ I HAVE NOTHING TO DISCLOSE.
☐ I HEREBY DISCLOSE THE FOLLOWING:



☒ PAUL NICOLAI, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY WORK TO SETTLE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR MEDIATION AGREEMENT, THE MODEL STANDARDS OF CONDUCT FOR MEDIATORS, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION.

DATED: 07/03/01

CLOSE

FIG. 155

Applicants : Wilham K. Slate II et al.
Application No. : 09/991,223 Confirmation No.: 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 161 of 216

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THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON _____ AT _____ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU U DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,
CASE MANAGER

Applicants : William K. Slate II et al.
Application No. : 09/991,223 Confirmation No 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R Poh, Reg No P-51,176, Tel: (212) 596-9000 Sheet 162 of 216

Docket No AAA-002



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FORM DISPLAY > RESPONSE TO CLAIM OR COUNTERCLAIM

DATE: 08/07/2001
RESPONSE TYPE: RESPONDENT DENIES THE CLAIM IN ITS ENTIRELY
NATURE OF COUNTERCLAIM: NO COUNTER CLAIM
RELIEF SOUGHT \$:
COMMENT: PLEASE NOTIFY ME WHEN A MEDIATOR IS APPOINTED. WILL I GET LIST TO CHOOSE FROM?

FIG. 157

Applicants : William K. Slate II et al.
Application No : 09/991,223 Confirmation No : 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel (212) 596-9000 Sheet 163 of 216

Case No. AAA-002-0911302

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THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR AN ON CALL MEDIATION, OF A CONTROVERSY ARISING OUT OF A CONTRACT BETWEEN THE ABOVE-CAPTIONED PARTIES, CONTAINING A CLAUSE PROVIDING FOR ADMINISTRATION BY THIS ASSOCIATION. A COPY OF OUR COMMERCIAL DISPUTE RESOLUTION PROCEDURES, AS AMENDED AND IN EFFECT SEPTEMBER 1, 2000, MAY BE FOUND IN THE LIBRARY.

ABSENT A RESPONSE WITHIN 24 HOURS OF THIS POSTING, WE ASSUME THAT THE PARTIES ARE IN AGREEMENT TO PROCEED WITH ADMINISTRATION UNDER THE AAA'S MODEL PROCEDURES FOR ON CALL MEDICATION. A COPY OF THESE PROCEDURES CAN ALSO BE FOUND IN THE LIBRARY.

PLEASE REVIEW THE RANK ARBITRATORS OR MEDIATORS FORM UNDER THE ACTIONS TAB AND FOLLOW THE DIRECTIONS ON THE FORM. NEUTRAL BIOGRAPHIES CAN BE FOUND UNDER THE DOCUMENTS TAB. WE ENCOURAGE THE PARTIES TO AGREE TO A MEDIATOR AND ADVISE THE ASSOCIATION OF YOUR SELECTION WITHIN 24 HOURS OF THIS POSTING. IF THE PARTIES ARE UNABLE TO AGREE UPON A MEDIATOR, THE AAA SHALL APPOINT ONE.

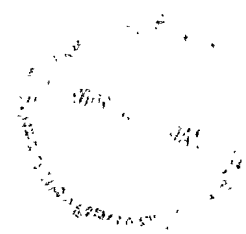
WE DIRECT THE PARTIES' ATTENTION TO THE MEDIATOR CALENDARS MENU ITEM ON THE TOOLBAR. THE AVAILABILITY OF EACH MEDIATOR CAN BE REVIEWED TO ASSIST THE PARTIES IN SELECTING A MEDIATOR, AND SCHEDULING A MEDIATION SESSION BY CONFERENCE CALL.

PLEASE UTILIZE CONTACT CASE MANAGER FORM UNDER THE ACTIONS TAB TO COMMUNICATE REGARDING MEDIATOR SELECTION AND SCHEDULING. THE CASE MANAGER IS AVAILABLE TO ASSIST THE PARTIES THROUGHOUT THIS PROCESS.

WE ASK BOTH PARTIES TO COMPLETE THE CONFLICTS CHECKLIST FORM WITHIN 24 HOURS. THE FORM CAN ALSO BE FOUND UNDER THE ACTIONS TAB. PLEASE LIST THOSE WITNESSES YOU EXPECT TO PRESENT, AS WELL AS ANY PERSONS OR ENTITIES WITH AN INTEREST IN THESE PROCEEDINGS. THIS FORM WILL HAVE RESTRICTED VIEWING AND WILL ONLY BE ACCESSIBLE BY THE SUBMITTING PARTY, THE MEDIATOR, AND THE CASE MANAGER.

SINCERELY,
CASE MANAGER

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION? CLICK HERE TO REVIEW THESE PROCEDURES.

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: ON-CALL MEDIATION
FILING DATE: 06/27/01

CLAIMANT (FILING PARTY)

COMPANY: MGN SUPPLIERS
REPRESENTATIVE: MICHELLE GARRICK-NAVE
FIRM NAME: ATTORNEY AT LAW
ADDRESS: 3374 RUMSON ROAD
CITY/STATE/ZIP/COUNTRY: CLEVELAND HEIGHTS, OH 4418
PHONE: 216-397-0420
FAX: 216-397-0933
E-MAIL: MGARRICKNAVE@ATT.NET

RESPONDENT 1

COMPANY: MEYERSON MANUFACTURING
REPRESENTATIVE: BRUCE E. MEYERSON, ESQ.
FIRM NAME: BRUCE E. MEYERSON, PLLC
ADDRESS: 5225 N. CENTRAL AVENUE, SUITE 235
PHOENIX, AZ 85012

FIG. 159

Applicants : William K. Slate II et al. Docket No.: AAA
 Application No. : 09/991,223 Confirmation No.: 3940
 Filed : November 21, 2001
 For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
 Agent : Philip R. Poh, Reg. No P-51,176, Tel: (212) 596-9000 Sheet 165 of 216

Docket No. AA-002

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CITY/STATE/ZIP/COUNTRY:

PHONE: 602-277-4585

FAX: 602-248-2999

E-MAIL: BMEYERSON@QWEST.NET

OTHER

CONTRACT/TRANSACTION ID: 2000-00001

NATURE OF DISPUTE: FAILURE TO PAY FOR FIRST SHIPMENT OF GOODS, SECOND DELIVERY SCHEDULED IN TWO WEEKS.

RELIEF SOUGHT: \$23,000.00

PAYMENT INFORMATION'S

OPAYMENT BY CREDIT CARD:

CREDIT CARD TYPE: ☐ VISA ☐ M/C ☐ AMEX

CARDHOLDER:

CARD NUMBER:

EXPIRATION DATE: /

INITIAL FEE:

◎ PAYMENT BY CREDIT CARD:

☐ INDICATE HERE TO CONFIRM THAT A CHECK FOR THE FILING FEE MADE PAYABLE TO THE AMERICAN ARBITRATION ASSOCIATION WAS MAILED ON TO:

AMERICAN ARBITRATION ASSOCIATION

eCOMMERCE GROUP

13455 NOEL ROAD

SUITE 1750

DALLAS, TX 75240-6620


FIG. 160

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[SITE MAP](#)
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[PRIVACY POLICY](#)
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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!
[MY CASES > TEST > SUMMARY](#) [NEUTRAL]



ABC VS. ZXC
JOHN EMMERT VS. GEORGE G.
MOCK ARBITRATION
MOCK MEDIATION
TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)

[SUMMARY](#) | [ACTIONS](#) | [POSTINGS](#) | [DOCUMENTS](#) |

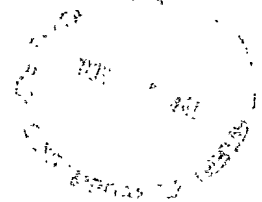
SUMMARY

NAME: TEST
 DESCRIPTION: FAILURE TO DELIVER GOODS AS DEFINED BY THE
 TERMS OF THE TRANSACTION.
 CASE TYPE: DOCUMENTS-ONLY ARBITRATION
 CURRENT STATUS: CLOSED
 DATE FILED: MAY 25, 2001 10:02AM
 CASE MANAGER(S): ROB ZYLOWSKI CINDY RUMNEY CINDY RUMNEY,
 ESQ. MOLLY BARGENQUEST
 YOUR STATUS: NEUTRAL
 FILED BY: ABC CORPORATION

PARTICIPANTS

CINDY RUMNEY	AAA	CASE MANAGER
CINDY RUMNEY, ESQ.	AAA	CASE MANAGER
ROB ZYLOWSKI	RAPIDAPP	NEUTRAL
PHILIP POH	PARTNER	NEUTRAL
AAA GUEST	AAA	RESPONDENT

FIG. 161




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[PRIVACY POLICY](#)
[HELP](#)


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 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
[MY CASES > TEST > ACTIONS](#) [NEUTRAL]

MY CASES



ABC VS. ZXC
 JOHN EMMERT VS. GEORGE G..
 MOCK ARBITRATION
 MOCK MEDIATION
 TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN
 THE U.S. WILL GROW FROM
 7% TO 40% OF TOTAL
 ORDERING BY 2004.
 (SOURCE: BOSTON
 CONSULTING GROUP)

[SUMMARY](#) | **[ACTIONS](#)** | [POSTINGS](#) | [DOCUMENTS](#) |

ACTIONS

[FILE NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR](#)
[CONTACT CASE MANAGER](#)

FIG. 162


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[SITE MAP](#)
[CONTACT US](#)
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[HELP](#)

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > TEST > ACTIONS [NEUTRAL]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
 (SOURCE: BOSTON CONSULTING GROUP)

SUMMARY | **ACTIONS** | POSTINGS | DOCUMENTS |

ACTIONS > FILE NOTICE OF APPOINTMENT AND OATH OF THE ARBITRATOR
 TO: PHILIP POH

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND, IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

☒ I HAVE NOTHING TO DISCLOSE.
☐ I HEREBY DISCLOSE THE FOLLOWING:

☐ PHILIP POH, BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 10/08/2001

SUBMIT CANCEL

FIG. 163

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[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)


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WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !

MY CASES > TEST > POSTINGS [NEUTRAL]

MY CASES




ABC VS. ZXC

JOHN EMMERT VS. GEORGE G.

MOCK ARBITRATION

MOCK MEDIATION

TEST



BACK TO AAA HOME


THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

SUMMARY | ACTIONS | **POSTINGS** | DOCUMENTS |


ADD TOPIC


POSTINGS

 **ARBITRATOR**

I AM AVAILABLE FOR A CONFERENCE CALL ON MAY 27, 2001 BETWEEN THE HOURS OF 10:00 A.M. AND 5:00 P.M. CENTRAL TIME. PLEASE ADVISE OF YOUR AVAILABILITY.


POSTED BY: CINDY RUMNEY ON 06/19/01

 **RESPONDENT**

 **CINDY RUMNEY**

I WOULD LIKE TO TAKE THIS OPPORTUNITY TO INTRODUCE MYSELF AS YOUR CASE MANAGER. I CAN BE REACHED AT 1-866-249-7472 DURING THE HOURS OF 8:30 TO 4:30 CENTRAL TIME. YOU CAN ALSO CONTRACT CASE MANAGER UNDER THE ACTIONS TAB TO CONTACT ME.

POSTED BY: CINDY RUMNEY ON 06/01/01

 **CINDY RUMNEY**

THIS WILL ACKNOWLEDGE RECEIPT OF A REQUEST FOR ON-CALL MEDIATION FROM THE CLAIMANT. PLEASE REVIEW THE LIST FOR THE SELECTION OF MEDIATORS UNDER THE ACTIONS TAB. FROM THIS AREA YOU CAN ALSO CHECK THE AVAILABILITY OF ANY OF THE MEDIATORS. PLEASE FOLLOW THE INSTRUCTIONS ON THE FORM. WE ASK THE PARTIES TO SUBMIT THEIR LISTS WITHIN 24 HOURS OF THIS POSTING.

POSTED BY: CINDY RUMNEY ON 06/01/01

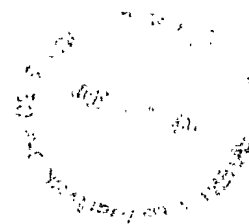
ANSWER

ANSWER

ANSWER

FIG. 164






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[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

LOGOUT

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT
 WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg !
 MY CASES > TEST > DOCUMENTS [NEUTRAL]

MY CASES	DOCUMENTS	SUMMARY ACTIONS POSTINGS DOCUMENTS
	<p> INVITATION TO MEDIATOR FOR APPOINTMENT.DOC INVITATION LETTER MN- POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p>	DOWNLOAD 36KB
ABC VS. ZXC JOHN EMMERT VS. GEORGE G. MOCK ARBITRATION MOCK MEDIATION TEST	<p> NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR CASE ACTION: NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR MNCR POSTED BY: CINDY RUMNEY. ESQ. ON 06/13/01</p> <p> CLAIMANT'S CONFLICT CHECKLIST CASE ACTION: CLAIMANT'S CONFLICT CHECKLIST MNC- POSTED BY: ROBERT ZYLOWSKI ON 06/05/01</p>	VIEW 1KB VIEW 1KB
	<p> CLAIM FORM FILE A CLAIM: INITIAL CLAIM FORM. MNCR POSTED BY: CINDY RUMNEY ON 05/25/01</p>	VIEW 1KB


 BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
 (SOURCE: BOSTON CONSULTING GROUP)

FIG. 165

Applicants : William K. Slate II et al.
Application No. : 09/991,223 Confirmation No. 3940
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 171 of 216

Docket No. AAA-002

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THE PARTIES TO THIS MATTER HAVE ASKED THAT WE CONTACT YOU TO DETERMINE YOUR AVAILABILITY TO SERVE AS MEDIATOR. THIS CASE HAS BEEN FILED IN ACCORDANCE WITH THE AAA'S MODEL PROCEDURES FOR ON CALL MEDIATION. A COPY OF THESE PROCEDURES CAN BE FOUND IN THE LIBRARY.

THE PARTIES HAVE AGREED TO SCHEDULE A MEDIATION SESSION ON _____ AT _____ BY CONFERENCE CALL. THE MEDIATOR CALENDAR HAS BEEN MODIFIED TO REFLECT THIS SCHEDULING.

SHOULD YOU DESIRE PRE-MEDIATION POSITION PAPER, PLEASE OUTLINE YOUR REQUIREMENTS IN A POSTING TO THE PARTIES UNDER THE POSTINGS TAB.

PLEASE REVIEW THE FOLLOWING INFORMATION THAT MAY BE FOUND UNDER THE DOCUMENTS TAB: CLAIM FORM, RESPONSE TO CLAIM OR COUNTERCLAIM (IF ANY), AND ANY CONFLICT CHECKLISTS SUBMITTED BY THE PARTIES.

WE ASK THAT YOU COMPLETE AND SUBMIT THE NOTICE OF APPOINTMENT, INCLUDING ANY DISCLOSURES YOU MAY HAVE, WITHIN ONE DAY. THIS FORM CAN BE FOUND UNDER THE ACTIONS TAB.

SHOULD YOU U DECLINE APPOINTMENT, PLEASE RESPOND THROUGH THE CONTACT CASE MANAGER FORM THAT CAN ALSO BE FOUND UNDER THE ACTIONS TAB.

SINCERELY,
CASE MANAGER

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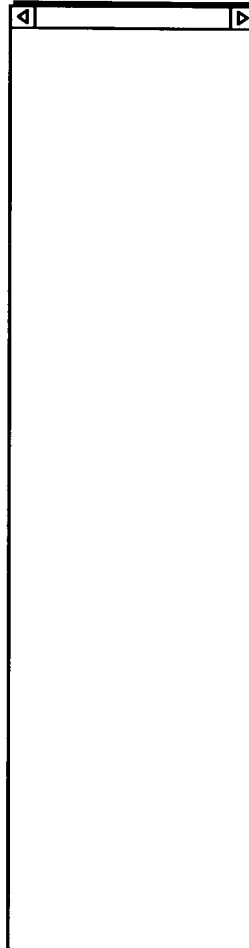
FORM DISPLAY > NOTICE OF APPOINTMENT AND OATH OF THE MEDIATOR

TO: PAUL NICOLAI

YOU HAVE BEEN SELECTED TO BE THE ARBITRATOR IN THE ABOVE CASE. IF YOU ARE ABLE TO ACCEPT THIS RESPONSIBILITY, PLEASE COMPLETE AND POST THIS DOCUMENT.

IT IS MOST IMPORTANT THAT THE PARTIES HAVE COMPLETE CONFIDENCE IN THE ARBITRATOR'S IMPARTIALITY. THEREFORE, PLEASE DISCLOSE ANY PAST OR PRESENT RELATIONSHIP WITH THE WITNESSES, PARTIES, OR THEIR COUNSEL, DIRECT OR INDIRECT, WHETHER FINANCIAL, PROFESSIONAL, SOCIAL OR OF ANY OTHER KIND. IF ANY RELATIONSHIP ARISES DURING THE COURSE OF THE ARBITRATION OR IF THERE IS ANY CHANGE AT ANY TIME TO THE BIOGRAPHICAL INFORMATION THAT YOU HAVE PROVIDED TO THE AAA, IT MUST ALSO BE DISCLOSED. ANY DOUBT SHOULD BE RESOLVED IN FAVOR OF DISCLOSURE. IF YOU ARE AWARE OF SUCH A RELATIONSHIP, PLEASE DESCRIBE IT BELOW.

- ☒ I HAVE NOTHING TO DISCLOSE.
☐ I HEREBY DISCLOSE THE FOLLOWING:



☒ CINDY RUMNEY, ESQ., BEING DULY SWORN, HEREBY ACCEPTS THIS APPOINTMENT, ATTESTS THAT THE PANEL BIOGRAPHY PROVIDED BY THE AMERICAN ARBITRATION ASSOCIATION IS ACCURATE AND COMPLETE, AND WILL FAITHFULLY AND FAIRLY HEAR AND DECIDE THE MATTERS IN CONTROVERSY BETWEEN THE PARTIES, IN ACCORDANCE WITH THEIR ARBITRATION AGREEMENT, THE CODE ETHICS OF ARBITRATORS IN COMMERCIAL DISPUTES, AND THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION, AND WILL MAKE AN AWARD ACCORDING TO THE BEST OF THE ARBITRATOR'S UNDERSTANDING.

DATED: 06/13/01

CLOSE

FIG. 167

Applicants William K. Slate II et al.
Application No.: 09/991,223 Confirmation No.: 3940
Filed November 21, 2001
For ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000 Sheet 173 of 216

Docket No.: AAA-002

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FORM DISPLAY > CLAIMANT'S CONFLICT CHECKLIST

POSTED BY: ROBERT ZYLOWSKI [NEUTRAL] ON 06/05/01

IN ORDER TO AVOID THE POSSIBILITY THAT POTENTIAL ARBITRATORS WILL HAVE CONFLICTS OF INTEREST WITH THE PARTIES IN THIS MATTER, YOU ARE REQUESTED TO LIST THE NAMES OF ALL PERSONS, INCLUDING WITNESSES, FIRMS, COMPANIES, OR OTHER ENTITIES THAT MAY BE INVOLVED IN THIS CASE. IN ORDER TO AVOID CONFLICTS OF INTEREST, THE PARTIES ARE ALSO REQUESTED TO LIST SUBSIDIARY AND OTHER RELATED ENTITIES.

NAME COMPANY/AFFILIATION
SAM SMITH THE BEETLES

CITY/STATE/COUNTRY
LONDON

CLOSE

FIG. 168

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FORM DISPLAY > CLAIM FORM

DOES YOUR AGREEMENT HAVE A CLAUSE PROVIDING FOR ADMINISTRATION BY THE AMERICAN ARBITRATION ASSOCIATION?

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SERVICES, WE WILL HAVE NO AUTHORITY TO PROCEED WITH THIS MATTER UNLESS THE PARTIES AGREE TO SUBMIT THIS CASE TO THE AAA)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO SUBMIT THIS CASE TO AAA

DOES YOUR AGREEMENT STIPULATE THE USE OF THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION?
[CLICK HERE TO REVIEW THESE PROCEDURES.](#)

- ☐ YES (PLEASE NOTE THAT IF THERE IS NO AGREEMENT TO USE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION, WE WILL NOT BE ABLE TO PROCEED WITH THIS CLAIM USING AN ONLINE PROCESS UNLESS THE PARTIES AGREE TO USE THE AAA SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION)
- ☐ IF NOT, CHECK HERE IF ALL PARTIES AGREE TO USE THE AMERICAN ARBITRATION ASSOCIATION SUPPLEMENTARY PROCEDURES FOR ONLINE ARBITRATION

*PLEASE NOTE THAT BY COMPLETING THIS FORM AND SUBMITTING THE CLAIM, YOU HAVE AUTHORIZED THE AMERICAN ARBITRATION ASSOCIATION TO BEGIN PROCEEDINGS.

RESOLUTION PROCESS: DOCUMENTS-ONLY ARBITRATION
FILING DATE: 05/25/01

CLAIMANT (FILING PARTY)

COMPANY: ABC CORPORATION
REPRESENTATIVE: ROB ZYLOWSKI
FIRM NAME: ZYLOWSKI AND ASSOCIATES
ADDRESS: 335 MADISON AVE, 10TH FLOOR
CITY/STATE/ZIP/COUNTRY: NEW YORK, NY 10017
PHONE: 212-716-5800
FAX: 212-716-5902
E-MAIL: RZYLOWSKI@RCN.COM

RESPONDENT 1

COMPANY: XYZ INC.
REPRESENTATIVE: GERRY STRATHMANN
FIRM NAME: LAW OFFICES OF G. STRATHMANN, P.C.
ADDRESS: 133 FEDERAL STREET, 10TH FLOOR
BOSTON, MA 02110

FIG. 169

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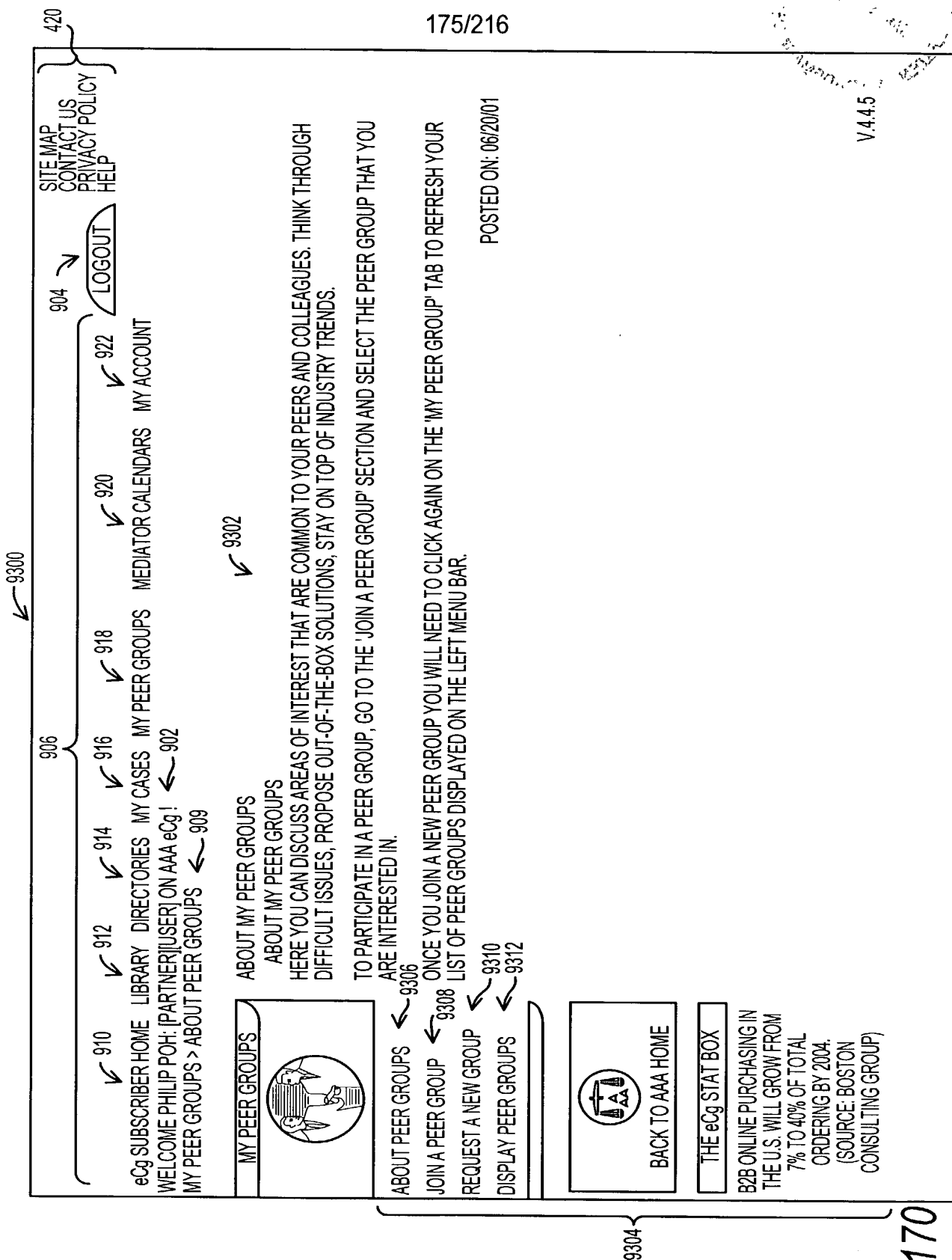


FIG. 170

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)

LOGOUT

JOIN A PEER GROUP > COMMUNICATIONS TEST GROUP : JOIN STATUS

YOU HAVE JUST BEEN ADDED AS A PARTICIPANT IN A PUBLIC PEER GROUP!

YOU ARE NOW WELCOME TO CONTRIBUTE AND SHARE INSIGHTS WITH YOUR PEERS FOR THIS SUBJECT MATTER.

NOW IN ORDER TO USE THE PEER GROUP YOU JUST JOINED, PLEASE CLICK ON THE MY PEER GROUPS TOP NAVIGATION TAB TO REFRESH THE LIST OR CLICK HERE.

THANK YOU,
AAA ADMINISTRATION

JOIN ANOTHER PEER GROUP **DONE**

9606

9604

MY PEER GROUPS



ABOUT PEER GROUPS

JOIN A PEER GROUP

REQUEST A NEW GROUP

DISPLAY PEER GROUPS



BACK TO AAA HOME



THE eCg STAT BOX

**B2B ONLINE PURCHASING IN
THE U.S. WILL GROW FROM
7% TO 40% OF TOTAL
ORDERING BY 2004.
(SOURCE: BOSTON
CONSULTING GROUP)**

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FIG. 174

9700

<div>SITE MAP CONTACT US PRIVACY POLICY HELP</div> <div>LOGOUT</div>	
<div>eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT</div> <div>WELCOME PHILIP POH: [PARTNER[USER] ON AAA eCg!</div> <div>MY PEER GROUPS > ABOUT PEER GROUPS</div>	
<div>MY PEER GROUPS</div> <div></div>	<div>ABOUT MY PEER GROUPS</div> <div>ABOUT MY PEER GROUPS</div> <div>HERE YOU CAN DISCUSS AREAS OF INTEREST THAT ARE COMMON TO YOUR PEERS AND COLLEAGUES. THINK THROUGH DIFFICULT ISSUES, PROPOSE OUT-OF-THE-BOX SOLUTIONS, STAY ON TOP OF INDUSTRY TRENDS.</div> <div>TO PARTICIPATE IN A PEER GROUP, GO TO THE 'JOIN A PEER GROUP' SECTION AND SELECT THE PEER GROUP THAT YOU ARE INTERESTED IN.</div> <div>ONCE YOU JOIN A NEW PEER GROUP YOU WILL NEED TO CLICK AGAIN ON THE 'MY PEER GROUP' TAB TO REFRESH YOUR LIST</div> <div>JOIN A PEER GROUP</div> <div>REQUEST A NEW GROUP</div> <div>DISPLAY PEER GROUPS</div> <div>POSTED ON: 06/20/01</div>
<div></div> <div>BACK TO AAA HOME</div>	<div>THE eCg STAT BOX</div> <div>B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)</div>

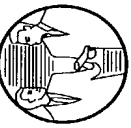

V.4.4.5

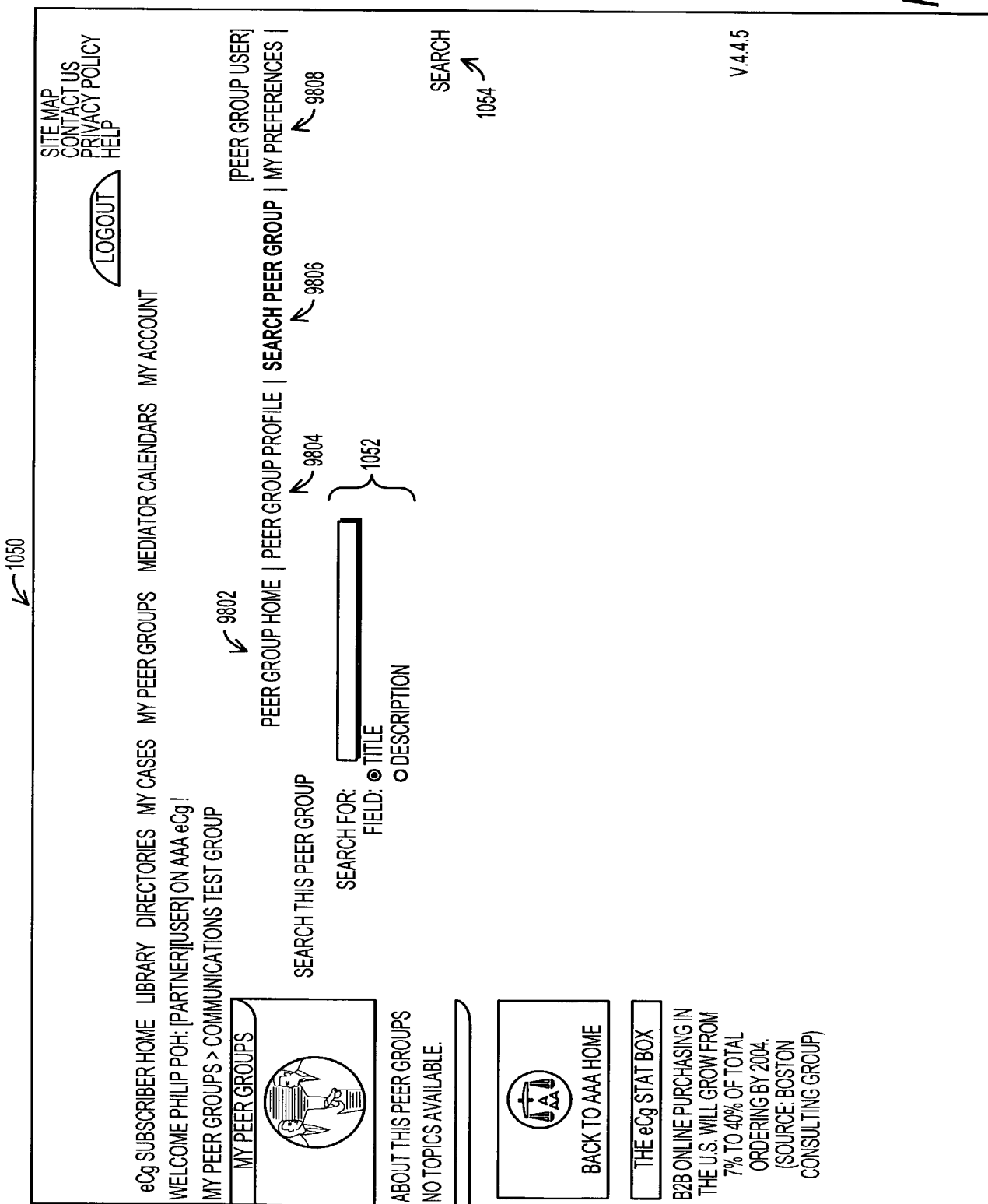
180/216

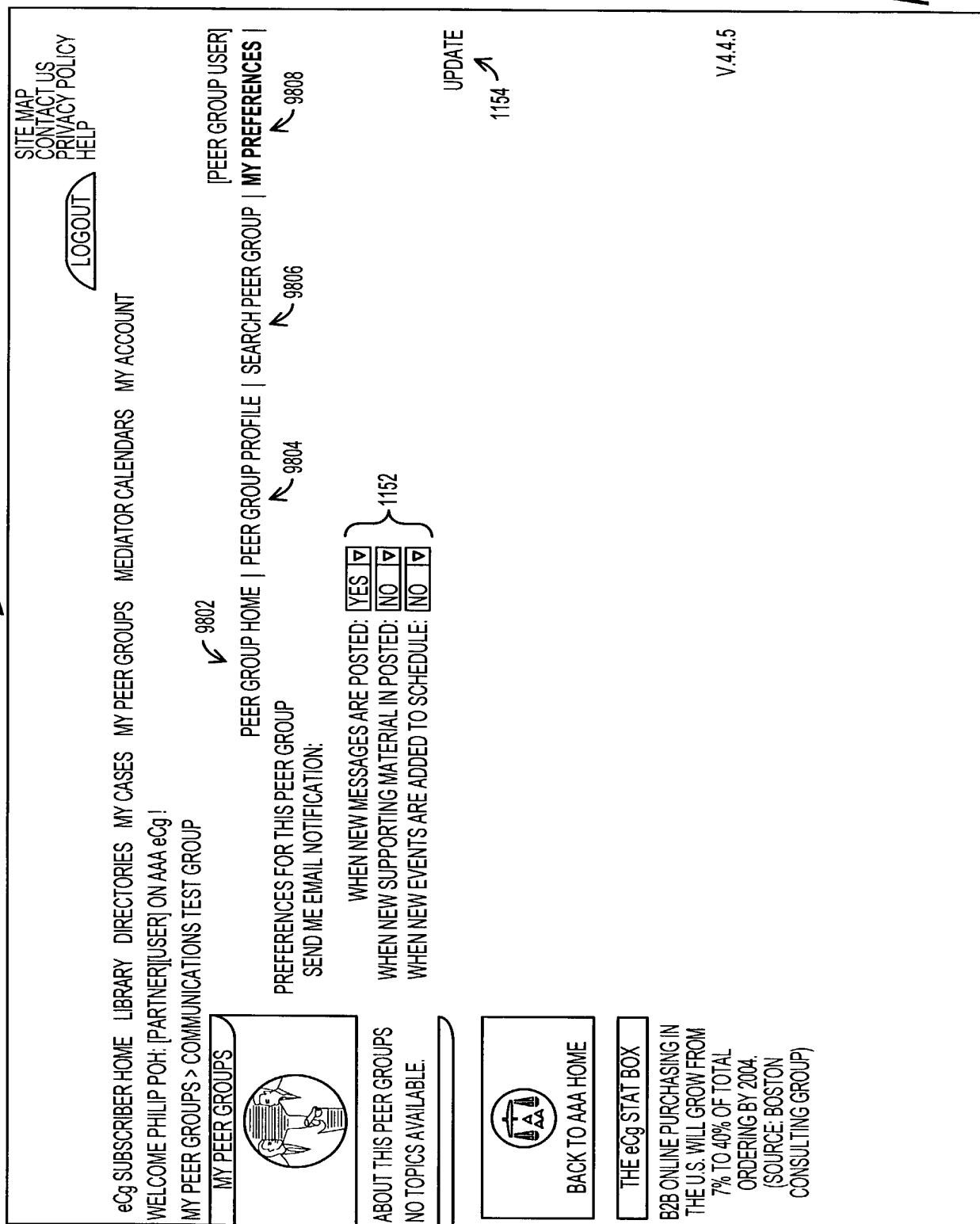
FIG. 175

V.4.4.5

9800

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT		SITE MAP CONTACT US PRIVACY POLICY HELP	
WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!		LOGOUT	
MY PEER GROUPS > COMMUNICATIONS TEST GROUP			
MY PEER GROUPS			
			
ABOUT THIS PEER GROUPS NO TOPICS AVAILABLE.			
			
BACK TO AAA HOME			
THE eCg STAT BOX			
B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)			
PEER GROUP HOME PEER GROUP PROFILE SEARCH PEER GROUP MY PREFERENCES			
MESSAGES FROM PEER GROUP COORDINATOR NONE AVAILABLE.			
PEER GROUP EVENTS NONE AVAILABLE.			
PEER GROUP MEMBERS			
NAME KERSTEN NORLIN PHILIP POH		TITLE OTHER OTHER	
E-MAIL ADDRESS NORLINK@ADR.ORG PPOH@FISHNEAVE.COM		COMPANY AAA PARTNER	
[PEER GROUP USER]			





[eCg](#) [SUBSCRIBER HOME](#) [LIBRARY](#) [DIRECTORIES](#) [MY CASES](#) [MY PEER GROUPS](#) [MEDIATOR CALENDARS](#) [MY ACCOUNT](#)

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY PEER GROUPS

MY PEER GROUPS



PEER GROUPS DISPLAY

1352

IF FOR ANY REASON YOU WOULD LIKE TO HIDE A PEER GROUP TITLE BEING DISPLAYED, YOU MAY DE-SELECT IT BELOW. YOU ALWAYS HAVE THE ABILITY TO RETURN AND SELECT IT TO BE DISPLAYED AGAIN AT A LATER TIME.

ABOUT PEER GROUPS

JOIN A PEER GROUP

REQUEST A NEW GROUP

9312

DISPLAY PEER GROUPS

APPLY

BACK TO AAA HOME



THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

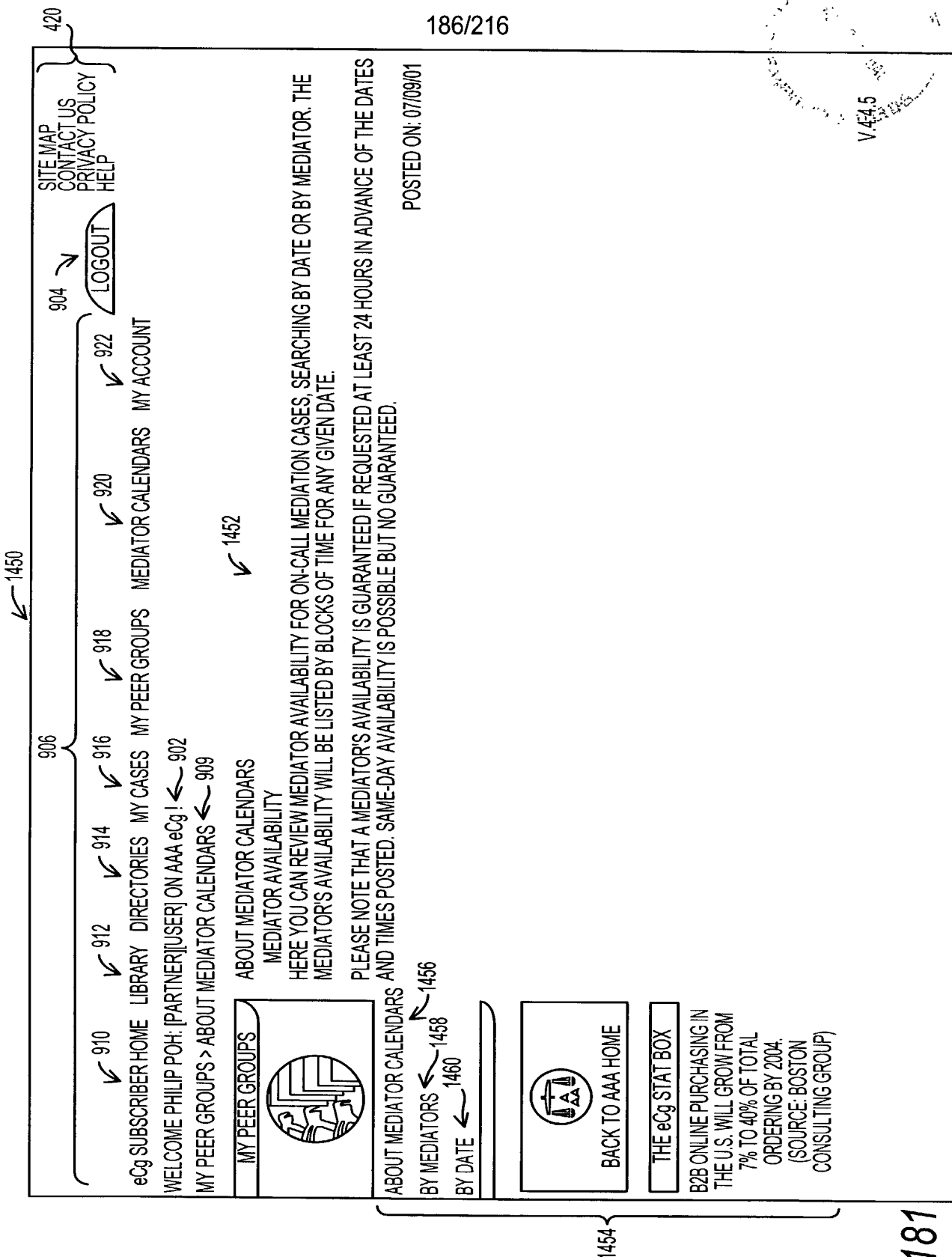


FIG. 181

→ 1550

[illegible]

[SITE MAP](#)
[CONTACT US](#)
[PRIVACY POLICY](#)
[HELP](#)


[LOGOUT](#)

DAY | WEEK | MONTH | YEAR |

<input checked="" type="checkbox"/> OCTOBER 2001	<input type="button" value="▶"/>
SU MO TU WE TH FR SA	
1 2 3 4 5 6	
7 8 9 10 11 12 13	
14 15 16 17 18 19 20	
21 22 23 24 25 26 27	
28 29 30 31	
OCTOBER ◀ 2001	<input type="button" value="◀"/>
TODAY	GO


eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER\USER] ON AAA eCg!
MEDIATOR CALENDARS > BY DATE


MEDIATOR CALENDARS


MEDIATOR'S SCHEDULE ON OCTOBER, 2001

- ✉ PAUL NICOLAI
FROM: OCT 02, 2001 01:00 PM
TO: OCT 02, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]
- ✉ PAUL NICOLAI
FROM: OCT 04, 2001 01:00 PM
TO: OCT 04, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]
- ✉ PAUL NICOLAI
FROM: OCT 05, 2001 01:00 PM
TO: OCT 05, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]
- ✉ PAUL NICOLAI
FROM: OCT 09, 2001 01:00 PM
TO: OCT 09, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]
- ✉ PAUL NICOLAI
FROM: OCT 11, 2001 01:00 PM
TO: OCT 11, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]
- ✉ MICHELE GARRICK NAVE
FROM: OCT 12, 2001 10:00 AM
TO: OCT 12, 2001 04:00 PM
TYPE: AVAILABLE [360 MIN]
- ✉ PAUL NICOLAI
FROM: OCT 12, 2001 01:00 PM
TO: OCT 12, 2001 03:00 PM
TYPE: AVAILABLE [120 MIN]
- ✉ MICHELE GARRICK NAVE
FROM: OCT 15, 2001 10:00 AM



ABOUT MEDIATOR CALENDARS
BY MEDIATORS
BY DATE ← 1460



THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)

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910 SUBSCRIBER HOME 912 LIBRARY 914 DIRECTORIES 916 MY CASES 918 MY PEER GROUPS 920 MEDIATOR CALENDARS 922 MY ACCOUNT 904 LOGOUT

906 SITE MAP CONTACT US PRIVACY POLICY HELP

909 MY ACCOUNT > PROFILE FORM

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg! 902

PROFILE FORM

1. COMPANY SPONSORING MY ACCOUNT: PARTNER

2. LOGIN/E-MAIL ADDRESS: PPOH@FISHNEAVE.COM

3. FIRST NAME: PHILIP

4. LAST NAME: POH

5. POSITION PROFILE: OTHER

6. DEPARTMENT/DIVISION:

7. HOW MANY YEARS I PRESENT DISCIPLINE: 2

8. MY BACKGROUND&INTERESTS ARE IN (SELECT AS MANY AS APPLICABLE):

INDUSTRIES

☒ AUTOMOTIVE

☒ CHEMICAL

☒ PHARMACEUTICALS

☒ TECHNOLOGY

☒ FINANCE

☒ INSURANCE

☒ OTHER

SPECIAL INTERESTS

☒ DISPUTE PREVENTION

☒ DISPUTE ASSESSMENT

☒ DISPUTE CONTAINMENT

☒ DISPUTE RESOLUTION

COLOR CODES

☐ MY BACKGROUND ☐ MY INTEREST

1750

1756 PROFILE FORM

1758 CHANGE PASSWORD

1760 GLOBAL SETTINGS

BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004. (SOURCE: BOSTON CONSULTING GROUP)

FIG. 184

eCg SUBSCRIBER HOME LIBRARY DIRECTORIES MY CASES MY PEER GROUPS MEDIATOR CALENDARS MY ACCOUNT

WELCOME PHILIP POH: [PARTNER][USER] ON AAA eCg!

MY ACCOUNT > CHANGE PASSWORD


<p>CHANGE PASSWORD:</p> <p>OLD PASSWORD:</p> <input type="password"/>	1852 ↙
<p>NEW PASSWORD:</p> <input type="password"/>	1854 ↙
<p>CONFIRM NEW PASSWORD:</p> <input type="password"/>	1856 ↙

1858 ↗ UPDATE

PROFILE FORM

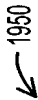
CHANGE PASSWORD ↙ 1758

GLOBAL SETTINGS


 BACK TO AAA HOME

THE eCg STAT BOX

B2B ONLINE PURCHASING IN THE U.S. WILL GROW FROM 7% TO 40% OF TOTAL ORDERING BY 2004.
(SOURCE: BOSTON CONSULTING GROUP)



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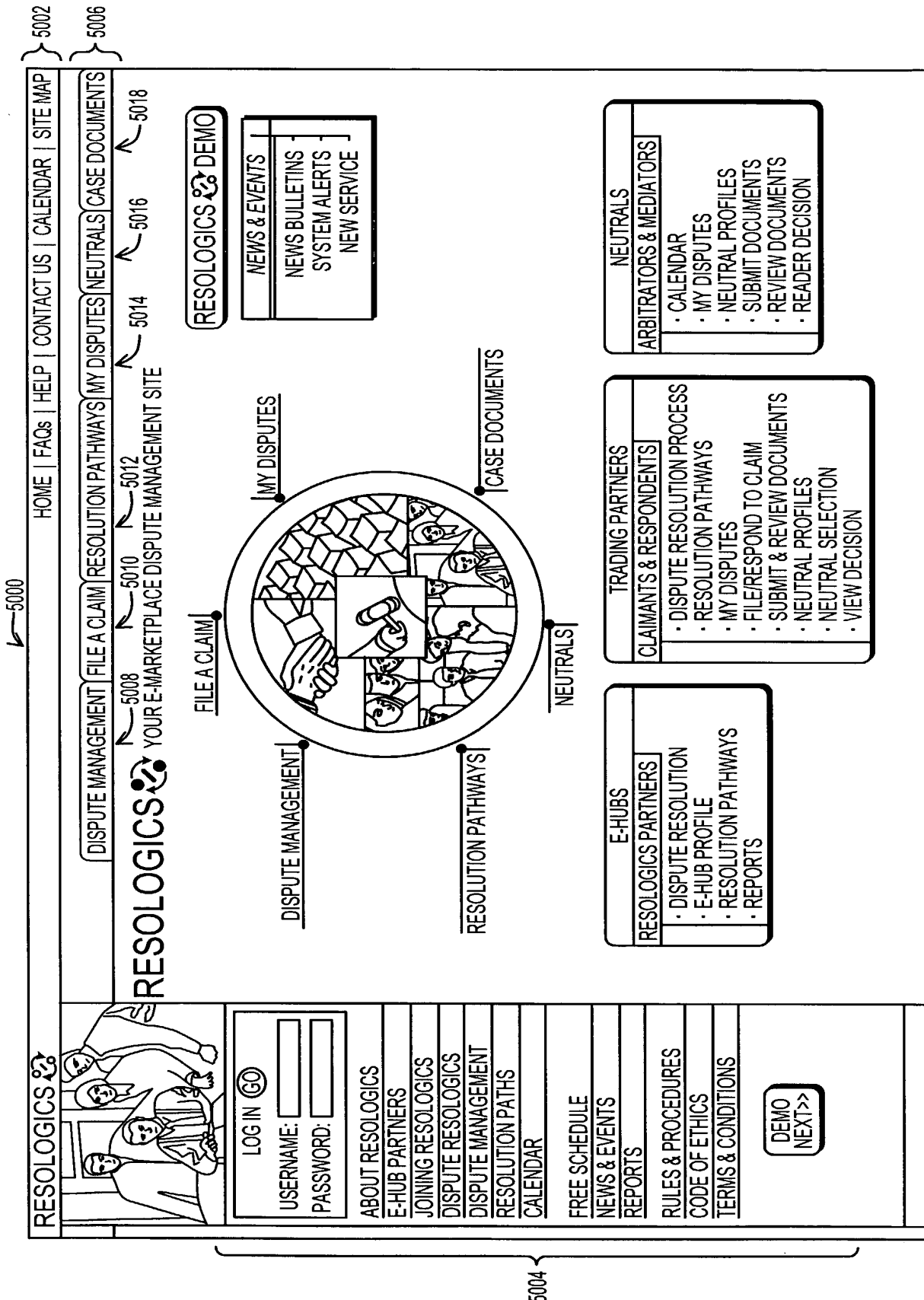


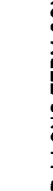
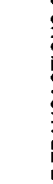



FIG. 187

	HOME FAQs HELP CONTACT US CALENDAR SITE MAP			
	DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS			
<h1>RESOLOGICS </h1>				
<h2>DISPUTE MANAGEMENT > YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</h2>				
<h3>DISPUTE MANAGEMENT > E-HUB DISPUTE MANAGEMENT PROFILE</h3>				
<p>THE eMARKETPLACE DISPUTE MANAGEMENT PROFILE</p>				
<p>AS PARTY OF ITS TERMS AND CONDITIONS FOR PARTICIPATION IN ITS eCOMMERCE SITE, eMARKETPLACE REQUIRES THAT PARTICIPANTS RESOLVE THEIR DISPUTES THROUGH RESOLOGICS' DISPUTE MANAGEMENT SYSTEM. (SEE COMPLETE TERMS AND CONDITIONS). DISPUTES ARE SENT TO VARYING DISPUTE RESOLUTION PATHWAYS, OR SMARTPATHS, BASED ON SEVERAL CHARACTERISTICS OF THE DISPUTE AND THE RELATIONSHIP BETWEEN THE PARTIES. THESE CHARACTERISTICS ARE AS FOLLOWS:</p>				
<p>SIZE AND COMPLEXITY OF THE DISPUTE</p>				
<ul style="list-style-type: none"> • A DISPUTE IN WHICH NO CLAIM EXCEEDS \$100,000 IS CONSIDERED A SMALL DISPUTE. • A DISPUTE IN WHICH THE CLAIMS RANGE BETWEEN \$100,000 AND \$1,000,000 IS CONSIDERED A MEDIUM DISPUTE. • A DISPUTE IN WHICH THE CLAIM EXCEEDS \$1,000,000 IS CONSIDERED A LARGE DISPUTE. • (ALL CLAIMS ARE EXCLUSIVE OF INTEREST AND IN US DOLLARS.) 				
<p>NATURE OF DAMAGES DISPUTES CAN HAVE EITHER CLAIMS WITH ONGOING OR ACCRUING DAMAGES OR CLAIMS WITH STATIC DAMAGES (EXCLUSIVE OF INTEREST).</p>				
<p>NATURE OF THE DISPUTE DISPUTES CAN EITHER BE ABOUT BUSINESS RELATIONSHIPS (MULTIPLE TRANSACTIONS OR A LONG-TERM CONTRACT) OR A SINGLE TRANSACTION.</p>				
<p>USING THE ABOVE CRITERIA AND INPUT PROVIDED BY THE PARTIES ONCE A DISPUTE HAS ARISEN, DIFFERENT BINDING AND /OR NON-BINDING PROCESSES ARE SELECTED FOR INCLUSION IN THE SMARTPATH TO RESOLUTION FOLLOWS:</p>				

				
	<div> <div>LOG IN </div> <div> <div>USERNAME: <input type="text"/></div> <div>PASSWORD: <input type="password"/></div> </div> </div>			
<div> <div>ABOUT RESOLOGICS</div> <div>E-HUB PARTNERS</div> <div>JOINING RESOLOGICS</div> <div>DISPUTE MANAGEMENT</div> <div>RESOLUTION PATHS</div> <div>CALENDAR</div> <div>FREE SCHEDULE</div> <div>NEWS & EVENTS</div> <div>REPORTS</div> <div>RULES & PROCEDURES</div> <div>CODE OF ETHICS</div> <div>TERMS & CONDITIONS</div> </div>				
<div> <div>DEMO</div> <div>NEXT >></div> </div>				



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FIG. 190

5040

RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

DISPUTE MANAGEMENT > REPORT REQUEST

RANGE OF CLAIM

FROM: \$

TO: \$

CLOSING DATE RANGE

FROM: (MM/DD/YYYY)

TO: (MM/DD/YYYY)

NATURE OF DISPUTE (CHECK ALL THAT APPLY):

☐ ITEMS DID NOT ARRIVE

☐ OVER-SHIPMENT RECEIVED

☐ ITEMS ARRIVED LATE

☐ ITEMS DELIVERED TO INCORRECT LOCATION

☐ ITEMS DID NOT MEET SPECIFICATIONS

☐ SEQUENCE OF DELIVERY INCORRECT (JIT)

☐ INCORRECT ITEMS RECEIVED

☐ SELLER CANCELLED CONTRACT

☐ PARTIAL SHIPMENT RECEIVED

☐ BILLING/INVOICING INCORRECT

☐ ALL OF THE ABOVE

TYPE OF RESOLUTION PATH: SMARTPATH 1

RESOLUTION PROCESS: DOCUMENTS ONLY ARBITRATION

CASE CLOSED AS: SETTLED

SORT BY: CLAIM SIZE

CANCEL

SUBMIT

RESOLOGICS

ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO NEXT>>

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CLOSED CASE REPORT: eMARKETPLACE - APRIL 2001

E-HUB REPORTS - REPORT REQUEST

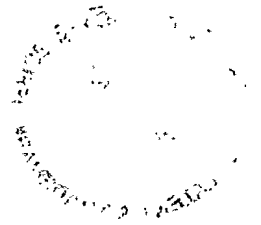
DATE CLOSED	CLAIM SIZE	NATURE OF DISPUTE	RESOLUTION PATH	RESOLUTION PROCESS	CLOSING TYPE	TIME TO CONCLUSION
04/01/2001	\$40,578	INCOMPLETE DELIVERY	RTP MED, DOA	DOA	AWARDED	68 DAYS
04/04/2001	\$508,789	OTHER	RTP MED, RTP ARB	RTP MED	SETTLED	44 DAYS
04/04/2001	\$9,678	LATE DELIVERY	DOA	DOA	AWARDED	44 DAYS
04/05/2001	\$1,009,800	REFUSED SHIPMENT	OCM, RTP ARB	OCM	SETTLED	8 DAYS
04/12/2001	\$104,998	ITEMS DAMAGED	RTP MED	RTP MED	IMPASSE	36 DAYS
04/14/2001	\$29,688	LATE DELIVERY	DOA	DOA	AWARDED	22 DAYS
04/17/2001	\$19,811	LATE DELIVERY	DOA	DOA	WITHDRAWN	2 DAYS
04/17/2001	\$442,791	OVERSHIPMENT	RTP MED, RTP ARB	RTP ARB	AWARDED	197 DAYS
04/24/2001	\$18,789	OTHER	DOA	DOA	AWARDED	24 DAYS
04/26/2001	\$334,991	INCORRECT DEL SEQ (JIT)	OCM, RTP ARB	OCM	SETTLED	16 DAYS
04/27/2001	\$1,998	LATE PAYMENT	DOA	DOA	AWARDED	27 DAYS
04/29/2001	\$84,208	INCORRECT ITEMS REC'D	RTP MED, DOA	RTP MED	SETTLED	39 DAYS

TOTAL CASES CLOSED: 12

PRINT CLOSE

DEMO
NEXT>>


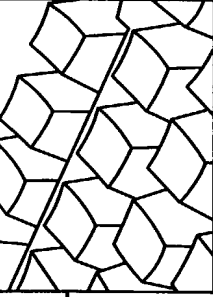

FIG. 191



RESOLOGICS	DISPUTE MANAGEMENT		FILE A CLAIM	RESOLUTION PATHWAYS	MY DISPUTES	NEUTRALS	CASE DOCUMENTS
<h1>RESOLOGICS</h1> <p>YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p> <h2>WELCOME TO RESOLOGICS</h2>							
ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS	<div style="text-align: right;"> ← 5050 </div> <div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;"> USERNAME: <input type="text"/> PASSWORD: <input type="password"/> <input type="radio"/> E-HUB <input checked="" type="radio"/> TRADING PARTNER <input type="radio"/> NEUTRAL </div> <div style="margin-top: 10px;"> ← 5052 </div> <div style="display: flex; justify-content: center; gap: 20px; margin-top: 10px;"> RESET LOG ON </div> <div style="text-align: right; margin-top: 10px;"> ← 5054 </div> <div style="margin-top: 20px; text-align: center;"> DEMO NEXT>> </div>						

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FIG 193

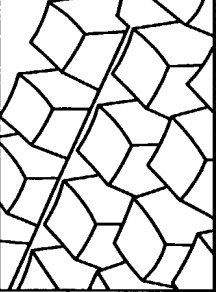
RESOLOGICS 		HOME FAQs HELP CONTACT US CALENDAR SITE MAP	
		DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS	
RESOLOGICS  YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE			
FILING A CLAIM > ABOUT MY DISPUTE (FILTER 1)			
YOU HAVE INDICATED THAT YOU ARE HAVING DIFFICULTY WITH A TRANSACTION OR BUSINESS RELATIONSHIP THAT ORIGINATED ON eMARKETPLACE. SO THAT WE ARE ABLE TO BEST DIRECT YOUR INQUIRY, PLEASE PROVIDE ANSWERS BELOW:			
1. IF THIS IS A TECHNICAL PROBLEM, INDICATE WHAT IT IS RELATED TO:		<div>-- SELECT ONE --</div>	
2. IF THIS A PROBLEM WITH A THIRD-PARTY SERVICE PROVIDER (NOT A TRADING PARTNER ON THE E-HUB), INDICATE WHAT IT IS WITH:		<div>-- SELECT ONE --</div>	
3. IS THIS A PROBLEM THAT ARISES FROM A NON-eMARKETPLACE TRANSACTION/RELATIONSHIP?		<input type="radio"/> YES <input checked="" type="radio"/> NO	
4. IS THIS A PROBLEM WITH A TRADING PARTNER IN THE EXCHANGE?		<input type="radio"/> YES <input checked="" type="radio"/> NO	
		<div>CANCEL</div> <div>CONTINUE</div>	
PLEASE FEEL FREE TO CONTACT A RESOLOGICS REPRESENTATIVE AT CRA@RESOLOGICS.COM OR 1-800-987-6543 IF YOU NEED ANY OF THESE QUESTIONS CLARIFIED OR IF YOUR PROBLEM IS NOT COVERED BY THESE QUESTIONS.			

ABOUT RESOLOGICS
E-HUB PARTNERS
JOINING RESOLOGICS
DISPUTE MANAGEMENT
RESOLUTION PATHS
CALENDAR
FREE SCHEDULE
NEWS & EVENTS
REPORTS
RULES & PROCEDURES
CODE OF ETHICS
TERMS & CONDITIONS

DEMO
NEXT>>

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FIG. 194

RESOLOGICS		HOME FAQs HELP CONTACT US CALENDAR SITE MAP	
		DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS	
RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE			
FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)			
PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.			
1. IDENTIFY THE OPPOSING TRADING PARTNER:			
		-- SELECT ONE --	
2. IDENTIFY THE NATURE OF YOUR CLAIM:			
IF BUYER:		-- SELECT ONE --	
IF SELLER:		-- SELECT ONE --	
3. PLEASE PROVIDE THE AMOUNT OF MONEY YOU ARE SEEKING AS RELIEF:			
		\$	
4. HAVE YOU EXHAUSTED THE OPPOSING PARTY'S INTERNAL DISPUTE MANAGEMENT RESOURCES?			
		<input checked="" type="radio"/> YES <input type="radio"/> NO <input type="radio"/> DON'T KNOW	
		<input type="button" value="CANCEL"/> <input type="button" value="CONTINUE"/>	
NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.			

RESOLOGICS

ABOUT RESOLOGICS
E-HUB PARTNERS
JOINING RESOLOGICS
DISPUTE MANAGEMENT
RESOLUTION PATHS
CALENDAR
FREE SCHEDULE
NEWS & EVENTS
REPORTS
RULES & PROCEDURES
CODE OF ETHICS
TERMS & CONDITIONS

DEMO
NEXT>>

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FIG. 195

RESOLOGICS 	<p>HOME FAQs HELP CONTACT US CALENDAR SITE MAP</p> <p>DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS</p> <h2 style="margin: 0;">RESOLOGICS</h2> <p style="margin: 0;">YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p> <h3 style="margin: 0;">FILING A CLAIM > ABOUT MY DISPUTE (FILTER 2)</h3> <p style="margin: 0;">PLEASE ANSWER THE FOLLOWING QUESTIONS TO HELP US DETERMINE THE MOST APPROPRIATE MECHANISM TO HELP YOU RESOLVE YOUR DISPUTE.</p> <p style="margin: 0;">5. IS THIS DISPUTE SPECIFIC TO ONE TRANSACTION OR DOES IT ARISE FROM THE GENERAL BUSINESS RELATIONSHIP?</p> <p style="margin: 0;"> <input checked="" type="radio"/> ONE TRANSACTION <input type="radio"/> GENERAL BUSINESS RELATIONSHIP </p> <p style="margin: 0;">6. ARE THE DAMAGES ONGOING? IF SO, AT WHAT RATE?</p> <p style="margin: 0;"> <input checked="" type="radio"/> YES <input type="radio"/> NO RATE: <input style="width: 100px;" type="text"/> </p> <p style="margin: 0;">7. DOES THE DISPUTE ARISE OUT OF A LONG-TERM CONTRACT OR A ONE-TIME PURCHASE?</p> <p style="margin: 0;"> <input checked="" type="radio"/> LONG TERM <input type="radio"/> ONE-TIME </p> <p style="margin: 0;">8. PLEASE PROVIDE ANY ADDITIONAL INFORMATION THAT WILL ASSIST US IN EVALUATING THE NATURE OF THIS DISPUTE:</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>
<p>ABOUT RESOLOGICS</p> <p>E-HUB PARTNERS</p> <p>JOINING RESOLOGICS</p> <p>DISPUTE MANAGEMENT</p> <p>RESOLUTION PATHS</p> <p>CALENDAR</p> <p>FREE SCHEDULE</p> <p>NEWS & EVENTS</p> <p>REPORTS</p> <p>RULES & PROCEDURES</p> <p>CODE OF ETHICS</p> <p>TERMS & CONDITIONS</p> <p style="text-align: center; border: 1px solid black; padding: 5px; margin-top: 10px;"> DEMO NEXT>> </p>	<p style="text-align: right; margin-top: 20px;"> <input type="button" value="CANCEL"/> <input type="button" value="CONTINUE"/> </p> <p style="font-size: small; margin-top: 10px;">NOTE: COMPLETE THE INFORMATION CAREFULLY AND ACCURATELY, FOR YOUR ANSWERS WILL POSSIBLY LIMIT THE SCOPE OF THIS DISPUTE AND ANY RECOVERY TO WHICH YOU MAY BE ENTITLED.</p>



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FIG. 196

<p>HOME FAQs HELP CONTACT US CALENDAR SITE MAP</p>	
<p>DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS</p>	
<p>RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p>	
<p>RESOLUTION PATHS > A RESOLUTION PATH IS CHOSEN</p>	
<p>BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE WILL BE ASSIGNED A RESOLUTION PATH. RESOLOGICS WILL DETERMINE THE APPROPRIATE PATH BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR DISPUTE. TWO EXAMPLE PATHS INCLUDE:</p>	
<p>SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER ARBITRATION SMARTPATH 5: DOCUMENTS ONLY ARBITRATION</p>	
<p>RESOLOGICS</p>	
<p>ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS</p>	
<p>DEMO NEXT>></p>	

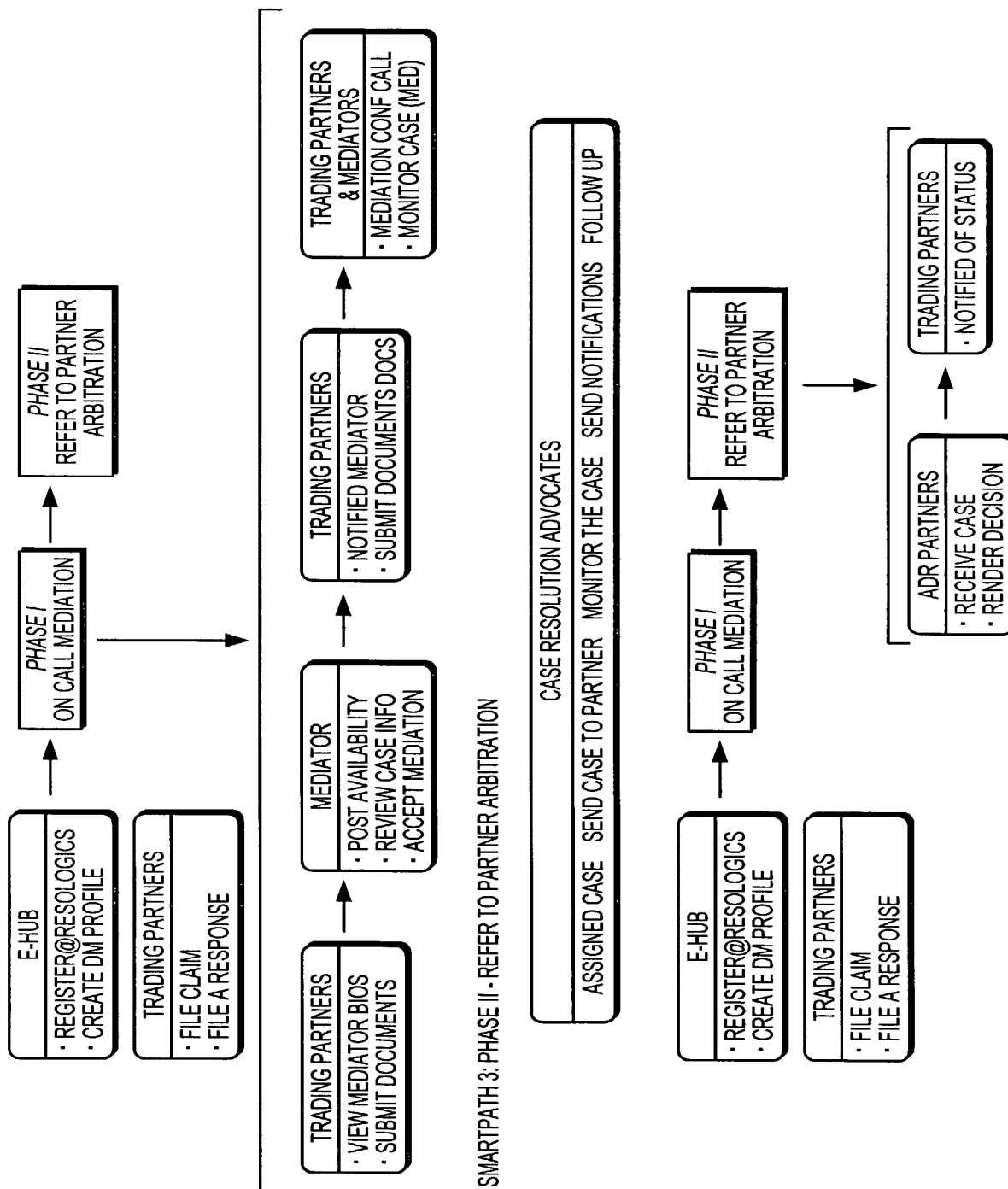
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FIG. 197

<p>RESOLOGICS </p>		<p>HOME FAQs HELP CONTACT US CALENDAR SITE MAP</p>	
<p>DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS</p>			
<p>RESOLOGICS  YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p>			
<p>RESOLUTION PATHS > SMARTPATH 3: ON CALL MEDIATION + REFER TO PARTNER</p>			
<p>BASED ON THE DISPUTE MANAGEMENT PROFILE ESTABLISHED BY YOUR eMARKETPLACE, AND THE DISPUTE INFORMATION THAT THE PARTIES PROVIDED, YOUR CASE (#20040) HAS BEEN ASSIGNED TO SMARTPATH 3: ON CALL MEDIATION (OCM) + REFER TO PARTNER ARBITRATION (RTP).</p>			
<p>WHY SMARTPATH 3? RESOLOGICS HAS DETERMINED, BASED ON THE SIZE, COMPLEXITY AND NATURE OF YOUR DISPUTE, THAT THERE MAY BE TWO PHASES TO RESOLVING YOUR. DURING PHASE I, THE PARTIES WILL ATTEMPT TO RESOLVE THE DISPUTE THROUGH ON CALL MEDIATION. IF AFTER PHASE I A RESOLUTION CANNOT BE REACHED THROUGH OCM, THE CASE WILL MOVE TO PHASE II, AND WILL BE REFERRED TO A RESOLOGICS PARTNER (RTP) FOR RESOLUTION.</p>			
<p>YOU MAY VIEW THE EVENTS AND TASKS ASSOCIATED WITH PHASES THAT COMPRISE SMARTPATH 3 BELOW:</p>			
<p>SMARTPATH 3: PHASE I - ON CALL MEDIATION</p>			
<p>ACCEPT CASE MONITOR CASE ASSIGN MEDIATOR NOTIFY PARTIES SCHEDULE MEDIATION FOLLOW UP</p>		<p>CASE RESOLUTION ADVOCATES</p>	
<p>ABOUT RESOLOGICS</p>			
<p>E-HUB PARTNERS</p>			
<p>JOINING RESOLOGICS</p>			
<p>DISPUTE MANAGEMENT</p>			
<p>RESOLUTION PATHS</p>			
<p>CALENDAR</p>			
<p>FREE SCHEDULE</p>			
<p>NEWS & EVENTS</p>			
<p>REPORTS</p>			
<p>RULES & PROCEDURES</p>			
<p>CODE OF ETHICS</p>			
<p>TERMS & CONDITIONS</p>			
<p>DEMO NEXT>></p>			


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FIG. 198



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RESOLOGICS  HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

AAA CALENDAR

AAA CALENDAR

JANUARY 29 - FEBRUARY 02

	MON, JAN 29	TUE, JAN 30	WED, JAN 31	TUE, FEB 01	FRI, FEB 02
8 AM					
9 00	VINCENT YOUNG (AVAIL. MEDIATOR)		VINCENT YOUNG (AVAIL. MEDIATOR)		
10 00				VINCENT YOUNG (AVAIL. MEDIATOR)	
11 00		ROCCO MAFFEI (AVAIL. MEDIATOR)			
12 PM					RANDALL DUKE (AVAIL. MEDIATOR)
1 00			PAUL NICOLAI (AVAIL. MEDIATOR)		PAUL NICOLAI (AVAIL. MEDIATOR)
2 00	ROCCO MAFFEI (AVAIL. MEDIATOR)	DAVID LOVE (AVAIL. MEDIATOR)	ROCCO MAFFEI (AVAIL. MEDIATOR)	DAVID LOVE (AVAIL. MEDIATOR)	ROCCO MAFFEI (AVAIL. MEDIATOR)
3 00					
4 00	RANDALL DUKE (AVAIL. MEDIATOR)				
5 00					

15 ITEMS

DEMO NEXT>>

TRADING PARTNERS & MEDIATORS

- MEDICATION CONF CALL
- MONITOR CASE (MED)

TRADING PARTNERS

- NOTIFIED MEDIATOR
- SUBMIT DOCUMENTS DOCS

MEDIATOR

- POST AVAILABILITY
- REVIEW CASE INFO
- ACCEPT MEDIATION

TRADING PARTNERS

- VIEW MEDIATOR BIOS
- SUBMIT DOCUMENTS

SMARTPATH 3: PHASE II - REFER TO PARTNER ARBITRATION

TASKPAD

CLICK HERE TO A...

THERE ARE NO ITEMS TO SHOW IN THIS VIEW.

FIG. 199

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MEDIATOR BIO

DAVID LOVE

DAVID LOVE, C.P.A., J.D.

PROFESSION
ATTORNEY, CERTIFIED PUBLIC ACCOUNT, BUSINESS CONSULTANT, ARBITRATOR, MEDIATOR

WORK HISTORY
INDEPENDENT ATTORNEY/CPA/BUSINESS CONSULTANT/ARBITRATOR, 1997-PRESENT; PRINCIPAL, TOFIAS FLEISHMAN SHAPIRO & CO., P.C. AND SELF-EMPLOYED ATTORNEY/CERTIFIED PUBLIC ACCOUNTANT, 1990-97; MANAGING PARTNER/PARTNER, BOSTON OFFICE, LAVENTHOL & HORWATH (AND PREDECESSOR FIRMS), 1960-90; TAX DEPARTMENT, ERNST & ERNST, 1959-60.

EXPERIENCE
AS A PART-TIME NEUTRAL, EQUALLY EXPERIENCED IN ARBITRATION AND MEDIATION. PRIMARILY HANDLES COMMERCIAL CASES INVOLVING BUSINESS FREEZE-OUTS, DISSOLUTIONS AND BREAK-UPS, BUSINESS VALUATIONS, CONTRACT DISPUTES, REAL ESTATE DISPUTES, EMPLOYMENT DISPUTES, ACCOUNTING AND AUDITING MATTERS, INSURANCE DISPUTES AND MANY OTHER COMMERCIAL MATTERS. AS A BUSINESS AND FINANCIAL ADVISOR, MANAGED A LARGE ACCOUNTING FIRM OFFICE AND NEGOTIATED MERGERS AND BUY-OUTS.

EDUCATION
UNIVERSITY OF PENNSYLVANIA (BS-1966); HARVARD UNIVERSITY (JD-1959).

PRINT BIO

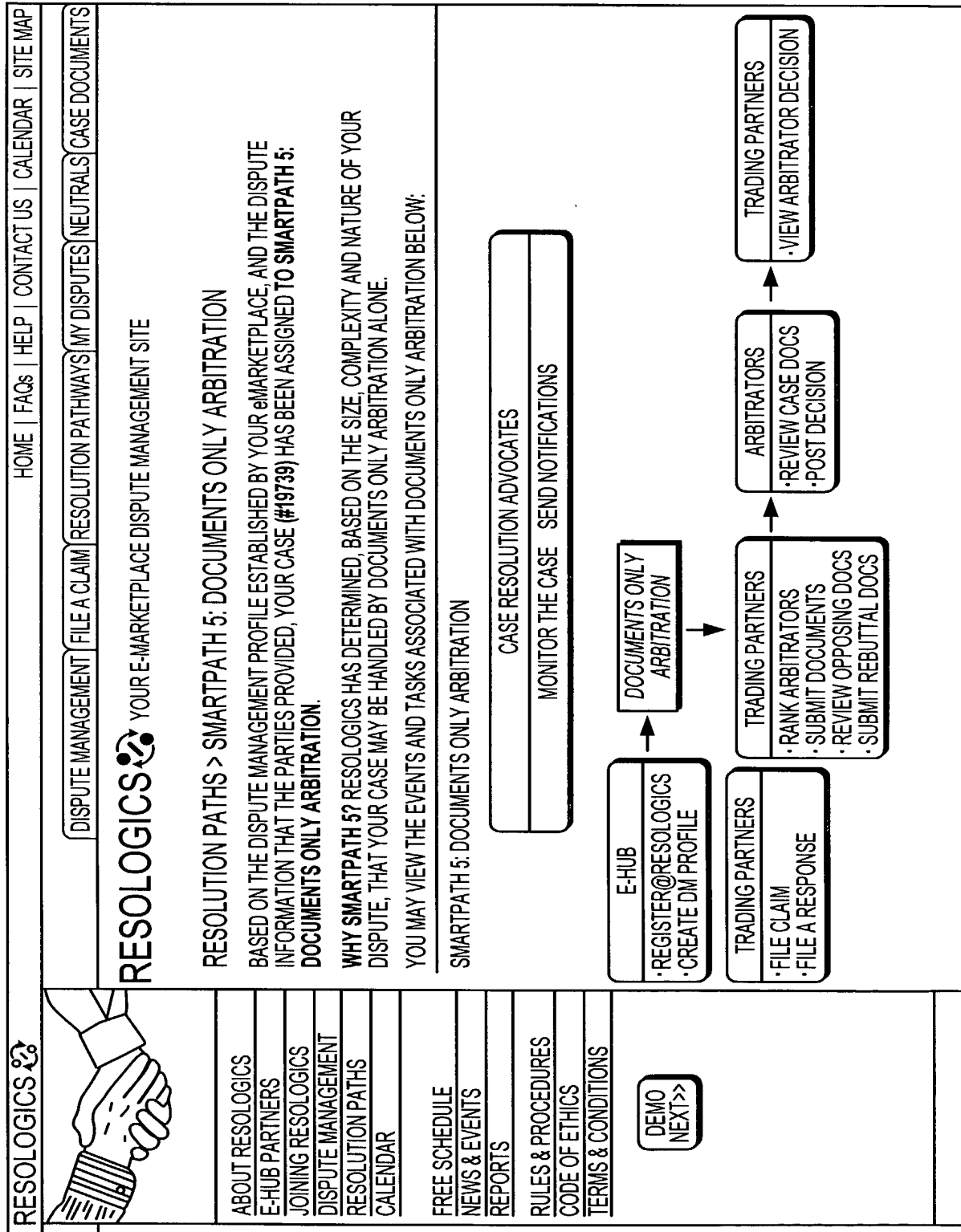
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FIG. 200


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FIG. 201



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FIG. 202

RESOLOGICS 		HOME FAQs HELP CONTACT US CALENDAR SITE MAP	
DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS			
RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE			
DOCUMENTS ONLY ARBITRATION > RANKING ARBITRATORS			
TO BEGIN DOCUMENTS ONLY ARBITRATION , BOTH CLAIMANT AND RESPONDENT FIRST NEED TO RANK ORDER THEIR DESIRED ARBITRATOR. THE ARBITRATOR THAT IS RANKED THE HIGHEST BY BOTH CLAIMANT AND RESPONDENT WILL THEN BE ASSIGNED TO THE CASE. YOU WILL BE NOTIFIED BY EMAIL OF THE ARBITRATOR ASSIGNED TO YOUR CASE.			
RANK ORDER YOUR DESIRED ARBITRATOR VIEW ARBITRATOR BIOGRAPHIES BY CLICKING ON THEIR NAME BELOW. THEN ASSIGN A RANKING (FROM 1 TO 10) TO EACH ARBITRATOR - WITH 1 BEING THE MOST DESIRABLE AND 10 BEING THE LEAST DESIRABLE. ONCE YOU HAVE ASSIGNED RANKINGS, CLICK ON THE SUBMIT RANKING BUTTON.			
RANKING	ARBITRATOR NAME		
<input type="text"/>	WILLIAM E. BERINGER, ATTORNEY VICE PRESIDENT AND GENERAL COUNSEL OF SIEMENS ENERGY & AUTOMATION		
<input type="text"/>	RICHARD E. CHERIN, ATTORNEY PARTNER, GIBBONS, DEL DEO, DOLAN, GRIFFINGER & VECCHIONE		
<input type="text"/>	ROBERT A. HUDSON, ATTORNEY BERRY MOORMAN, P.C.		
<input type="text"/>	EDWARD V. LAHEY JR., GENERAL COUNSEL ESSEX BOAT WORKS, INC.		
<input type="text"/>	ELIZABETH LANG-MIERS, ATTORNEY - CORPORATE LITIGATION PARTNER, LOCKE LIDDELL & SAPP LLP		
<input type="text"/>	ALAN R. MILLER, ATTORNEY PRESIDENT OF ALAN R. MILLER, P.C.		
<input type="text"/>	LAWRENCE V. ROBERTSON JR., ATTORNEY, ARBITRATOR, MEDIATOR PRESIDENT, ADR RESOURCES, INC.		
<input type="text"/>	A. BRUCE SCHIMBERG, ATTORNEY, ARBITRATOR, MEDIATOR SIDLEY & AUSTIN - RETIRED PARTNER		
<div>ABOUT RESOLOGICS E-HUB PARTNERS JOINING RESOLOGICS DISPUTE MANAGEMENT RESOLUTION PATHS CALENDAR FREE SCHEDULE NEWS & EVENTS REPORTS RULES & PROCEDURES CODE OF ETHICS TERMS & CONDITIONS</div> <div>DEMO NEXT>></div>			

Applicants : William K. Slate II et al.
Application No. : 09/991,223
Filed : November 21, 2001
For : ELECTRONIC SYSTEMS AND METHODS FOR DISPUTE MANAGEMENT
Agent : Philip R. Poh, Reg. No. P-51,176, Tel: (212) 596-9000

Confirmation No.: 3940

09/991,223-002 01119012

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RANKING ARBITRATORS - ARBITRATOR BIOGRAPHIES

BIO

EDWARD V. LAHEY, JR.

CURRENT EMPLOYER-TITLE

ESSEX BOAT WORKS, INC., GENERAL COUNSEL

PROFESSION

ATTORNEY - CORPORATE, INTERNATIONAL, ANTITRUST, SECURITIES

WORK HISTORY

GENERAL COUNSEL, ESSEX BOAT WORKS, 1998-PRESENT; SENIOR VICE PRESIDENT/GENERAL COUNSEL/SECRETARY/VICE PRESIDENT/ASSISTANT GENERAL COUNSEL/ATTORNEY, PEPSICO, INC., 1965-1998; ATTORNEY, HESTER, OWEN & CROWDER, 1964-65.

EXPERIENCE

PREVIOUSLY ENGAGED IN CORPORATION, INTERNATIONAL, ANTITRUST AND SECURITIES LAW FOR A MAJOR BEVERAGE CORPORATION. AS GENERAL COUNSEL FOR 25 YEARS, RESPONSIBLE FOR OVERALL MANAGEMENT OF LEGAL DEPARTMENT COMPRISED OF OVER 150 LAWYERS AND SUPPORT PROFESSIONALS WORLDWIDE. LEGAL WORK ENCOMPASSED FULL ARRAY OF MATERS INCLUDING ACQUISITIONS/DIVESTITURES, JOINT VENTURES, INTERNATIONAL TRANSACTIONS, AND LITIGATIONS. SECURITIES (30%): ALL ON BEHALF OF ISSUERS (PEPSICO, INC.). AS SECRETARY OF PEPSICO, INC. FOR 27 YEARS, RESPONSIBLE FOR PARTICIPATION IN ALL BOARD MEETINGS, RECORDING OF MINUTES AND CORPORATE GOVERNANCE.

ALTERNATIVE DISPUTE RESOLUTION EXPERIENCE

ARBITRATOR FOR SECURITIES ARBITRATION INVOLVING PRUDENTIAL-BACHE, 1991; CO-CHAIR, AAA NATIONAL MEDIATION COMMITTEE, 1995-96; MEMBER, LARGE COMPLEX CASE PANEL AND MASS TORTS PANEL, AAA

EDUCATION

HOLY CROSS COLLEGE (BA-1960); GEORGETOWN UNIVERSITY (JD-1964).

PRINT BIO

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DEMO
NEXT>>

FIG. 203

RESOLOGICS		HOME FAQs HELP CONTACT US CALENDAR SITE MAP	
<input checked="" type="checkbox"/> RESOLOGICS CASE #19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT)		FILE A CLAIM REQUEST FOR DISCOVERY REQUEST FOR JUDICIAL INTERVIEW REQUEST FOR DOCUMENTS	
FILE EDIT VIEW INSERT FORMAT TOOLS ACTIONS HELP			
SEND [Icons] OPTIONS... [v] [Icons] B I U [Icons]			
TO: R.JONES@COMPANYX; KSMITH@COMPANY			
CC:			
SUBJECT: RESOLOGICS CASE #19739: NOTIFICATION OF ARBITRATOR			
CASE 2 19739 - NOTIFICATION OF ARBITRATOR PLEASE BE ADVISED THAT EDWARD V. LAHEY HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON <u>EDWARD V. LAHEY BIOGRAPHY.</u> THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOWS: INITIAL BRIEFS: (JULY 16, 2001 BY 5PM EST) REPLAY BRIEFS: (JULY 23, 2001 BY 5PM EST) AWARD DUE FROM ARBITRATOR: (JULY 30, 2001 BY 5PM EST) THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MICROSOFT WORD OR ADOBE ACROBAT FORMAT TO CASE DOCUMENTS ON THE RESOLOGICS SITE. YOU MAY ALSO REVIEW THE OPPOSING PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS. IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMIT ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOSING PARTY AND TO THE ARBITRATOR AT: EDWARD V. LAHEY CASE # 19739 2 CALLAWAY POND ROAD RICHMOND, NY 12345			
DEMO		NEXT>>	

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RESOLOGICS		HOME FAQs HELP CONTACT US CALENDAR SITE MAP									
DISPUTE MANAGEMENT		FILE A CLAIM	RESOLUTION PATHWAYS	MY DISPUTES	NEUTRALS						
CASE DOCUMENTS											
<h1>RESOLOGICS</h1> <p>YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE</p> <h2>DOCUMENTS ONLY ARBITRATION > DOCUMENT SUBMISSION SCHEDULE</h2> <h3>CASE #19739 - NOTIFICATION OF ARBITRATOR</h3> <p>PLEASE BE ADVISED THAT EDWARD V. LAHEY HAS BEEN APPOINTED TO DECIDE THE ABOVE-CAPTIONED DISPUTE. YOU MAY REVIEW THE ARBITRATOR'S BIOGRAPHY AT THE RESOLOGICS WEB SITE BY CLICKING ON EDWARD V. LAHEY BIOGRAPHY.</p> <p>THE DOCUMENT SUBMISSION SCHEDULE FOR THIS DISPUTE IS AS FOLLOW:</p> <table border="0"><tr><td>INITIAL BRIEFS:</td><td>(JULY 16, 2001, 5PM EST)</td></tr><tr><td>REPLAY BRIEFS:</td><td>(JULY 23, 2001, 5PM EST)</td></tr><tr><td>AWARD DUE FROM ARBITRATOR:</td><td>(JULY 30, 2001, 5PM EST)</td></tr></table> <p>THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLAY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). ALL DOCUMENTS SHOULD BE SUBMITTED IN EITHER MICROSOFT WORD OR ADOBE ACROBAT FORMAT TO CASE DOCUMENTS ON THE RESOLOGICS SITE.</p> <p>YOU MAY ALSO REVIEW THE OPPOSING PARTY'S FILINGS AT THIS SITE, WITHIN CASE DOCUMENTS.</p> <p>IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY, PLEASE SEND THEM TO THE OPPOSING PARTY AND TO THE ARBITRATOR AT:</p> <p>EDWARD V. LAHEY CASE # 19739 3 CALLAWAY POND ROAD RICHMOND, NY 12345</p> <p>NOTE THAT ANY PAPER DOCUMENTATION MUST BE RECEIVED BY THE DEADLINE FOR THE SUBMISSION OF MATERIALS.</p>						INITIAL BRIEFS:	(JULY 16, 2001, 5PM EST)	REPLAY BRIEFS:	(JULY 23, 2001, 5PM EST)	AWARD DUE FROM ARBITRATOR:	(JULY 30, 2001, 5PM EST)
INITIAL BRIEFS:	(JULY 16, 2001, 5PM EST)										
REPLAY BRIEFS:	(JULY 23, 2001, 5PM EST)										
AWARD DUE FROM ARBITRATOR:	(JULY 30, 2001, 5PM EST)										
		<p>ABOUT RESOLOGICS</p> <p>E-HUB PARTNERS</p> <p>JOINING RESOLOGICS</p> <p>DISPUTE MANAGEMENT</p> <p>RESOLUTION PATHS</p> <p>CALENDAR</p> <p>FREE SCHEDULE</p> <p>NEWS & EVENTS</p> <p>REPORTS</p> <p>RULES & PROCEDURES</p> <p>CODE OF ETHICS</p> <p>TERMS & CONDITIONS</p>									
<p>DEMO NEXT>></p>											

FIG. 205

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[HOME](#) | [FAQs](#) | [HELP](#) | [CONTACT US](#) | [CALENDAR](#) | [SITE MAP](#)

[DISPUTE MANAGEMENT](#) | [FILE A CLAIM](#) | [RESOLUTION PATHWAYS](#) | [MY DISPUTES](#) | [NEUTRALS](#) | [CASE DOCUMENTS](#)

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE LIST SUMMARY - R JONES

CASE #	E-HUB	DATE CREATED	TYPE	STATUS	DESCRIPTION	RESPATH	CLAIM/RESP	NEUTRAL
19652	EMKT	01 JUL2001	DOA	ACTIVE	PARTIAL SHIPMENT	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL
19658	EMKT	19MAY2001	DOA	ACTIVE	ITEM DAMAGED	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL
19739	EMKT	04JUN2001	DOA	ACTIVE	ITEM LATE	PARTIAL DESCRIPTION	CLAIM/RESP	NEUTRAL

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[ABOUT RESOLOGICS](#)
[E-HUB PARTNERS](#)
[JOINING RESOLOGICS](#)
[DISPUTE MANAGEMENT](#)
[RESOLUTION PATHS](#)
[CALENDAR](#)
[FREE SCHEDULE](#)
[NEWS & EVENTS](#)
[REPORTS](#)
[RULES & PROCEDURES](#)
[CODE OF ETHICS](#)
[TERMS & CONDITIONS](#)

[DEMO](#)
[NEXT>>](#)

FIG. 206

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RESOLOGICS

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

MY DISPUTES > CLAIMANT CASE DETAILS - R JONES

PREV < CASE # 19739 > NEXT

E-HUB: EMARKETPLACE

DATE CREATED: 01JUL2001

DISPUTE TYPE: DOA

CLAIMANT: COMPANYX

RESPONDENT: COMPANYY

RESOLUTION PATH: PATH

MEDIATOR: E LAHEY

ARBITRATOR: E LAHEY

DESCRIPTION: ITEMS DID NOT ARRIVE. \$20,000 CLAIM LONG DESCRIPTION

TASK #	TASK	COMMENT	STATUS	TARGET DATE	REVISED	COMPLETED
FILE CLAIM						
COMPLETE						
01JUL2001						
RANK ARBITRATORS						
D1.6	NOTIF OF ARB ASSIGNED					
D1.10	NOTIF TO SUBMIT DOCS					
D1.12	DOC SUBMIT DEADLINE					
D2.1	NOTIF TO REVIEW AVAIL					
DOCS						
D2.3	NOTIF TO SUBMIT REBUTTAL					
D2.4	REBUTTAL SUBMIT DEADLINE					
D2.7	ARB DECISION DEADLINE					
D2.10	NOTIF TO VIEW DECISION					
D2.12	CASE CLOSED					

ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

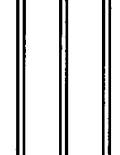
CODE OF ETHICS

TERMS & CONDITIONS

DEMO NEXT>>

FIG. 207

RESOLOGICS



ABOUT RESOLOGICS

E-HUB PARTNERS

JOINING RESOLOGICS

DISPUTE MANAGEMENT

RESOLUTION PATTERNS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

REPORTS

RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

RESOLOGICS CASE # 19739: NOTIFICATION OF ARBITRATOR - MESSAGE (RICH TEXT)

SEND

EDIT

VIEW

INSERT

FORMAT

TOOLS

ACTIONS

HELP

TO...

CC...

ELAHEY@ADRARBITRATORS

SUBJECT: RESOLOGICS CASE #19739 - PROCEEDINGS CLOSED, FILINGS AVAILABLE FOR REVIEW

CASE #19739: PARTIES' FILINGS AVAILABLE FOR REVIEW

MR. LAHEY,

THE PROCEEDINGS HAVE BEEN CLOSED IN THE ABOVE-CAPTIONED MATTER, AND THE PARTIES' FILINGS ARE AVAILABLE FOR YOUR REVIEW AT THE RESOLOGICS WEB SITE (WWW.RESOLOGICS.COM)

YOUR DECISION IS DUE NO LATER THAN JULY 30, 2001 AT 5PM EST. PLEASE POST YOUR DECISION TO [CASE DOCUMENTS](#) WITHIN THE RESOLOGICS SITE.

SHOULD YOU NEED ADDITIONAL INFORMATION, PLEASE REVIEW OUR FREQUENTLY ASKED QUESTIONS (FAQs) OR CONTACT THE RESOLOGICS CASE RESOLUTION ADVOCATE, INDICATED BELOW.

VERY TRULY YOURS,

WANDA WORTHINGTON

WANDA@RESOLOGICS.COM

800-978-6543

DEMO

NEXT>>

D2.12

CASE CLOSED


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5090

HOME | FAQs | HELP | CONTACT US | CALENDAR | SITE MAP

DISPUTE MANAGEMENT | FILE A CLAIM | RESOLUTION PATHWAYS | MY DISPUTES | NEUTRALS | CASE DOCUMENTS

 YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE

CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS

YOU CAN SUBMIT YOUR ONLINE CASE DOCUMENTS AND RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES. THIS INCLUDES INITIAL BRIEFS, EXHIBITS, REPLIES AND MEDIATOR/ARBITRATOR DECISIONS. THE INITIAL BRIEFS MAY BE NO LONGER THAN 6000 WORDS (NOT INCLUDING ATTACHMENTS); REPLY BRIEFS SHOULD BE NO LONGER THAN 3000 WORDS (NOT INCLUDING ATTACHMENTS). (NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. FOR OTHER DOCUMENT TYPES, SEE BELOW.)

SUBMIT DOCUMENTS
TO SUBMIT A DOCUMENT, TYPE IN A PATH OR HIT THE BROWSE BUTTON. THEN HIT THE SUBMIT DOCUMENT BUTTON TO ADD TO THE LIST.

BROWSE...

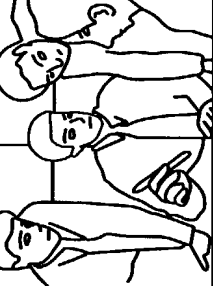
ADD TO LIST

5092

DOCUMENT(S) TO SUBMIT:

SUBMIT

NOTE: DOCUMENTS MUST BE SUBMITTED IN MICROSOFT WORD OR PDF FORMAT ONLY. IF YOU HAVE PAPER DOCUMENTS THAT CANNOT BE SUBMITTED ELECTRONICALLY IN THIS FORMAT, PLEASE SEND THEM TO OPPOSING PARTY AND TO RESOLOGICS AT:



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DISPUTE MANAGEMENT

RESOLUTION PATHS

CALENDAR

FREE SCHEDULE

NEWS & EVENTS

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RULES & PROCEDURES

CODE OF ETHICS

TERMS & CONDITIONS

DEMO NEXT>>

FIG. 209

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FIG. 210

HOME FAQs HELP CONTACT US CALENDAR SITE MAP																																																									
DISPUTE MANAGEMENT FILE A CLAIM RESOLUTION PATHWAYS MY DISPUTES NEUTRALS CASE DOCUMENTS																																																									
RESOLOGICS YOUR E-MARKETPLACE DISPUTE MANAGEMENT SITE																																																									
CASE DOCUMENTS > SUBMIT CASE DOCUMENTS • RETRIEVE CASE DOCUMENTS																																																									
RETRIEVE CASE DOCUMENTS																																																									
FROM THIS PAGE, YOU CAN RETRIEVE DOCUMENTS THAT HAVE BEEN SUBMITTED FROM THE OPPOSING PARTY OR PARTIES AND THE NEUTRAL (MEDIATOR OR ARBITRATOR) ASSIGNED TO YOUR CASE. DOCUMENTS INCLUDE PRELIMINARY CASE DOCUMENTS, EXHIBITS, CASE NOTES, REBUTTALS AND ANY DECISIONS RENDERED AND POSTED TO THE SITE.																																																									
<table border="1"><thead><tr><th>CASE DOCUMENT</th><th>PHASE</th><th>SUBMITTED BY</th><th>ROLE</th><th>DATE</th></tr></thead><tbody><tr><td rowspan="3">5102</td><td>INITIAL BRIEF</td><td>R JONES</td><td>CLAIMANT</td><td>04JUL2001</td></tr><tr><td>EXHIBIT A</td><td>R JONES</td><td>CLAIMANT</td><td></td></tr><tr><td>REPLAY BRIEF</td><td>R JONES</td><td>CLAIMANT</td><td></td></tr><tr><td colspan="5"> </td></tr><tr><td>INITIAL BRIEF DOC 1</td><td></td><td>K SMITH</td><td>RESPONDENT</td><td>04JUL2001</td></tr><tr><td>INITIAL BRIEF DOC 2</td><td></td><td>K SMITH</td><td>RESPONDENT</td><td></td></tr><tr><td>REPLAY BRIEF</td><td></td><td>K SMITH</td><td>RESPONDENT</td><td></td></tr><tr><td colspan="5"> </td></tr><tr><td colspan="2">ARBITRATOR DECISION</td><td>E LAHEY</td><td colspan="2">ARBITRATOR</td></tr></tbody></table>										CASE DOCUMENT	PHASE	SUBMITTED BY	ROLE	DATE	5102	INITIAL BRIEF	R JONES	CLAIMANT	04JUL2001	EXHIBIT A	R JONES	CLAIMANT		REPLAY BRIEF	R JONES	CLAIMANT							INITIAL BRIEF DOC 1		K SMITH	RESPONDENT	04JUL2001	INITIAL BRIEF DOC 2		K SMITH	RESPONDENT		REPLAY BRIEF		K SMITH	RESPONDENT							ARBITRATOR DECISION		E LAHEY	ARBITRATOR	
CASE DOCUMENT	PHASE	SUBMITTED BY	ROLE	DATE																																																					
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REPLAY BRIEF		K SMITH	RESPONDENT																																																						
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<table border="1"><tr><td>RESOLOGICS</td><td>ABOUT RESOLOGICS</td><td>FREE SCHEDULE</td></tr><tr><td>E-HUB PARTNERS</td><td>E-HUB PARTNERS</td><td>NEWS & EVENTS</td></tr><tr><td>JOINING RESOLOGICS</td><td>JOINING RESOLOGICS</td><td>REPORTS</td></tr><tr><td>DISPUTE MANAGEMENT</td><td>DISPUTE MANAGEMENT</td><td>RULES & PROCEDURES</td></tr><tr><td>RESOLUTION PATHS</td><td>RESOLUTION PATHS</td><td>CODE OF ETHICS</td></tr><tr><td>CALENDAR</td><td>CALENDAR</td><td>TERMS & CONDITIONS</td></tr></table>										RESOLOGICS	ABOUT RESOLOGICS	FREE SCHEDULE	E-HUB PARTNERS	E-HUB PARTNERS	NEWS & EVENTS	JOINING RESOLOGICS	JOINING RESOLOGICS	REPORTS	DISPUTE MANAGEMENT	DISPUTE MANAGEMENT	RULES & PROCEDURES	RESOLUTION PATHS	RESOLUTION PATHS	CODE OF ETHICS	CALENDAR	CALENDAR	TERMS & CONDITIONS																														
RESOLOGICS	ABOUT RESOLOGICS	FREE SCHEDULE																																																							
E-HUB PARTNERS	E-HUB PARTNERS	NEWS & EVENTS																																																							
JOINING RESOLOGICS	JOINING RESOLOGICS	REPORTS																																																							
DISPUTE MANAGEMENT	DISPUTE MANAGEMENT	RULES & PROCEDURES																																																							
RESOLUTION PATHS	RESOLUTION PATHS	CODE OF ETHICS																																																							
CALENDAR	CALENDAR	TERMS & CONDITIONS																																																							
<div>DEMO NEXT>></div>																																																									

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RESOLOGICS

DOCUMENTS ONLY ARBITRATION

IN THE MATTER OF THE ARBITRATION BETWEEN
INTERCON MEDIASYSTEMS INTERNATIONAL - AND - NUSTEEL WIRE AND CABLE, INC. (CASE # 17939)

AWARD OF THE ARBITRATOR

I, THE UNDERSIGNED ARBITRATOR, HAVING REVIEWED THE PARTIES' FILINGS IN THE ABOVE CAPTIONED DISPUTE, SUCH DISPUTE HAVING ARISEN FROM TRANSACTION #56-7888-01 ON THE eMARKETPLACE eCOMMERCE SITE AND BEING GOVERNED BY THE DISPUTE MANAGEMENT PROVISIONS OF THE SITE, DO HEREBY AWARD AS FOLLOWS:

400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JUNE 1, 2001;
400 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE JULY 1, 2001; AND
800 SPOOLS OF GRADE 3 MEDIA CABLE ON OR BEFORE AUGUST 1, 2001;

THE RESPONDENT AT ITS SOLE OPTION MAY ACCELERATE THIS DELIVERY SCHEDULE.

THE CLAIMANT SHALL PAY TO THE RESPONDENT \$1,450 (US DOLLARS) PER SPOOL OF CABLE, SUCH PAYMENT TO BE MADE NO LATER THAN TEN CALENDAR DAYS AFTER EACH ACTUAL DELIVERY.

THIS AWARD IS IN FULL AND FINAL SETTLEMENT OF ALL CLAIMS AND/OR COUNTERCLAIMS SUBMITTED TO THIS ARBITRATION.

EDWARD LAHEY
ARBITRATOR
FEBRUARY 3, 2001

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FIG. 211